

ASW05kH/06kH/08kH/10kH/12kH-T2 ASW05kH/06kH/08kH/10kH/12kH-T2-O ASW08kH/10kH/12kH-T3 ASW08kH/10kH/12kH-T3-O

# Three phase hybrid inverter User Manual

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# 1 General information

#### 1.1 About this document

This document describes the mounting, installation, commissioning, configuration, operation, troubleshooting and decommissioning of the product as well as the operation of the product user interface.

You will find the latest version of this document and further information on the product in PDF format at www.solplanet.net.

It is recommended that this document is stored in an appropriate location and be available at all times.

#### 1.2 Product Validity

This document is valid for the following models:

- ASW05kH/06kH/08kH/10kH/12kH-T2
- ASW05kH/06kH/08kH/10kH/12kH-T2-O
- ASW08kH/10kH/12kH-T3
- ASW08kH/10kH/12kH-T3-O

#### 1.3 Target group

This document is intended for qualified persons who must perform the tasks exactly as described in this user manual.

All installation work must be performed by appropriately trained and qualified persons. Qualified

persons must possess the following skills:

- Knowledge of how an inverter works and is operated.
- Knowledge of how batteries work and are operated.
- Training in how to deal with the dangers and risks associated with installing, repairing and using electrical devices, batteries and installations.
- Training in the installation and commissioning of electrical devices.
- Knowledge of all applicable laws, standards and directives.
- Knowledge of and compliance with this document and all safety information.

#### 1.4 Symbols

## 🛕 DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

## 

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

## 

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

## NOTICE

Indicates a situation which, if not avoided, can result in property damage.



Information that is important for a specific topic or goal, however not related to safety.

## 2 Safety

#### 2.1 Intended use

- The product is a transformerless hybrid inverter with 2 or 3 MPP trackers and a battery connection that feeds the direct current of the PV array into the connected battery or converts it to grid-compliant three-phase current and then feeds it into the utility grid. The product also can convert the direct current supplied by the battery into grid-compliant three-phase current. The product has a backup function that can continue to supply selected circuits with power from the battery or PV system in the event of a grid fault.
- The product is intended for indoor and outdoor applications.
- The product must only be connected with PV modules of protection class II (in accordance with IEC 61730, application class A). Do not connect any sources of energy other than PV modules to the product.
- The product is not equipped with an integrated transformer and therefore has no galvanic isolation. The product must not be operated with PV modules which require functional grounding of either the positive or negative PV conductors. This can cause the product to be irreparably damaged. The product may be operated with PV modules with frames that require protective earthing.
- All components must remain within their permitted operating ranges and their installation requirements at all times.
- Use the product only in accordance with the information provided in the user manual and with the locally applicable standards and directives. Any other application maycause personal injury or damage to property.
- The product must only be operated in connection with an intrinsically safe lithium-ion battery approved by AISWEI. The entire battery voltage range must be completely within the permissible input voltage range of the product.
- The product must only be used in countries for which it is approved by AISWEI and the grid operator.

- Knowledge of all applicable laws, standards and directives.
- Knowledge of and compliance with this document and all safety information.
- The type label must be permanently attached to the product and must be in a legible condition.
- This document does not replace any regional, state, provincial, federal or national laws, regulations or standards that apply to the installation, electrical safety and use of the product.

#### 2.2 Important safety instructions

The product has been designed and tested strictly according to the international safety requirements. As with all electrical or electronical devices, there are residual risks despite careful construction. To prevent personal injury and property damage and to ensure long-term operation of the product, read this section carefully and observe all safety information at all times.

## 🚹 DANGER

# Danger to life due to high voltages of the PV array or the battery!

The DC cables connected to the battery or the PV array may be live. Touching the DC conductors or the live components can cause to lethal electric shocks. If you disconnect the DC connectors from the product under load, an electric arc may occur leading to electric shock and burns.

- Do not touch non-insulated cable ends.
- Do not touch the DC conductors.
- Do not touch any live components of the product.
- Do not open the product.
- Observe all safety information of the battery manufacturer.
- All work on the product must only be carried out by qualified personnel who have read and fully understood all safety information contained in this document and the user manual.
- Disconnect the product from all voltage and energy sources and ensure it cannot be reconnected before working on the product.
- Wear suitable personal protective equipment for all work on the product.

# 

# Danger to life due to electric shock when touching live components in backup mode!

Even if the AC breaker and the PV switch of the inverter are disconnected, the parts of the system may still be live when the battery is switched on due to backup mode.

- Do not open the product.
- Disconnect the product from all voltage and energy sources and ensure it can not be reconnected before working on the product.

## \rm **DANGER**

# Danger to life due to fire or explosion when batteries are fully discharged!

Danger to life due to fire or explosion when batteries are fully discharged!

- Make sure that the battery is not fully discharged before commissioning the system.
- Contact the battery manufacturer for further proceedings if the battery is fully discharged.

## **A** DANGER

# Danger to life due to burns caused by electric arcs through short-circuit currents!

Short-circuit currents in the battery can cause heat accumulation and electric arcs if the battery is short circuited or wrongly installed. Heat accumulation and electric arcs may result in lethal injuries due to burns.

- Disconnect the battery from all voltages sources prior to performing any work on the battery.
- Only use properly insulated tools to prevent accidental electric shock or short circuits during installation.
- Observe all safety information of the battery manufacturer.

# \rm **DANGER**

# Danger to life due to electric shock when touching live system components in case of a ground fault!

If a ground fault occurs, parts of the system may still be live. Touching live parts and cables may result in death or lethal injuries due to electric shock.

- Disconnect the product from voltage and energy sources and ensure it cannot be reconnected before working on the device.
- Only touch the cables of the PV modules on their insulation.
- Do not touch any parts of the substructure or frame of the PV array.
- Do not connect PV strings with ground faults to the product.

## A WARNING

# Danger to life due to electric shock from destruction of the measuring device due to overvoltage!

Overvoltage can damage a measuring device and result in voltage being present in the enclosure of the measuring device. Touching the live enclosure of the measuring device results in death or lethal injuries due to electric shock.

• Only use measuring devices with the measurement span higher than the DC input voltage range.

## 

### Risk of burns due to high temperature.

Some parts of the enclosure can become hot during operation.

• During operation, do not touch any parts other than the enclosure lid of the product.

# 

## Risk of injury due to weight of product.

Injuries may result if the product is lifted incorrectly or dropped while being transported or mounted.

- Transport and lift the product carefully. Take the weight of the product into account.
- Wear suitable personal protective equipment for all work on the product.

## NOTICE

## Damage to the inverter due to electrostatic discharge.

Internal components of the inverter can be irreparably damaged by electrostatic discharge.

• Ground yourself before touching any component.

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### The country grid code set must be set correctly.

If you select a country grid code set which is not valid for your country and purpose, it can cause a disturbance in the PV system and lead to problems with the grid operator. When selecting the country grid code set, you must always observe the locally applicable standards and directives as well as the properties of the PV system (e.g. PV system size, grid-connection point).

 If you are not sure which standards and directives are valid for your country or purpose, contact the grid operator.



## 3 .. npacking and storage

#### 3.1 Scope of delivery

Check the scope of delivery for completeness and any visible external damage. If the delivered parts are incomplete or damaged, please contact the shipping company or contact Aiswei directly, and provide photos of the damaged parts for easy service.



#### 3.2 Product storage

Suitable storage is required if the inverter is not installed immediately:

- Store the inverter in the original packing case.
- The storage temperature must be between -30°C to +70°C, and the storage relative humidity must be between 0 and 100%, non-condensing.
- The packing with the inverter shall not be tilted or inverted.
- The product must be fully inspected and tested by professionals before it can be put into operation, if it has been stored for half a year or more.

4 Inverter overview

### 4.1 Product description



NO.	Name	Description
1	Mounting ears	Two ears hang the inverter onto the mounting-bracket
2	Inverter fixed point	Two points, used for the fixed connection between the inverter and the mounting-bracket
3	Labels	Warning symbols, nameplate, and QR code
4	Handles	Two handles, move the product and hang the inverter onto the mounting-bracket
5	DC wiring area	DC switches, DC terminals and BAT terminals
6	Communication wiring area	WIFI terminals and communication cover.
7	AC wiring area	GRID terminals and LOAD terminals
8	Display area	LED indicator and display panel

### 4.2 Dimensions



### 4.3 LED indicator

Function	LED	Description
	Slowing	The product operates normally and the solar energy is available.
SOLAR	Flashing	The product is self-checking automatically, or the firm- ware is updating.
	Off	The solar energy is not available.
	Glowing	The product operates normally and the battery energy is available.
BAT	Flashing	The product is self-checking automatically, or the firm- ware is updating, or the SOC of the battery is low.
	Off	The battery energy is not available.
	Yellow Glowing	The communication with the Ai-Dongle has failed.
ERR	Yellow Flashing	There is a warning fault, the warning message and the corresponding event number will be displayed on the product user interface.
	Red Glowing	There is an error fault. The Error message and the corre- sponding event number will be displayed on the pro- duct user interface.
	Off	The product is operating normally.
	White Glowing	The EPS port of the product operates with the loads.
	White Flashing	The EPS port of the product operates without the loads.
EPS	Red Glowing	The EPS port of the product has failed.
	Red Flashing	The EPS port of the product operates with overload.
	Off	The EPS port of the product stop operation.
	White Glowing	The product connects to the Grid and feeds the solar energy into the utility grid.
GRID	White Flashing	The product doesn't connect to the grid and operates as an off-grid mode.
	Red Glowing	The product disconnects from the Grid due to a fault.
	• Off	The product stop operation.

#### 4.4 Supported grid types

The grid structures supported by the product is TN-S, TN-C, TN-C-S, TT, as shown in the figure

#### below:



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For the TT grid structure, the effective value of the voltage between the neutral wire and the ground wire must be less than 20V.

#### 4.5 Interfaces and functions

The product is equipped with the following interfaces and functions:

#### Ai-Dongle

The product is equipped with an Ai-Dongle as standard, which provides a user interface for configuring and monitoring the product. The Ai-Dongle can connect to the Internet via WLAN or the Ethernet cable. If you don't want to use Ai-Dongle, the Solplanet communication products or the third-party monitor device can be chosen.

#### **RS485** Interface

The product equipped with several RS485 interfaces. Some RS485 interfaces connected through RJ45 ports. Some RS485 interfaces connected through terminal block.

RJ45-1 and RJ45-2 ports (see section 6.7.1): Two RS485 interfaces used to the product parallel operation (see section 4.1). The monitoring information of all the slave inverters can exchange with the master inverter through the RS485 interfaces. And the master inverter transfers the monitoring information to Internet through the Ai-Dongle.

RJ45-3 port (see section 6.7.1): This RS485 interface used to connect the product to the third-party monitor device. If you don't want to use Ai-Dongle, the third-party monitor device can be used. Terminal block 2 (see section 6.7.1): This RS485 interface (Pin1 and Pin2) used to connect the external smart meter. If the smart meter be chosen to replace the current transformer, the smart meter can connect to this RS485 interface.

#### RS485/CAN (Controller Area Network) Interface

The product equipped with several RS485/CAN interfaces. The CAN interfaces and RS485 interfaces connected through one RJ45 ports.

RJ45-4 port (see section 6.7.1): This RS485/CAN interface used to connect the BMS (Battery Manage System) of the battery (see section 6.7.1). If the communication interface of the BMS is CAN interface, the pins for CAN interface can be chosen to connect. If the communication interface of the BMS is RS485 interface, the pins for RS485 interface can be chosen to connect. RJ45-5 and RJ45-6 ports (see section 6.7.1): Two RS485/CAN interfaces used to the product parallel operation (see section 4.1). The control information can be exchanged between the master inverter and the slave inverter through the RS485/CAN interfaces. Both the pins for RS485 interface and CAN interface shall be chosen to connect.

#### Modbus TRU

The product is equipped with a Modbus interface. If the third-party communication device also complies with AISWEI Modbus protocol, which can be connected to this product.

#### Export active power control

The product is equipped with the export active power limit function, so as to meet the requirements of some national standards or grid standards for limiting the output power at the grid connection point. The export active power control solution measures the active power at the point where the customer's installation is connected to the distribution system (point of grid connection) and then uses this information to control the inverter's output active power in order to prevent the export active power to the distribution system from exceeding the agreed export capacity. The product is delivered with the current transformers as standard. The current transformers can be used to measure the export active power. The communication of the current transformers can be connected to the product through RS485 (see section 6.7.1, Terminal 2). And the current transformer also can be replaced by the smart meter.

The smart meter that can be used with this product must be approved by AISWEI. For more information about the smart meter, please contact the service.

#### **Multifunction Relay**

The product is equipped with two multifunction relays as standard. The multifunction relays can be configured for the operating mode used by a particular system. For more information, please contact AISWEI service.

#### **Temperature Senser Interface**

The product is equipped with one temperature senser interface (see section 6.7.1). If the temperature of the battery need be monitored, the external senser can be connected.

#### The communication interface for external central grid protection device

The product is equipped with one communication interface (see section 6.7.1) to connect the external central grid protection device. For more information, please contact with AISWEI service.

#### Inverter demand response modes (DRED)

The product shall detect and initiate a response to all supported demand response commands according to the standard AS/NZS 4777.2.

The product only supports the demand response mode DRM 0. The interaction with demand response enabling device (DRED) can be connected to the terminal block 3 (see section 6.7.1). The Pin 5 and Pin 6 of the terminal block 3 represents the REF GEN/0 and COM LOAD/0.

#### Ripple control receiver interface

The product is equipped with one interface to connect Ripple Control Receiver device (see section 6.7.1).

#### Current transformer interface

The current transformers can be used to measure the export active power and control the export active power at the point of grid connection. The three current transformers can be connected to terminal block 4 (See section 6.7.1).

#### **Back-up function**

The inverter is equipped with a back-up function which also called as an emergency power supply (EPS). The back-up function ensures that the inverter forms a three-phase back-up grid that uses energy from the battery and the PV system that is directly connected to the inverter to supply the critical load in the event of a utility grid failure.

In the event of a grid failure, the product disconnects from the grid. The product provides a standalone grid and the backup loads, which connect to EPS connector, continue to be supplied by the energy stored in the battery and the PV modules.

The charging of the battery is ensured by the existing PV system during back-up operation.

As soon as the utility grid is available again, the product will automatically connect to the grid and the loads are supplied with energy from the utility grid.

#### Earth fault alarm

This product complies with IEC 62109-2 clause 13.9 for earth fault alarm monitoring. If an Earth Fault Alarm occurs, the red color LED indicator will light up. At the same time, the error code 38 will be sent to the Solplanet Cloud.

#### 4.6 Basic system solution

The product is a high-quality inverter which can convert solar energy to AC energy and store energy into battery. The product can be used to optimize self-consumption, store in the battery for future use or feed into public grid.

The basic application of this product as follow:



Item	Description	Remark
A	PV String	The product supports to connect the monocrystalline silicon, polycrystalline silicon, and thin-film without grounding.
В	Hybrid inverter	ASW H-T2 and ASW H-T3 series products have a EPS port. ASW H-T2-O and ASW H-T3-O series products doesn't have a back-up port.
С	Smart meter	The smart meter is the central device responsible for energy management. The smart meter also can be replaced by three current transformer which can communication with inverter directly.
D	Utility grid	The product can connect to TN and TT grounding system grid.
E	Battery system	The product must only be operated in connection with an intrinsically safe lithium-ion battery system approved by AISWEI.
F	Ai-Dongle	The Ai-Dongle supports Ethernet communication and WLAN communication. It is not recommended to use both communication methods at the same time.
G	Back-up load	The back-up load directly connected to the EPS port of the inverter. The back-up load can be power supplied by the inverter after the utility grid is failure.
Н	Normally load	The normally load directly connected to utility grid. The norm- ally load will be power off after the utility grid is failure.
I	Router	The product can connect to router through Wi-Fi signal or Ethernet cable.
J	Internet	The monitor information can transfer to Cloud Server through Internet.
к	Cloud server	The monitor information is stored at cloud server.
L	Smart phone	The APP can be installed on the smart phone and then review the monitor information.
М	Computer	The monitor information also can be review on the computer.

The system diagram of this product as follow:

For Australia and New Zealand, the neutral cable of On-grid side and Back-up side must be connected together according to the wiring rules AS/NZS 3000. Otherwise the back-up function will not work.



For other countries, the following diagram is an example for grid systems without special require-



ment on wiring connection.



#### 4.7 Energy management

The energy management mode depends on PV energy and user's preference. There are four energy management mode can be chosen.

#### Self-Consumption mode

The photovoltaic energy is preferentially used by local load to improve the self- consumption rate and self-sufficiency rate.

The energy management during daytime:

Case 1: PV power generation is lower than the load power consumption, and the energy of the battery is not available.



Case 2: PV power generation is lower than the load power consumption, and the energy of the battery is available.



Case 3: PV power generation is larger than the load power consumption.



The energy management during night:

Case 1: The energy of the battery is available.



Case 2: The energy of the battery is not available.



#### Back-up power supply mode

The battery is a back-up energy storage device. The battery always charged by PV power if it is not full charged. The battery discharge only when the utility grid loss.

Case 1: The energy of the battery is not full charged.



Case 2: The energy of the battery is full charged, even at night.



Case 3: The battery discharge when the utility grid loss.



#### Off-grid mode

The product operates as a stand-alone inverter. The product only power supply the EPS port.

#### User defined mode

Users can manage the energy according to their own needs, and set the daily regular charging and discharging on the app. Other time follow the Self-Consumption mode.

#### 4.8 Parallel system

Maximum 16 hybrid inverters with the same type can operate as a parallel system. The system can even work when the utility grid is loss occasionally.





# 5 Mounting

#### 5.1 Requirements for mounting

## 🚹 DANGER

## Danger to life due to fire or explosion!

Despite careful construction, electrical devices can cause fires. This can result in death or serious injury.

- Do not mount the product in areas containing highly flammable materials or gases.
- Do not mount the inverter in areas where there is a risk of explosion.
- The ambient temperature is recommended below 40°C to ensure optimal operation.
- A solid support surface must be available (e.g., concrete or masonry). Ensure that the
  installation surface is solid enough to bear four times the weight. When mounted on drywall
  or similar materials, the product emits audible vibrations during operation which could be
  perceived as annoying.
- The mounting location must be inaccessible to children.
- The mounting location should be freely and safely accessible at all times without the need for any auxiliary equipment (such as scaffolding or lifting platforms). Non-fulfillment of these criteria may restrict servicing.
- The mounting location must not be exposed to direct solar irradiation. If the product is
  exposed to direct solar irradiation, the exterior plastic parts might age prematurely and
  overheating might occur. When becoming too hot, the product reduces its power output to
  avoid overheating.



• Never install the inverter horizontally, or with a forward / backward tilt or even upside down. The horizontal installation can result in damage to the inverter.



• Maintain the recommended clearances to wall as well as to other inverters or objects.



• In case of multiple inverters, reserve specific clearance between the inverters.



- The product should be mounted such that the LED signals can be read off without difficulty.
- The DC load-break switch of the product must always be freely accessible.

Open the inverter packaging box, take the inverter out of the packaging box, and place the inverter at the designated installation location.

## 

## Risk of injury due to the weight of the product!

The net weight of this product is 26kg. If the inverter is lifted incorrectly during the installation, it may fall down and cause injury or equipment damage.

- Transport and lift the product carefully. Take the weight of the product into account.
- Wear suitable personal protective equipment for all work on the product.

#### 5.3 Mounting

Step 1: Align the mounting-bracket horizontally on the wall with the arrow upwards. Mark the position of the drill hole. Set the wall mounting bracket aside and drill the marked holes with the diameter of 10mm. The depth of the holes should be about 70 mm. Keep the hammer drill bit perpendicular to the wall to avoid drilling inclined.



## **A** CAUTION

## Danger of personal injury due to falling inverter!

If the hole depth and distance are not correct, the inverter may fall off the wall.

• Before inserting into the wall, measure the depth and distance of the hole .

Step 2: Hammer the plastic expansion pipe slowly into the drilled hole.



# **Step 3**: Align the mounting-bracket with the hole position and use the tapping nail to fix the hanging plate.



Step 4: Hang the inverter to the mounting-bracket and ensure that the mounting ears perfectly engage with the mounting-bracket.







Complete the installation.

# 6 Electrical connection

### 6.1 Connection port description



Figure shown here is for reference only. The actual product received may differ!

Object	Description
1	Battery Port
2	DC-switch
3	PV Input
4	Ai-Dongle
5	Communication ports
6	AC connector
7	EPS connector
8	Additional grounding screw
# 6.2 Connecting additional grounding

The inverter is equipped with a grounding conductor monitoring device. This grounding conductor monitoring device detects when there is no grounding conductor connected and disconnects the inverter from the utility grid if this is the case. Hence the product does not require an additional grounding or equipotential bonding when operating.

If the grounding conductor monitoring function is deactivate or the additional grounding is required by locally standard, you can connect additional grounding to the inverter.

Requirements for the secondary protection ground cable:

ltem	Description	Note
1	Screw	Specifications M5, complimentary.
2	OT/DT terminal	Specifications M5, complimentary.
3	Yellow and green ground cable	Same as the PE wire in the AC cable.

Procedure:

**Step 1**: Strip the grounding cable insulation. Insert the stripped part of the grounding cable into the ring terminal lug and crimp using a crimping tool.



1: Heat shrink tubing 2: OT/DT terminal (M5)

**Step 2**: Remove the screw on the ground terminal, insert the screw through the OT/DT terminal, and lock the terminal using a wrench.



Step 3: Apply paint to the grounding terminal to ensure corrosion resistance.

## 6.3 Grid cable connection

#### 6.3.1 Requirements for the grid connection

### **Cable Requirements**

The cable must be dimensioned in accordance with the local and national directives for the dimensioning of cables. The requirements for the minimum wire size derive from these directives. Examples of factors influencing cable dimensioning are: nominal AC current, type of cable, routing method, cable bundling, ambient temperature and maximum desired line losses.



ltem	Description	Value
А	External diameter	12.517.5mm
В	Copper cable conductor cross-section	2.56mm²
С	Insulation stripping length	10mm
D	Sheath stripping length	40mm

#### Residual current protection

The product is equipped with an integrated universal current-sensitive residual current monitoring unit inside. Hence the product does not require an external residual-current device when operating.

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If local regulations require the use of a residual-current device, please install a type A residual-current protection device with a protection limit of not less than 300mA.

### Overvoltage category

The inverter can be used in grids of overvoltage category III or lower in accordance with IEC 60664-1. That means that the product can be permanently connected to the grid-connection point of a building. In case of installations with long outdoor cable route, additional measures to reduce overvoltage category IV to overvoltage category III are required.

# AC circuit breaker

In PV systems with multiple inverters, protect each inverter with a separate circuit breaker. This will prevent residual voltage being present at the corresponding cable after disconnection.

No consumer load should be applied between AC circuit breaker and the inverter.

The selection of the AC circuit breaker rating depends on the wiring design (wire cross-section area), cable type, wiring method, ambient temperature, inverter current rating, etc. Derating of the AC circuit breaker rating may be necessary due to self-heating or if exposed to heat.

The maximum output current and the maximum output overcurrent protection of the inverters can be found in section 10 "Technical data".

# Grounding conductor monitoring

The inverter is equipped with a grounding conductor monitoring device. This grounding conductor monitoring device detects when there is no grounding conductor connected and disconnects the inverter from the utility grid if this is the case. Depending on the installation site and grid configuration, it may be advisable to deactivate the grounding conductor monitoring. This is necessary, for example, in an IT system if there is no neutral conductor present and you intend to install the inverter between two line conductors. If you are uncertain about this, contact your grid operator or AISWEI.

# i

Safety in accordance with IEC 62109 when the grounding conductor monitoring is deactivated.

In order to guarantee safety in accordance with IEC 62109 when the grounding conductor monitoring is deactivated, carry out the following measure:

 Connect an additional grounding that has at least the same cross-section as the connected grounding conductor to the AC cable. This prevents touch current in the event of the grounding conductor on the AC cable failing.

#### 6.3.2 Assembling the grid connectors

Step 1: Switch off the miniature circuit-breaker or the switch of every energy sources and secure it against being inadvertently switched back on.





Step 3: Crimp the terminals with crimping pliers.



**Step 4**: Set the parts on the cable, insert the terminal holes in sequence. Crimp the wire with an inner hexagon screwdriver and screw the torque 1.2+/-0.1N·m.



click

Step 5: Insert the main body into the rubber core and hear the "click" sound.

Step 6: Tighten the nut with an open-ended wrench (torque 2.5±0.5N·m).



### Complete the installation.

6.3.3 Connecting the grid connectors





Step 2: The installation arrow indicates insertion the female connector, and hear the "click" sound.



#### Complete the installation.

# 6.4 Backup Load cable connection

6.4.1 Requirements for the Backup Load connection

For Backup Load connection requirements, refer to "6.3.1 Requirements for the grid connec-

tion" for details.

- 6.4.2 Assembling the Backup Load connectors
  - Step 1: Switch off the miniature circuit-breaker or the switch of every energy sources and secure it against being inadvertently switched back on.



Step 2: Split Backup Load connector.



Step 3: Crimp the terminals with crimping pliers.



**Step 4**: Set the parts on the cable, insert the terminal holes in sequence. Crimp the wire with an inner hexagon screwdriver and screw the torque 1.2+/-0.1N·m.



Step 5: Insert the main body into the rubber core and hear the "click" sound.





Step 6: Tighten the nut with an open-ended wrench (torque 2.5±0.5N·m).

Complete the installation.

6.4.3 Connecting the Back Load connectors





Step 2: The installation arrow indicates insertion the female connector, and hear the "click" sound.



Complete the installation.

# 6.5 DC connection

### 6.5.1 Requirements for the DC connection

### Requirements for the PV modules per input:

- All PV modules should be of the same type.
- All PV modules should be aligned and tilted identically.
- On the coldest day based on statistical records, the open-circuit voltage of the PV array must never exceed the maximum input voltage of the inverter.
- The same number of series-connected PV modules must be connected to each string.
- The maximum input current per string must be maintained and must not exceed the through fault current of the DC connectors.
- The connection cables to the inverter must be equipped with the connectors included in the scope of delivery.
- The thresholds for the input voltage and the input current of the inverter must be adhered to.
- The positive connection cables of the PV modules must be equipped with the positive DC connectors. The negative connection cables of the PV modules must be equipped with the negative DC connectors.

### 6.5.2 Assembling the DC connectors

# 🚹 DANGER

# Danger to life due to electric shock when live components or DC cables are touched!

When exposed to light, the PV modules generate high DC voltage which is present in the DC cables. Touching live DC cables results in death or lethal injuries due to electric shock.

- Do not touch non-insulated parts or cables.
- Disconnect the product from voltage sources and ensure it cannot be reconnected before working on the device.
- Wear suitable personal protective equipment for all work on the product.



# Type 1 DC connector:

Assemble the DC connectors as described below. Be sure to observe the correct polarity. The DC connectors are marked with the symbols "+" and "-".



# Cable requirements:

ltem	Description	Value
1	Cable type	PV cable
2	External diameter	5-8mm
3	Conductor cross-section	2.5-6mm²
4	Number of copper wires	At least 7
5	The rated voltage	≥1100v

### Procedure:

Step 1: Strip 12mm off the cable insulation.



Step 2: Insert the stripped cable into the DC connector up to the stop. Press the clamping bracket down until it audibly snaps into place. The stranded wire can be seen inside the clamping bracket chamber.



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If the stranded wire is not visible in the chamber, the cable is not correctly inserted and the connector must be reassembled. To do this, the cable must be removed from the connector.



Release the clamping bracket. To do so, insert a screwdriver (blade width: 3.5mm) into the clamping bracket and pry the clamping bracket open.



Remove the cable and go back to step 2.

Step 3: Push the swivel nut up to the thread and tighten the swivel nut. (SW15, Torque: 2.0Nm)



#### Complete the installation.

# Type 2 DC connector:

Assemble the DC connectors as described in the following.

Assemble the DC connectors as described below. Be sure to observe the correct polarity. The DC connectors are marked with the symbols "+" and "-".







# Cable requirements:

ltem	Description	Value
1	Cable type	PV1-F, UL-ZKLA or USE2
2	External diameter	5-8mm
3	Conductor cross-section	2.5-6mm²
4	Number of copper wires	At least 7
5	The rated voltage	≥1100 v

Proceed as follows to assemble each DC connector.

**Step 1**: Strip 12 mm off the cable insulation.



Step 2: Assemble the cable ends with the crimping pliers.



**Step 3**: Lead the cable through cable gland, and insert into the insulator until it snaps into place. Gently pull the cable backward to ensure firm connection. Tighten the cable gland and the insulator (Torque 2.5-3Nm).



Step 4: Ensure that the cable is correctly positioned.

Complete the installation.

### 6.5.3 Connecting the PV array

# 🚹 DANGER

# Danger to life due to high voltages in the inverter!

When exposed to light, the PV modules generate high DC voltage which is present in the DC cables. Touching live DC cables results in death or lethal injuries due to electric shock.

- Before connecting the PV array, ensure that the DC switch is switched off and that it cannot be reactivated.
- Do not disconnect the DC connectors under load.

# NOTICE

### The inverter can be destroyed by overvoltage!

If the voltage of the strings exceeds the maximum DC input voltage of the inverter, it can be destroyed due to overvoltage. All warranty claims become void.

- Do not connect strings with an open-circuit voltage greater than the maximum DC input voltage of the inverter.
- Check the design of the PV system.
- Step 1: Ensure that the individual miniature circuit-breaker is switched off and ensure that it

cannot be accidentally reconnected.



- Step 2: Ensure that the DC switch is switched off and ensure that it cannot be accidentally reconnected.
- Step 3: Ensure that there is no ground fault in the PV array.

Step 4: Check whether the DC connector has the correct polarity.

If the DC connector is equipped with a DC cable having the wrong polarity, the DC connector must be reassembled. The DC cable must always have the same polarity as the DC connector.

- **Step 5**: Ensure that the open-circuit voltage of the PV array does not exceed the maximum DC input voltage of the inverter.
- Step 6: Connect the assembled DC connectors to the inverter until they audibly snap into place.

# Type 1 DC connector:

• Connect the assembled DC connectors to the inverter.



• For unused DC connectors, push down the clamping bracket and push the swivel nut up to the thread. Insert the DC connectors with sealing plugs into the corresponding DC inputs on the inverter.



 Insert the DC connectors with sealing plugs into the corresponding DC inputs on the inverter.



# Type 2 DC connector:

• Connect the assembled DC connectors to the inverter.



• Don't pull out dustproof caps from unused DC input connectors.





Step 7: Ensure that all DC connectors and the DC connectors with sealing plugs are securely in place.

complete the installation.

# 6.6 Battery connection

- Step 1: For assembling the Battery connector, refer to 6.5.2 Assembling the DC connectors.
- Step 2: Remove the dust and waterproof cover of the BMS connector on the inverter and retain it.



Step 3: Connect the assembled DC connectors to the inverter.



Complete the installation.

- 6.7 Ai-Dongle connection
  - Step 1: Rotate the nut, take out the sealing ring, hold the locking structure, and take out the wiring terminal.



Step 2: Lock the communication cable to the wiring terminal according to the sequence shown





Step 3: Insert the wiring terminal into the sealing head, adjust the communication cable, insert the sealing ring, and lock nut.



Step 4: Remove the dust and waterproof cover of the Ai-Dongle on the inverter and retain it.



**Step 5**: Attach the Ai-Dongle to the connection port in place and tighten it into the port by hand with the nut in the modular. Make sure the modular is securely connected and the label on the modular can be seen.





# NOTICE

# Rotating the communication modular will damage the communication modular!

The communication modular is protected by locking nuts to protect the reliability of the connection. If the body of the communication modular is rotated, the communication modular will be damaged.

It can only be locked by a nut.

• Do not rotate the communication modular body.



### Complete the installation.

# 6.8 Communication equipment connection

# 6.8.1 Communication interface description

The inverter is equipped with a communication interface, which is used to connect communication cables such as lithium battery, electricity meter and parallel machine. The interface configuration of the communication interface is shown in the following figure.





Object	Description		PIN definition							
RJ-45-3	Monitor	COM2	RS-485A	RS-485B	GND	х	х	х	RS-485A	RS-485B
RJ-45-4	BMS	COM5	х	GND	х	CANAH	CANAL	x	RS-485A	RS-485B

01.1.1	Description	Terminal		PIN Definition					
Object									
Terminal-1			Mu	ultifunction Relay 1		Multifunction Relay 2			
	DO1/DO2	4pin	В	;	А	В	А		
Tamialo		6pin -		Smart Meter PT100 Temperture Sensor UFR Device					Device
l erminal-2	1		RS4	85A	RS485B	Positive	Negative	Positive	Negative
				Ripple Control Receiver Device				DRMS D	Device
l erminal-3	DI*4/DRM0	6pin -	1		2	3	4	5	6
	СТ	. ·	Curr	rent Transformer 1 Current Transformer 2 Cur			Current Transf	Current Transformer 3	
l erminal-4		6pin	Re	d	Black	Red	Black	Red	Black
Com port	: Descript	ion	Func	ction					
USB	USB port USB disk. The product will update autor cally after the USB disk insert to USB interface.						ate automati-		
RJ45-1 RJ45-2 RJ45-5 RJ45-6	RS485 port		The RS485 interfaces used to the product parallel operation. The straight through network cable must only be used to connect the parallel inverter as section 4.9.						
RJ45-3	The RS485 interface used to connect the product to the third-party monit   Monitor device device. If you don't want to use Ai-Dongle, the third-party monitor device can bused.					arty monitor device can be			
RJ45-4	BMS communication port interface can be chosen to connect, otherwise the pins for R interface can be chosen to connect, otherwise the pins for R					nage System) interface, the ins for RS485			
Terminal-1	The product is equipped with two multifunction relays as standard. 1 Multifunction Relay multifunction relays can be configured for the operating mode used particular system. For more information, please contact AISWEI service.					tandard. The e used by a ervice.			
Terminal-2	Smart Meter PT100 Temperture sensor UFR Device			Terminal 2 can be used to connect the smart meter, PT100 temperature sensor and UFP device (voltage and frequency protecion device). The PIN definition is shown as above table.					
Terminal-3	Ripple cont DRMs devic	rol receiver	device	Terminal 3 can be use to connect the ripple control receiver and DRMs device. The PIN definition is shown as above table. Especially the PIN 6 (GND) is a common port for both device.					
Terminal-4	4 current transformer is shown as above table.					PIN definition			

# 6.8.2 Communication cable connection

Step 1: Remove the communication cover.



Step 2: Route the communication cable through the communication cover and crimp the wiring terminal.

The sequence of the crimping wires of the wiring terminals is shown in the following figure:



Step 3: Connect the communication cable crimped to the corresponding communication port.



Step 4: Install the communication cover on the inverter.



Step 5: Tighten the cable gland nuts.



Complete the installation.

# 6.8.3 Current Transformer connection





# 7 Commissioning

# 7.1 Inspection before commissioning

# \land CAUTION

# Danger to life due to high voltages on DC conductors!

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors. Touching the DC and AC conductors can lead to lethal electric shocks.

- Only touch the insulation of the DC cables.
- Only touch the insulation of the AC cables.
- Do not touch ungrounded PV modules and brackets.
- Wear personal protective equipment, such as insulating gloves.

Check the following items before starting the inverter:

Make sure the inverter DC switch and external circuit breaker are disconnected.

Make sure the inverter has been correctly mounted with wall bracket.

Make sure nothing is left on the top of the inverter.

Make sure the communication cable and AC connector have been correctly wired and tightened.

Make sure the inverter's exposed metal surface has a ground connection.

Make sure the DC voltage of the strings does not exceed the permitted limits of the inverter.

Make sure the DC voltage has the correct polarity.

Make sure that the insulation resistance to ground is greater than the insulation resistance protection value.

Make sure the grid voltage at the point of connection of the inverter complies with the permitted value of the inverter.

Make sure the AC circuit breaker complies with this manual and all applicable local standards.

# 7.2 Commissioning procedure

If all of the items mentioned above meet the requirements, proceed as follows to start up the inverter for the first time.

- 1. Turn the DC switch of the inverter to "ON" position.
- 2. Set initial protection parameters via the Solplanet App. For details, please refer to "8.4 Create a plant".
- Switch on the AC circuit breaker. If the irradiation and grid conditions meet requirements, the inverter will operate normally.
- 4. Observe the LED indicator to ensure that the inverter operates normally.

# 8 Solplanet App

# 8.1 Brief introduction

The Solplanet App can establish communication connection to the inverter via the WLAN, there by achieving near-end maintenance on the inverter. Users can view inverter information and set parameters through the App.

## 8.2 Download and install

Scan the following QR code to download and install the App according to the prompt information.





iOS

### 8.3 Create an account

If you do not have an account, you need to register a new account first.

Procedure:

- Step 1: Open Solplanet App to enter the login screen, and tap "Do not have an account" to enter the next screen.
- Step 2: The user groups "Business user" and "End user" need be selected according to your identity, and tap "Next step".



- Step 3: Enter the right mobile phone number (Via SMS) or E-mail address (Via mail). And tap the "Send verification code".
- Step 4: Enter the correct verification code to automatically enter the next page.
- Step 5: Set the password and click "Register" to complete the registration.





#### 8.4 Create a plant

- Step 1: Open Solplanet App to enter the login screen, enter the account name and password, and tap "Log in" to enter the next screen.
- Step 2: Tap the symbol "+" to enter the next screen, and tap "Create or modify a plant", then the camera of the mobile automatically turns on, and scan the QR code of the WiFi stick to enter the next screen, tap "Create new plant" to the next screen.
- **Step 3**: Enter the PV plant information in all fields marked with a red asterix, and tap "Create" to enter the next screen.
- Step 4: After the planet created, tap "Add dongle to the plant", and tap "Add to plant" to the next screen.
- **Step 5**: Tap "Connect to dongle access point", the smart mobile will connect to WiFi stick hotsport automatically. The inverter list can be found after the connection successful.
- **Step 6**: Tap the inverter serial number that matches your inverter, then the setting parameter can be set. The detail description can be found at section 8.5.

The grid code should be chosen at this step. And the parameters also should be set if the grid company has the different requirements.

- Step 7: The Energy Management shall be set here. Tap "Energy storage settings" to the next page, then tap "Battery settings" to select the battery model, battery number and choose the energy management model.
- Step 8: After the parameter configuration, tap the left arrow to go back the inverter list page. Then tap "Next step" to enter the next page.
- **Step 9**: The parameter of the "Export Power Control" can be set, and tap "Save" after the parameter configuration. Then tap "Nest step" to enter the next page.
- Step 10 Tap "Continue", and choose WiFi network from the list, and enter WiFi network password. Then tap "continue" to enter the next step.
- Step 11: Observe whether the Led blue light of the dongle stays on. If it is always on, it means that the network configuration is successful, and you can tap "Complete" to complete the configuration. Otherwise, you need to go back to the previous step and re-enter the Wi-Fi password.
- Step 12: Now the new plant have been created. Tap the plant to review the information of the plant.



Step 2





Step 4



Step 5



Step 7



Step 8












Step 12

# 8.5 Setting parameters

# 8.5.1 Inverter configuration

The Solplanet's products comply with local grid code when leaving the factory. But you still should check the grid code and the parameters according to the requirements of the installation site. Once configuration of the product is completed, the product will start operating automatically.



#### Table description

No.	Function	Description
0	Grid code settings	Choose a safety code. Configure the protection paramete- rs. Configure the start operation parameters and auotom- atic reconnection parameters.
0	Inverter Details	Show the general information of the inverter. Show the present operation value of the inverter.
3	Function settings	Active the general function. Active some special function.

4	Active power settings	Configure the parameters of the P(U) curve. Configure the parameters of the P(f) curve. Configure the parameters of the active power limited. Configure the parameters of the active power increasing and decreasing speed.
6	Reactive power settings	Choose the reactive power control mode. Configure the parameters of the Q (U) curve. Configure the parameters of the cos $\varphi$ (P) curve. Configure the parameters of the fix Q value or fix cos $\varphi$ value.
6	Inverter update	Update the firmware of the inverter and monitor device. Update the safety package.
0	Power on/off	Remote turn on/off the inverter on the App.
8	Energy storage settings	Configure the parameters of the Hybrid inverter. Configure the parameters of the battery.

# 8.5.2 Grid code settings

# i

For the Australia market, the inverter cannot be connected to the grid before the safety related area is set. Please select from Australia Region A/B/C to comply with AS/NZS 4777.2:2020, and contact your local electricity grid operator on which Region to select.

Normally you only need choose the grid code from the support grid code list. The product has fully complied with the standards that are added in the list. If the local grid operator has the other requirement, you can set the parameter according to the requirement after you get the approval. Procedure:

- **Step 1**: Tap "Grid code setting" to enter to the next page.
- Step 2: Swipe the smartphone screen to choose the right grid code, then tap "Save" and go back the previous page.



## 8.5.3 Active power reduction at overfrequency P(f)

There are four modes (Please refer to the following table) can be chosen for this function and many parameters can be configured according to the requirement of the local grid company. Procedure:

- Step 1: Tap "Active power settings" to enter to the next page.
- Step 2: Tap "Overfrequency response settings" to enter to the next page.
- Step 3: Tap the drop-down menu to choose the mode of this function.
- Step 4: Configure the parameters and tap "Save".



Step 3





#### Table description

No.	Name	Description
0	Act. Power as a percentage of Pn, Linear	Droop is defined as the active power as a percentage of $P_n$ . The active power will continuously move up and down the frequency characteristic curve in the frequency range of f1 to fstop.
0	Act. Power as a percentage of Pn, hysteresis	Droop is defined as the active power as a percentage of $P_n$ . The active power shall remain at or below the lowest power output level reached in response to the increase in frequency between f1 to $f_{stop}$ .
3	Act. Power as a percentage of Рм, Linear	Droop is defined as the active power as a percentage of $P_{M}$ . The active power will continuously move up and down the frequency characteristic curve in the frequency range of f1 to f <sub>stop</sub> .
۹	Act. Power as a percentage of Рм, hysteresis	Droop is defined as the active power as a percentage of $P_{M}$ . The active power shall remain at or below the lowest power output level reached in response to the increase in frequency between f1 to $f_{stop}$ .
6	Threshold frequency f <sub>1</sub>	The threshold frequency for activating active power response to overfrequency.

6	Deactivation threshold fstop	The threshold frequency for deactivating the active power response to overfrequency or disconnecting the inverter from the grid.
0	Reset frequency freset	The threshold frequency for deactivating the active power response to overfrequency after the frequency reducing.
8	Droop ΔP	Reducing the active power in percentage of $P_n$ or $P_M$ when the frequency rise to $f_{\text{stop}}.$
0	Intentional delay time	The delay time for activating active power response to overfrequency after the frequency over f1. An intentional delay shall be programmable to adjust the dead time to a value between the intrinsic dead time and 2s.
0	Deactivation time tstop	The delay time that the active power can increase after the frequency below $f_{\mbox{\scriptsize reset}}.$
1	Active power gradient	The active power increasing gradient as a percent of Pn per minutes after the frequency reducing to freset.

# i

Here, the Droop is different from the Droop S in section 3.7.2 of the standard EN 50549-1. If you want to configure the Droop S, the formula as below should be used to configure.

$$\Delta P = \frac{(f_{stop} - f_1)/f_n}{Droop S} \times 100$$

....

...

#### 8.5.4 Active power reduction at overvoltage P(U)

There are five modes (Please refer to the following table) can be chosen for this function and

many parameters can be configured according to the requirement of the local grid company.

Procedure:

Step 1: Tap "Active power settings" to enter to the next page.

Step 2: Tap "Overvoltage response settings" to enter to the next page.

Step 3: Tap the drop-down menu to choose the mode of this function.

Step 4: Configure the parameters and tap "Save".



Step 3

Step 4



## Table description

No.	Parameter	Description
0	Act. Power as a percentage of Рм, Linear	Droop is defined as the active power as a percentage of $P_{M}$ . The active power will continuously move up and down the voltage characteristic curve in the voltage range of Ustart to $U_{stop}$ . The active power reduce from the $P_M$ that is the instantaneous active power at the time of exceeding Start voltage $U_{start}$ .
0	Act. Power as a percentage of Рм, hysteresis	Droop is defined as the active power as a percentage of $P_{M}$ . The active power shall remain at or below the lowest power output level reached in response to the increase in voltage between U <sub>start</sub> to U <sub>stop</sub> . The active power reduce from the P <sub>M</sub> that is the instantaneous active power at the time of exceeding Start voltage U <sub>start</sub> .
3	Act. Power as a percentage of P <sub>N</sub> , Linear	Droop is defined as the active power as a percentage of $P_{N}$ . The active power will continuously move up and down the voltage characteristic curve in the voltage range of U <sub>start</sub> to U <sub>stop</sub> . The active power reduce from the rated active power Pn at all time. The active power maybe don't reduce if the limited value of the curve is lower than the instantaneous active power at the time of exceeding Start voltage U <sub>start</sub> .
@	Act. Power as a percentage of Pℕ, hysteresis	Droop is defined as the active power as a percentage of $_{PN}$ . The active power shall remain at or below the lowest power output level reached in response to the increase in the voltage range of U <sub>start</sub> to U <sub>stop</sub> . The active power reduce from the rated active power Pn at all time. The active power maybe don't reduce if the limited value of the curve is lower than the instantaneous active power at the time of exceeding Start voltage U <sub>start</sub> .
6	Act. Power control for Taiwan	Special control mode for Chinese Taiwan market.
6	Start voltage Ustart	The threshold voltage for activating active power response to overvoltage.

0	Stop voltage U <sub>stop</sub>	The threshold voltage for deactivating the active power response to overvoltage or disconnecting the inverter from the grid.
8	Reset voltage U <sub>reset</sub>	The threshold voltage for deactivating the active power response to overvoltage after the voltage reducing. Reset voltage does not work in the mode "Act. Power as a percentage of P <sub>N</sub> , Linear".
9	Droop ΔP	Reducing the active power in percentage of $P_{N}$ or $P_{M}$ when the voltage rise to $U_{\text{stop}}.$
0	Intentional delay time	The delay time for activating active power response to overvoltage after the voltage over U <sub>start</sub> . An intentional delay shall be programmable to adjust the dead time to a value between the intrinsic dead time and 2s.
1	Deactivation time tstop	The delay time that the active power can increase after the voltage below $U_{reset}.$
®	Active power gradient	The active power increasing gradient as a percent of Pn per minutes after the frequency reducing to freset.

# 8.5.5 $Cos\phi(P)$ curve configuration

The power related control mode  $\cos\varphi(P)$  controls the  $\cos\varphi$  of the output as a function of the active power output.

There are four coordinate points that can be configured. The coordinate points are the active

power as a percentage of  $\mathsf{P}_n$  and the displacement factor  $\mathsf{cos}\phi.$ 

Procedure:

- **Step 1**: Tap "Reactive power settings" to enter to the next page.
- Step 2: Tap "Enable reactive power" to choose the reactive power control mode and tap the left arrow to go back.
- **Step 3**: Tap "Cosφ(P) curve settings" to enter to the next page.
- Step 4: Configure the parameters and tap "Save".





#### Table description

No.	Parameter	Description
0	P/Pn	The active power as a percentage of $P_N$ .
0	Cosφ	The displacement factor that is cosine of the phase angle between the fundamental components of the line to neutral point voltage and the respective current.
3	Phase	Choose the over-excited or under-excited.
0	Activating voltage	The lock-in voltage value that enables the automatic reactive power delivery mode. Activation threshold as a percentage of Un corresponds to 'lock-in' voltage.
6	Deactivating voltage	The lock-out voltage value that disables the automatic reactive power delivery mode. Deactivation threshold as a percentage of Un corresponds to 'lock-out' voltage.

# i

Some grid companies maybe requires two voltage thresholds as a percentage of Un to activate or deactivate the function. The voltage thresholds normally call 'lock-in' and 'lock-out' voltage.

# 8.5.6 Q(U) curve configuration

The voltage related control mode Q(U) controls the reactive power output as a function of the voltage.

There are four coordinate points that can be configured. The coordinate points are the voltage as

a percentage of Un and the reactive power as a percentage of Pn.

Procedure:

- Step 1: Tap "Reactive power settings" to enter to the next page.
- Step 2: Ttap "Enable reactive power" to choose the reactive power control mode and tap the left arrow to go back.
- Step 3: Tap "Q(U) curve settings" to enter to the next page.
- Step 4: Configure the parameters and tap "Save".















#### Table description

No.	Parameter	Description
1	U/Un	The voltage as a percentage of $U_{N}$ .
0	Q/P <sub>n</sub>	The reactive power as a percentage of Pn.
3	Phase	Choose the over-excited or under-excited.
4	Activating power as a percentage of Pn	The lock-in active power value that enables the automatic reactive power delivery mode. Activation threshold as a percentage of $P_n$ corresponds to 'lock-in' power.
6	Deactivating power as a percentage of Pn	The lock-out active power value that disables the automatic reactive power delivery mode. Deactivation threshold as a percentage of Pn corresponds to 'lock-out' power.



Some grid companies maybe requires two active power thresholds as a percentage of Pn to activate or deactivate the function. The active power thresholds normally call 'lock-in' and 'lock-out' active power.

# Decommissioning the product

# 9.1 Disconnecting the inverter from voltage sources

Prior to performing any work on the product, always disconnect it from all voltage sources as described in this section. Always adhere to the prescribed sequence.

# \Lambda WARNING

9

Danger to life due to electric shock from destruction of the measuring device due to overvoltage.

Overvoltage can damage a measuring device and result in voltage being present in the enclosure of the measuring device. Touching the live enclosure of the measuring device results in death or lethal injuries due to electric shock.

• Only use measuring devices with a DC input voltage range of 1100 V or higher.

#### Procedure:

- Step 1: Disconnect the miniature circuit breaker and secure against reconnection.
- Step 2: Disconnect the DC switch and secure against reconnection.
- Step 3: Wait until the LEDs have gone out.
- Step 4: Use a current clamp meter to ensure that no current is present in the DC cables.

UM0035\_ASW05-12kH-T2-T3\_EN\_V01\_0523

# 🛕 DANGER

# Danger to life due to electric shock when touching exposed DC conductors or DC plug contacts if the DC connectors are damaged or loose!

The DC connectors can break or become damaged, become free of the DC cables, or no longer be connected correctly if the DC connectors are released and disconnected incorrectly. This can result in the DC conductors or DC plug contacts being exposed. Touching live DC conductors or DC plug connectors will result in death or serious injury due to electric shock.

- Wear insulated gloves and use insulated tools when working on the DC connectors.
- Ensure that the DC connectors are in perfect condition and that none of the DC conductors or DC plug contacts are exposed.
- Carefully release and remove the DC connectors as described in the following.

Step 5: Loosen and remove the DC connector.

# Type 1 DC connector

Release and remove the DC connectors. To do so, insert a flat-blade screwdriver or an angled screwdriver (blade width: 3.5mm) into one of the side slots and pull the DC connectors out.

#### Type 2 DC connector

To remove DC plug connectors, insert a wrench tool into the slots and press the wrench tool with an appropriate force.



- **Step 6**: Ensure that no voltage is present between the positive terminal and negative terminal at the DC inputs using a suitable measuring device.
- Step 7: Loosen and remove the Grid connector.

# Unlock instructions Use the flat-head screwdriver installation icon Remove the female end of the cable to unlock the account.

Step 8: Loosen and remove the Backup Load connector.

# **Unlock instructions**

- 1 Use the flat-head screwdriver installa
  - tion icon

(2) Remove the female end of the cable to

unlock the account.





**Step 9**: Remove the communication cover. Remove the communication cable in reverse order by referring to 6.7 Communication equipment connection.

Step 10: Hold down the buckle on the side of the Ai-Dongle and pull out the Ai-Dongle terminal.



# 9.2 Dismantling the inverter

After disconnecting all electrical connections as described in Section 9.1, the inverter can be removed as follows.

Procedure:

- Step 1: Dismantle the inverter referring to "5.3 Mounting" in reverse steps.
- Step 2: If necessary, remove the wall-mounting bracket from the wall.
- **Step 3**: If the inverter will be reinstalled in the future, please refer to "3.2 Inverter Storage" for a proper conservation.

# 10 Technical data

# 10.1 ASW05 kH/06kH/08kH/10kH/12kH-T2

Туре	ASW05KH -T2	ASW06KH -T2	ASW08KH -T2	ASW10KH -T2	ASW12KH -T2
DC Input					
Maximum power of PV array	7500Wp	9000Wp	12000Wp	15000Wp	18000Wp
Maximum input voltage			1100V		
Rated input voltage			630V		
Minimum input voltage			60V		
Initial input voltage	180V				
MPP voltage range	150-950V	150-950V	200-950V	200-950V	200-950V
MPP voltage range at Pnom	250~850V	290~850V	350-850V	380-850V	450-850V
Max. input current		·	20A/20A		
lsc PV (absolute maximum)	30A/30A				
Maximum reverse current into the PV modules	OA				
Number of independent MPP inputs		2			
Strings per MPP input	PV1:1/PV2:1				
Overvoltage category in accordance with ICE 60664-1			Ш		

Туре	ASW05kH -T2	ASW06kH -T2	ASW08kH -T2	ASW10kH -T2	ASW12kH -T2	
AC Input and Output						
Rated output power at 230V	5000W	6000W	8000W	10000W	12000W	
Rated apparent power at $\cos \varphi = 1$	5000VA	6000VA	8000VA	10000VA	12000VA	
Maximum apparent power at cos φ = 1	5000VA	6000VA	8000VA	10000VA	120 00VA	
Rated grid voltage	220V / 380V [3/N/PE] 230V / 400V [3/N/PE] 240V / 415V [3/N/PE]					
Grid voltage range		270-48	30 V(Phase to	Phase)		
Rated grid frequency		50Hz/60Hz				
Grid frequency range		45	-55Hz/55-65F	łz		
Rated output current at 220 V	7.6A	9.1A	12.2A	15.2A	18.2A	
Rated output current at 230V	7.3A	8.7A	11.6A	14.5A	17.4A	
Rated output current at 240V	7.0A	8.4A	11.2A	13.9A	16.7A	
Maximum output current	8.0A	9.6A	12.8A	16.0A	19.2A	
Max. input power from grid	10000W	12000W	16000W	20000W	24000W	
Max. input current from grid	14.5A	17.4A	23.2A	29.0A	34.8A	
Inrush current	<20% of nominal AC current for a maximum of 10ms					
Contribution to peak short-circuit current ip			45A			
Initial short-circuit alternating current (Ik" first single period effective value)	8.0A	9.6A	12.8A	16.0A	19.2A	

Туре	ASW05kH -T2	ASW06kH -T2	ASW08kH -T2	ASW10kH -T2	ASW12kH -T2	
Short circuit current continuous [ms] (max output fault current)	8.0A	9.6A	12.8A	16.0A	19.2A	
Recommended rated current of AC circuit breaker	20.0A	25.0A	32.0A	32.0A	40.0A	
Total harmonic distortion of the output current with total harmonic distortion of the AC voltage <2%, and AC power >50% of the rated power	<3%(of nominal power)					
Adjustable displacement power factor		0.8 leading to 0.8 lagging				
Overvoltage category in accordance with IEC 60664-1			Ш			
Efficiency						
Maximum efficiency	97.2%	97.5%	97.9%	97.9%	97.9%	
European weighted efficiency	98.0%	98.2%	98.4%	98.4%	98.4%	
Battery data						
Max charging power	5000W	6000W	8000W	10000W	12000W	
Max discharging power	5000W	6000W	8000W	10000W	12000W	
Battery voltage range			120~600V			
Max charging curren			30A			
Max discharging current			30A			
Rated charging current	t 30A					
Rated discharging current			30A			
Battery type	LiFePO4					

Туре	ASW05kH -T2	ASW06kH -T2	ASW08kH -T2	ASW10kH -T2	ASW12kH -T2	
Backup Data						
Rated apparent power at 230V	5000W	6000W	8000W	10000W	12000W	
Max. continuous apparent power at 230V	5000VA	6000VA	8000VA	10000VA	12000VA	
Max. apparent power at 230V <10s	10000VA	12000VA	16000VA	20000VA	24000VA	
Nominal AC voltage	230V / 400V [3/N/PE]					
AC grid frequency	50Hz/60Hz					
Max. continuous output current	8.0A	9.6A	12.8A	16.0A	19.2A	
Max. output current < 10s	14.5A	17.4A	23.2A	29.0A	34.8A	
Total harmonic distortion (THDv, linear load)	2%					
Switching time to battery-backup operation	<10ms					

(1) The voltage range meets the requirements of the corresponding national grid code.

(2) The frequency range meets the requirements of the corresponding national grid code.

# 10.2 ASW05kH/06kH/08kH/10kH/12kH-T2-O

Туре	ASW05kH -T2-O	ASW06kH -T2-O	ASW08kH -T2-O	ASW10kH -T2-O	ASW12kH -T2-O
DC Input					
Maximum power of PV array	7500Wp	9000Wp	12000Wp	15000Wp	18000Wp
Maximum input voltage			1100V		
Rated input voltage			630V		
Minimum input voltage			60V		
Initial input voltage			180V		
MPP voltage range	150-950V	150-950V	200-950V	200-950V	200-950V
MPP voltage range at Pnom	250~850V	290~850V	350-850V	380-850V	450-850V
Max. input current			20A/20A		
lsc PV (absolute maximum)	30A/30A				
Maximum reverse current into the PV modules	OA				
Number of independent MPP inputs	2				
Strings per MPP input	PV1:1/PV2:1				
Overvoltage category in accordance with ICE 60664-1	II				
AC Input and Output	:				
Rated output power at 230V	5000W	6000W	8000W	10000W	12000W
Rated apparent power at $\cos \varphi = 1$	5000VA	6000VA	8000VA	10000VA	12000VA

Туре	ASW05kH -T2-O	ASW06kH -T2-O	ASW08kH -T2-O	ASW10kH -T2-O	ASW12kH -T2-O
Maximum apparent power at cos φ = 1	5000VA	6000VA	8000VA	10000VA	12000VA
Rated grid voltage		220\ 230\ 240\	/ / 380V [3/N/ / / 400V [3/N/ / / 415V [3/N/	'PE] 'PE] PE]	·
Grid voltage range		270-48	30V(Phase to F	Phase)	
Rated grid frequency			50Hz/60Hz		
Grid frequency range		45	-55Hz/55-65H	lz	
Rated output current at 220 V	7.6A	9.1A	12.2A	15.2A	18.2A
Rated output current at 230V	7.3A	8.7A	11.6A	14.5A	17.4A
Rated output current at 240V	7.0A	8.4A	11.2A	13.9A	16.7A
Maximum output current	8.0A	9.6A	12.8A	16.0A	19.2A
Max. input power from grid	5000W	6000W	8000W	100000W	12000W
Max. input current from grid	8.0A	9.6A	12.8A	16.0A	19.2A
Inrush current	<20% of nominal AC current for a maximum of 10ms				um of
Contribution to peak short-circuit current ip	45A				
Initial short-circuit alternating current (Ik" first single period effective value)	8.0A	9.6A	12.8A	16.0A	19.2A
Short circuit current continuous [ms] (max output fault current)	8.0A	9.6A	12.8A	16.0A	19.2A
Recommended rated current of AC circuit breaker	16.0A	16.0A	16.0A	20.0A	25.0A

Туре	ASW05kH -T2-O	ASW06kH -T2-O	ASW08kH -T2-O	ASW10kH -T2-O	ASW12kH -T2-O
Total harmonic distortion of the output current with total harmonic distortion of the AC voltage <2%, and AC power >50% of the rated power	<3%(of nominal power)				
Adjustable displacement power factor		0.8 le	ading to 0.8 la	gging	
Overvoltage category in accordance with IEC 60664-1			Ш		
Efficiency			1		
Maximum efficiency	97.2%	97.5%	97.9%	97.9%	97.9%
European weighted efficiency	98.0%	98.2%	98.4%	98.4%	98.4%
Battery data					
Max charging power	5000W	6000W	8000W	10000W	12000W
Max discharging power	5000W	6000W	8000W	10000W	12000W
Battery voltage range	120~600V				
Max charging curren	30A				
Max discharging current			30A		
Rated charging current			30A		
Rated discharging current			30A		
Battery type	LiFePO4				

(1) The voltage range meets the requirements of the corresponding national grid code.

(2) The frequency range meets the requirements of the corresponding national grid code.

# 10.3 ASW08kH/10kH/12kH-T3

Туре	ASW08kH -T3	ASW10kH -T3	ASW12kH -T3	
DC Input				
Maximum power of PV array	12000Wp	15000Wp	18000Wp	
Maximum input voltage		1100V		
Rated input voltage		630V		
Minimum input voltage		60V		
Initial input voltage		180V		
MPP voltage range	200-950V	200-950V	200-950V	
MPP voltage range at Pnom	250-850V	320-850V	380-850V	
Max. input current	16A/16A/16A			
lsc PV (absolute maximum)	24A/24A/24A			
Maximum reverse current into the PV modules	OA			
Number of independent MPP inputs	3			
Strings per MPP input	PV1:1/PV2:1/PV3:1			
Overvoltage category in accordance with ICE 60664-1		П		
AC Input and Output	t			
Rated output power at 230V	8000W	10000W	12000W	
Rated apparent power at $\cos \varphi = 1$	8000VA	10000VA	12000VA	

Туре	ASW08kH -T3	ASW10kH -T3	ASW12kH -T3
Maximum apparent power at cos φ = 1	8000VA	10000VA	12000VA
Rated grid voltage		220V / 380V [3/N/PE] 230V / 400V [3/N/PE] 240V / 415V [3/N/PE]	
Grid voltage range	27	0-480V(Phase to Phase	e)
Rated grid frequency		50Hz/60Hz	
Grid frequency range		45-55Hz/55-65Hz	
Rated output current at 220 V	12.2A	15.2A	18.2A
Rated output current at 230V	11.6A	14.5A	17.4A
Rated output current at 240V	11.2A	13.9A	16.7A
Maximum output current	12.8A	16.0A	19.2A
Max. input power from grid	16000W	20000W	24000W
Max. input current from grid	23.2A	29.0A	34.8A
Inrush current	<20% of nominal AC current for a maximum of 10ms		
Contribution to peak short-circuit current ip	45A		
Initial short-circuit alternating current (Ik" first single period effective value)	12.8A	16.0A	19.2A
Short circuit current continuous [ms] (max output fault current)	12.8A	16.0A	19.2A
Recommended rated current of AC circuit breaker	32.0A	32.0A	40.0A

Туре	ASW08kH -T3	ASW10kH -T3	ASW12kH -T3	
Total harmonic distortion of the output current with total harmonic distortion of the AC voltage <2%, and AC power >50% of the rated power	<3%(of nominal power)			
Adjustable displacement power factor	(	0.8 leading to 0.8 laggir	ıg	
Overvoltage category in accordance with IEC 60664-1		Ш		
Efficiency				
Maximum efficiency	97.9%	97.9%	97.9%	
European weighted efficiency	98.4%	98.4%	98.4%	
Battery data				
Max charging power	8000W	10000W	12000W	
Max discharging power	8000W	10000W	12000W	
Battery voltage range	120~600V			
Max charging curren	30A			
Max discharging current		30A		
Rated charging current		30A		
Rated discharging current	30A			
Battery type	LiFePO4			

Туре	ASW08kH -T3	ASW10kH -T3	ASW12kH -T3
Backup Data			
Rated apparent power at 230V	8000W	10000W	12000W
Max. continuous apparent power at 230V	8000VA	10000VA	12000VA
Max. apparent power at 230V <10s	16000VA	20000VA	24000VA
Nominal AC voltage	230V / 400V [3/N/PE]		
AC grid frequency	50Hz/60Hz		
Max. continuous output current	12.8A	16.0A	19.2A
Max. output current < 10s	23.2A	29.0A	34.8A
Total harmonic distortion (THDv, linear load)	2%		
Switching time to battery-backup operation	<10ms		

(1) The voltage range meets the requirements of the corresponding national grid code.

(2) The frequency range meets the requirements of the corresponding national grid code.

# 10.4 ASW08kH/10kH/12kH-T3-O

-	ASW08kH	ASW10kH	ASW12kH	
Гуре	-T3-O	-T3-O	-T3-O	
DC Input				
Maximum power of PV array	12000Wp	15000Wp	18000Wp	
Maximum input voltage		1100V		
Rated input voltage		630V		
Minimum input voltage		60V		
Initial input voltage		180V		
MPP voltage range	200-950V	200-950V	200-950V	
MPP voltage range at Pnom	250-850V	320-850V	380-850V	
Max. input current	16A/16A/16A			
lsc PV (absolute maximum)	24A/24A/24A			
Maximum reverse current into the PV modules	OA			
Number of independent MPP inputs	3			
Strings per MPP input	PV1:1/PV2:1/PV3:1			
Overvoltage category in accordance with ICE 60664-1	II			
AC Input and Output				
Rated output power at 230V	8000W	10000W	12000W	
Rated apparent power at coso = 1	8000VA	10000VA	12000VA	

Туре	ASW08kH -T3-O	ASW10kH -T3-O	ASW12kH -T3-O
Maximum apparent power at cos φ = 1	8000VA	10000VA	12000VA
Rated grid voltage		220V / 380V [3/N/PE] 230V / 400V [3/N/PE] 240V / 415V [3/N/PE]	
Grid voltage range	27	0-480V(Phase to Phase	e)
Rated grid frequency		50Hz/60Hz	
Grid frequency range		45-55Hz/55-65Hz	
Rated output current at 220 V	12.2A	15.2A	18.2A
Rated output current at 230V	11.6A	14.5A	17.4A
Rated output current at 240V	11.2A	13.9A	16.7A
Maximum output current	12.8A	16.0A	19.2A
Max. input power from grid	8000W	100000W	12000W
Max. input current from grid	12.8A	16.0A	19.2A
Inrush current	<20% of nominal AC current for a maximum of 10ms		
Contribution to peak short-circuit current ip	45A		
Initial short-circuit alternating current (Ik" first single period effective value)	12.8A	16.0A	19.2A
Short circuit current continuous [ms] (max output fault current)	12.8A	16.0A	19.2A
Recommended rated current of AC circuit breaker	16.0A	20.0A	25.0A

Туре	ASW08kH -T3-O	ASW10kH -T3-O	ASW12kH -T3-O	
Total harmonic distortion of the output current with total harmonic distortion of the AC voltage <2%, and AC power >50% of the rated power	<3%(of nominal power)			
Adjustable displacement power factor	(	0.8 leading to 0.8 laggir	ng	
Overvoltage category in accordance with IEC 60664-1		Ш		
Efficiency			_	
Maximum efficiency	97.9%	97.9%	97.9%	
European weighted efficiency	98.4%	98.4%	98.4%	
Battery data				
Max charging power	8000W	10000W	12000W	
Max discharging power	8000W	10000W	12000W	
Battery voltage range		120~600V		
Max charging curren	30A			
Max discharging current		30A		
Rated charging current		30A		
Rated discharging current		30A		
Battery type	LiFePO4			

(1) The voltage range meets the requirements of the corresponding national grid code.

(2) The frequency range meets the requirements of the corresponding national grid code.

# 10.5 General data

General data	ASW05kH/06kH/08kH/10kH/12kH-T2 ASW05kH/06kH/08kH/10kH/12kH-T2-O ASW08kH/10kH/12kH-T3 ASW08kH/10kH/12kH-T3-O
Width × height × depth	545mm × 465mm ×205mm
Weight	26kg
Topology	Non-isolated
Operating temperature range	-25°C+60°C
Allowable relative humidity range (non-condensing)	0% 100%
Degree of protection for electronics in accordance with IEC 60529	IP66
Climatic category in accordance with IEC 60721 -3-4	4K4H
Protection class (according to IEC 62103)	Ι
Pollution degree outside the enclosure	3
Pollution degree inside the enclosure	2
Max. operating altitude above mean sea level	4000m(>3000m derating)
Cooling method	Active coolling
Typical noise emission	< 65dB(A)@1m
Display	LED indicator, App
Demand response mode in accordance with AS/NZS 4777.2	DRMO
Export active power output	Via connecting Smart meter
Earth Fault Alarm	cloud based, Visible
Interfaces	2 x RS485 port, 1 x WiFi stick port
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Communication	ModBus RTU and CAN
Mounting information	Wall mounting bracket
Radio technology	WLAN 802.11 b/g/n
Radio spectrum	2.4GHz
Maximum transmission power	100mW

## 10.6 Protective device

Protective devices	ASW05kH/06kH/08kH/10kH/12kH-T2 ASW05kH/06kH/08kH/10kH/12kH-T2-O ASW08kH/10kH/12kH-T3 ASW08kH/10kH/12kH-T3-O
DC reverse polarity protection	Integrated
DC isolator	Integrated
Ground fault monitoring	Integrated
AC short- circuit current capability	Integrated
All-pole sensitive residual- current monitoring unit	Integrated
Active anti-islanding protection	Integrated
DC current injection monitoring	Integrated
Low voltage ride through	Integrated
High voltage ride through	Integrated
Overvoltage protection	DC Type II / AC Type III

# 11 Troubleshooting

The inverter is easy to maintain. When you encounter the following problems, please refer to the Solutions below, and contact the local distributor if the problem remains unsolved. The following table lists some of the basic problems that may occur during the actual operation as well as their corresponding basic solutions.

Error code	Message	Corrective measures
1-6 8, 9	Permanent Fault	• Disconnect the inverter from the utility grid and the PV array and reconnect it after LED turn off. If this fault is still being displayed, contact the service.
10	Low temp	• The ambient temperature is too low to start the inverter.
32	Abnormal frequency change	• Check if the grid is abnormal. Restart the inverter and wait until it functions normally. Contact customer service if error warning con- tinues.
33	Grid frequency fault	• Check the grid and EPS frequency and observe how often major fluctuations occur. Contact customer service if EPS frequency ab- normal. If this fault is caused by frequent fluctuations, try to modify the operating parameters after infor- ming the grid operator first.
34	Grid voltage fault	<ul> <li>Check the grid voltage and grid connection on inverter.</li> <li>Check the grid voltage at the point of connection of inverter.</li> <li>If the grid voltage is outside the permissible range due to local grid conditions, try to modify the values of the monitored operational limits after informing the electric utility company first.</li> <li>If the grid voltage lies within the permitted range and this fault still occurs, please call service.</li> </ul>

35	Grid loss	<ul> <li>Check the fuse and the triggering of the circuit breaker in the distribution box.</li> <li>Check the grid voltage, grid usability.</li> <li>Check the AC cable, grid connection on the inverter.</li> <li>If this fault is still being shown, contact the service.</li> </ul>
36	GFCI fault	<ul> <li>Make sure the grounding connection of the inverter is reliable.</li> <li>Make a visual inspection of all PV cables and modules.</li> <li>If this fault is still shown, contact the service.</li> </ul>
37	PV over voltage fault	• Check the open-circuit voltages of the strings and make sure it is below the maximum DC input voltage of the inverter. If the input voltage lies within the permitted range and the fault still occurs, please call service.
38	Isolation fault	<ul> <li>Check the PV array's insulation to ground and make sure that the insulation resistance to ground is greater than 1 Mohm. Otherwise, make a visual inspection of all PV cables and modules.</li> <li>Make sure the grounding connection of the inve- rter is reliable.</li> <li>If this fault occurs often, contact the service.</li> </ul>
40	Over temperature fault	<ul> <li>Check whether the airflow to the heat sink is obstructed.</li> <li>Check whether the ambient temperature around the inverter is too high.</li> </ul>
41, 42	Self-diagnosis fault	• Disconnect the inverter from the grid and the PV array and reconnect after 3 minutes. If this fault is still being shown, contact the service.
46	Bus over voltage	• Check the input mode setting is correct. Restart the inverter and wait until it functions normally. Contact customer service if error warning contin- ues.

48	10 minutes average over voltage fault	• Check the grid voltage at the point of connection of inverter. If the grid voltage is outside the permissible range due to local grid conditions, try to modify the values of the monitored operational limits after informing the electric utility company first. If the grid voltage lies within the permitted range and this fault still occurs, please call service.
65	PE wire connec- tion fault	<ul> <li>Check if the ground line is connected with the inverter;</li> <li>Make sure the grounding connection of the inverter is connected and reliable.</li> <li>If this fault occurs often, contact the service.</li> </ul>

Contact the service if you meet other problems not in the table.

# 12 Maintenance

#### 12.1 Cleaning the contacts of the DC switch

# DANGER High voltage of PV string may cause life danger! If the DC connector is disconnected while the PV inverter is working, electric arc may occur, causing electric shock and burns. Please disconnect the circuit breaker on the AC side first, and then disconnect the DC switch.

To ensure the normal operation of the DC input switch, it is necessary to clean the DC switch

contacts every year.

Procedure:

Step 1: Disconnect the AC disconnector and prevent accidental restart.

Step 2: Rotate the DC switch handle from the "ON" position to the "OFF" position for 5 times.

#### 12.2 Cleaning air inlet and outlet

## 

### Hot enclosure or heat sink may cause personal injury!

When the inverter is working, the temperature of the enclosure or heat sink will be higher than 70°C, and the contact may cause burns.

• Before cleaning the air outlet, shut down the machine and wait for about 30 minutes until the temperature of the enclosure decreases to normal temperature.

A huge amount of heat is generated in the process of running the inverter. The inverter adopts a

controlled forced-air cooling method. In order to maintain good ventilation, please check to make

sure the air inlet and outlet are not blocked.

Procedure:

Step 1: Disconnect the AC side circuit breaker and ensure that it cannot be accidentally recon-

nected.

- Step 2: Disconnect the DC switch, rotate the DC switch handle from the "ON" position to the "OFF" position.
- **Step 3**: Clean the air inlet and outlet of the inverter with a soft brush.

# 13 Recycling and disposal

Dispose of the packaging and replaced parts according to the rules applicable in the country where the device is installed.



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Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.

## 14 EU declaration of conformity

Within the scope of the EU directives

- Radio Equipment Directive 2014/53/EU
- (L 153/62-106. May 22. 2014) (RED)
- Restriction of the use of certain hazardous substances 2011/65/EU (L 174/88, June 8, 2011) and 2015/863/EU (L 137/10, March 31,2015) (RoHS)

AISWEI Technology Co., Ltd. confirms herewith that the inverters described in this manual are in compliance with the fundamental requirements and other relevant provisions of the above mentioned directives.

The entire EU Declaration of Conformity can be found at www.solplanet.net.

## 15 Service and warranty

If you have any technical problems concerning our products, please contact Solplanet service.

We require the following information in order to provide you with the necessary assistance:

- Inverter device type
- Inverter serial number
- Type and number of connected PV modules
- Error code
- Mounting location
- Installation date
- Warranty card

Warranty terms and conditions can be downloaded at www.solplanet.net.

When the customer needs warranty service during the warranty period, the customer must provide a copy of the invoice, factory warranty card, and ensure the electrical label of the inverter is legible. If these conditions are not met, Solplanet has the right to refuse to provide with the relevant warranty service.

# 16 Contact

EMEA Service email: service.EMEA@solplanet.net

APAC Service email: service.APAC@solplanet.net

LATAM Service email: service.LATAM@solplanet.net

AISWEI Pty Ltd. Hotline: +61 390 988 674 Add.: Level 40, 140 William Street, Melbourne VIC 3000, Australia

AISWEI B.V. Hotline: +31 208 004 844 (Netherlands)

+48 134 926 109 (Poland)

Add.: Barbara Strozzilaan 101,5e etage, kantoornummer 5.12,1083HN Amsterdam, the Netherlands

AISWEI Technology Co., Ltd Hotline: +86 400 801 9996 Add.: Room 904 - 905, No. 757 Mengzi Road, Huangpu District, Shanghai 200023

https://solplanet.net/contact-us/





AISWEI Technology Co., Ltd.