Three phase string inverter

ASW LT-G3 SERIES

User Manual

ASW25K-LT-G3 / ASW27K-LT-G3 / ASW30K-LT-G3 ASW33K-LT-G3 / ASW36K-LT-G3 / ASW40K-LT-G3





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1 Notes on this Manual

1.1 General Notes

ASW LT-G3 series inverter is a three-phase transformerless string inverter with three to three independent MPPTs. It converts the direct current (DC) generated by the photovoltaic (PV) module into a three-phase alternating current (AC) and feeds it into the utility grid.

1.2 Area of Validity

This manual describes the mounting, installation, commissioning and maintenance of the following inverters:

ASW40K-LT-G3 ASW36K-LT-G3 ASW33K-LT-G3 ASW30K-LT-G3 ASW27K-LT-G3 ASW25K-LT-G3

Please read this manual carefully before using this product, keep it in a convenient place and make it available at all times.

1.3 Target group

This document is for qualified electricians only, who must perform the tasks exactly as described. All persons installing inverters must be trained and experienced in general safety which must be observed when working on electrical equipment. Installation personnel should also be familiar with local requirements, rules and regulations.

Qualified persons must have the following skills:

- Knowledge of how an inverter works and is operated.
- Training in how to deal with the dangers and risks associated with installing, repairing and using electrical devices and installations.
- Training in the installation and commissioning of electrical devices and installations.
- Knowledge of the applicable laws, standards and directives.
- Knowledge of and compliance with this document and all safety information.

Safety instructions will be highlighted with the following symbols:

1 DANGER

DANGER indicates a hazardous situation which, if not be avoided, will result in death or serious injury.

WARNING indicates a hazardous situation which, if not be avoided, can result in death or serious injury.

A CAUTION

CAUTION indicates a hazardous situation which, if not be avoided, can result in minor or moderate

injury.

NOTICE

NOTICE indicates a situation which, if not be avoided, can result in property damage.



INFORMATION that is important for a specific topic or goal, but is not safety-relevant.

2.1 Intended use

- 1. ASW LT-G3 series inverter converts the direct current from the PV arrays into grid-compliant alternating current.
- 2. ASW LT-G3 series inverter is not for residential use.
- ASW LT-G3 series inverter must only be operated with PV arrays (PV modules and cabling) of protection class II in accordance with IEC 61730, application class A. Do not connect any sources of energy other than PV modules to ASW LT-G3 series inverter.

The product is not equipped with an integrated transformer and therefore has no galvanic isolation. The product must not be operated with either grounded DC conductors or PV modules whose outputs are grounded. This can cause the product to be destroyed. The product may be operated with PV modules whose frame is grounded.

- 4. PV modules with a high capacity to ground must only be used if their coupling capacity does not exceed $5.0\mu F$.
- 5. When the PV modules are exposed to light, a DC voltage is supplied to this inverter.
- When designing the PV power plants, ensure that the values comply with the permitted operating range of all components at all time.
- The product must only be used in countries for which it is approved or released by Solplanet and the grid operator.
- Use this product only in accordance with the information provided in this documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.
- 9. The type label must remain permanently attached to the product.

2.2 Important safety information

1 DANGER

Danger to life due to electric shock when live components or cables are touched.

- All work on the inverter must only be carried out by qualified personnel who have read and fully understood all safety information contained in this manual.
- Do not open the inverter.
- Children must be supervised to ensure that they do not play with the inverter.

DANGER

Danger to life due to high voltages of the PV array.

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors and the live components of the inverter. Touching the DC conductors or the live components can lead to lethal electric shocks. If you disconnect the DC connectors from the inverter under load, an electric arc may occur leading to electric shock and burns.

- Do not touch non-insulated cable ends.
- Do not touch the DC conductors.
- Do not touch any live components of the inverter.
- Have the inverter mounted, installed and commissioned only by qualified persons with the appropriate skills.
- If an error occurs, have it rectified by qualified persons only.
- Prior to performing any work on the inverter, disconnect it from all voltage sources as described in this document (see Section 9 "Disconnecting the inverter from voltage sources").

🛕 WARNING

Risk of injury due to electric shock.

Touching an ungrounded PV module or array frame can cause a lethal electric shock.

• Connect and ground the PV modules, array frame and electrically conductive surfaces so that there is continuous conduction.

A CAUTION

Risk of burns due to hot enclosure parts.

Some parts of the enclosure can get hot during operation.

• During operation, do not touch any parts other than the enclosure lid of the inverter.

NOTICE

Damage to the inverter due to electrostatic discharge.

Internal components of the inverter can be irreparably damaged by electrostatic discharge.

• Ground yourself before touching any component.

2.3 Symbols on the label

Symbol	Explanation
	Beware of a danger zone
	This symbol indicates that the inverter must be additionally grounded if additional
\frown	grounding or equipotential bonding is required at the installation site.
	Beware of high voltage and operating current
14	The inverter operates at high voltage and current. Work on the inverter must only
	be carried out by skilled and authorized electricians.
Λ	Beware of hot surfaces
	The inverter can get hot during operation. Avoid contact during operation.
\diamond	WEEE designation
X	Do not dispose of the inverter together with the household waste but in accordance
• <u>-</u> 0•	with the disposal regulations for electronic waste applicable at the installation site.
	CE marking
	The product complies with the requirements of the applicable EU directives.
11 S 14	Certification mark
States PV lovarter 42 date	The product has been tested by TUV and got the quality certification mark.
	RCM Mark
	The product complies with the requirements of the applicable Australian
	standards.
	Capacitors discharge
A 7.	Before opening the covers, the inverter must be disconnected from the grid and PV
25mins	array. Wait at least 25 minutes to allow the energy storage capacitors to fully
	discharge.
\sim	Observe the desumentation
i	Observe the documentation
	Observe all documentation supplied with the product.

3.1 Scope of delivery

Object	Description	Quantity	
А	Inverter	1 piece	
В	Wall mounting bracket	1 piece	
С	DC connector	2 pieces	
D	Screw accessory	1 piece	
E	AC connector	1 piece	
F	4G/ WiFi Stick (optional)	1 piece (optional)	
G	RS485 communication terminal	1 piece (optional)	
н	Documentation	1 piece	





Wall mounting bracket x1



DC connector x6



Screw accessory x1

Inverter x1



AC connector



4G/WiFi stick x1 (optional)

RS 485communication terminal x2 (optional)

Documentation x1

Please carefully check all the components in the carton. If anything is missing, contact your dealer at once.

3.2 Check for transport damage

Thoroughly inspect the packaging upon delivery. If you detect any damage to the packaging which indicates the inverter may have been damaged, inform the responsible shipping company immediately. We will be glad to assist you if required.

4 Mounting

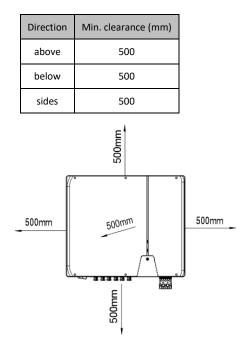
4.1 Requirements for mounting

DANGER

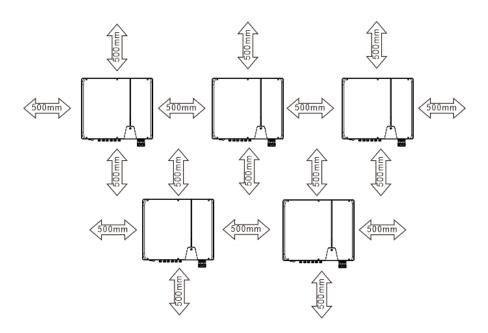
Danger to life due to fire or explosion.

Despite careful construction, electrical devices can cause fires.

- Do not mount the inverter on flammable construction materials.
- Do not mount the inverter in areas where flammable materials are stored.
- Do not mount the inverter in areas where there is a risk of explosion.
- 1. Be sure that the inverter is mounted out of the reach of children.
- 2. Mount the inverter in areas where it cannot be touched inadvertently.
- 3. Ensure good access to the inverter for installation and possible service.
- 4. The ambient temperature should be below 40°C to ensure optimal operation.
- Observe the minimum clearances to walls, other inverters, or objects as follows to ensure sufficient heat dissipation.

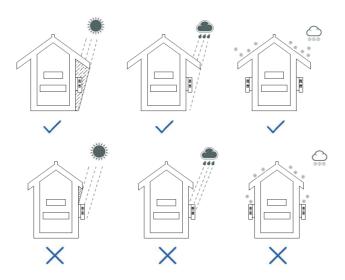


Clearances for one inverter

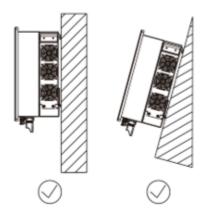


Clearances for multiple inverters

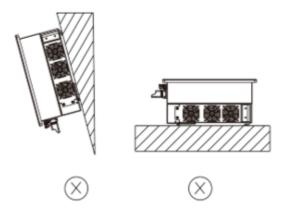
- In order to avoid power reduction caused by overheating, do not mount the inverter in a location that allows long-term exposure to direct sunlight.
- Ensure optimum operation and extend service life, avoid exposing the inverter to direct sunlight, rain and snow.



- The mounting method, location and surface must be suitable for the inverter's weight and dimensions.
- If mounted in a residential area, we recommend mounting the inverter on a solid surface.
 Plasterboard and similar materials are not recommended due to audible vibrations when in use.
- 10. Don't put any objects on the inverter. Do not cover the inverter.
- 11. Mount the inverter vertically or tilted backward by max.15°.



12. Never install the inverter horizontally, or with a forward tilt or with a backward tilt or even with upside down. The horizontal installation can result in damage to the inverter.



13. Mount the inverter at eye level for easy inspection.

A CAUTION

Risk of injury when lifting the inverter, or if it is dropped.

The weight of Solplanet inverter is max. 43 kg. There is risk of injury if the inverter is lifted incorrectly or dropped while being transported or when attaching it to or removing it from the wall bracket.

• Transport and lift the inverter carefully.

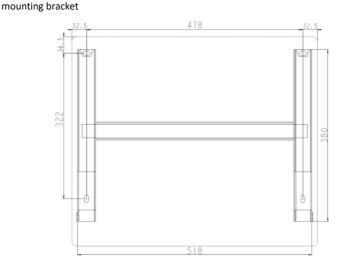
Mounting procedure:



Risk of injury due to damaged cables.

There may be power cables or other supply lines (e.g. gas or water) routed in the wall.

- Ensure that no lines are laid in the wall which could be damaged when drilling holes.
- 1. Use a Φ 10mm bit to drill 3 holes at a depth of about 70mm according to the location of the wall

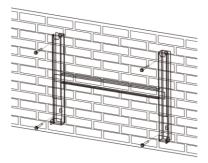




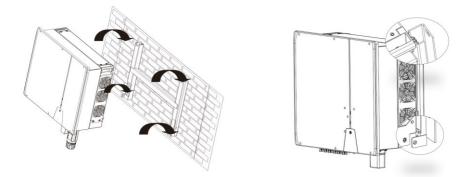
Risk of injury due to the product falls down.

If the depth and distance of the holes is not correct, the product maybe fall down from the wall.

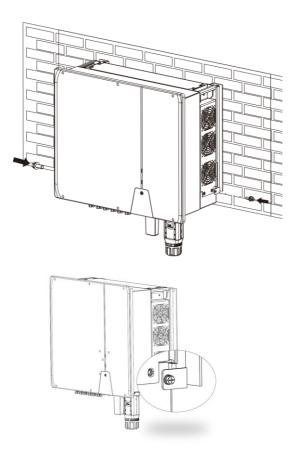
- Before inserting the wall anchors, measure the depth and distance of the holes.
- Insert three wall plugs into the wall and fix the mounting bracket to the wall by inserting three Screws (SW10).



3. Hang the slot on the back of the inverter to the hook on the top of the mounting bracket.



 Secure the inverter to the mounting bracket on both sides using two M5 screws. Screwdriver type: PH2, torque: 2.5Nm.



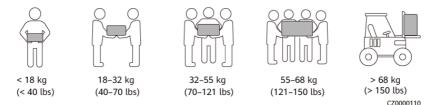
Dismante the inverter in reverse order.

CAUTION

Risk of injury due to the weight of the product!

Injuries may result if the product is lifted incorrectly or dropped while being transported or mounted.

- Transporte e eleve o produto com cuidado. Ter em conta o peso do produto.
- Wear suitable personal protective equipment for all work on the product.
- When carrying heavy objects, you should be prepared to bear the weight to avoid being crushed or sprained by the heavy objects.



- When multiple people are carrying heavy objects at the same time, height and other conditions must be considered, and reasonable personnel matching and division of labor must be done to ensure balanced weight distribution.
- When two or more people are carrying heavy objects together, one person should direct them to lift or put down the equipment at the same time to ensure uniform steps.
- When handling equipment by hand, you should wear protective gloves, protective shoes and other safety equipment to avoid injury.
- 5. When carrying equipment by hand, first approach the object, squat down, and use the power of straightening your legs instead of your back to lift the object slowly and steadily. It is strictly forbidden to suddenly lift or twist the trunk.
- 6. Do not quickly lift heavy objects above waist height. Place the heavy object on a workbench at half waist height or a suitable place, adjust the position of your palms, and then lift it.

- 7. Heavy objects must be carried with balanced and steady force; the moving speed must be even and low; the moving speed must be steady and slow to avoid any impact or drop from scratching the surface of the equipment or damaging the components and cables of the equipment.
- 8. When carrying heavy objects, special care should be taken when carrying heavy objects on workbenches, slopes, stairs and places where slips are easy. When carrying heavy objects through thresholds, make sure the door is wide enough to allow the equipment to pass through to prevent injuries or scratches on fingers.
- 9. When transferring heavy objects, move your feet rather than twisting your waist. When you need to lift and transfer heavy objects at the same time, you should first point your feet in the direction you want to move, and then carry it.
- 10. When using a forklift to transport, the forklift must be in the middle position to prevent it from tipping over. Before moving, please use ropes to fasten the equipment to the forklift; when moving, special personnel are required to supervise it.
- 11. When transporting, you should choose sea transportation ,roads with better road conditions,Railway and air transportation .Bumps and tilts should be minimized during transportation.

DANGER

Danger to life due to high voltages of the PV array.

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors and the live components of the inverter. Touching the DC conductors or the live components can lead to lethal electric shocks. If you disconnect the DC connectors from the inverter under load, an electric arc may occur leading to electric shock and burns.

- Do not touch non-insulated cable ends.
- Do not touch the DC conductors.
- Do not touch any live components of the inverter.
- Have the inverter mounted, installed and commissioned only by qualified persons with the appropriate skills.
- If an error occurs, have it rectified by qualified persons only.
- Prior to performing any work on the inverter, disconnect it from all voltage sources as described in chapter 9.

WARNING

Risk of injury due to electric shock.

Touching an ungrounded PV module or array frame can cause a lethal electric shock.

 connect and ground the PV modules, array frame and electrically conductive surfaces so that there is continuous conduction.

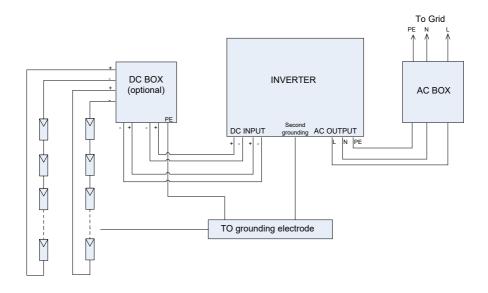
Object	Description
А	DC-switch
В	MPP connector
С	Communication interface(COM1 & COM2 are optional)
D	AC terminal
E	Additional grounding

5.3 Electrical connection diagram with a separate DC isolator

Local standards or codes may require that a separate DC isolator should be installed next to the inverter.

The separate DC isolator must disconnect each PV string of the inverter so that the entire inverter can be

removed if the inverter is faulty. We recommend the following electrical connection:



5.4 AC Connection

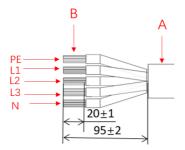
5.4.1 Conditions for the AC connection

Cable Requirements

The grid connection is made using 5 conductors (L1, L2, L3, N, and PE). We recommend the following

requirements for stranded copper conductor.

- 1. YJV or YJVR copper cable is recommended.
- 2. If using aluminum wire, please contact our service department.



Object	Description	Value
А	External diameter	2036 mm
В	Copper Conductor cross-section	1025 mm ²
Note: If use aluminuim conductor please connect our service department.		

Cable Design

The conductor cross-section should be dimensioned to avoid power loss in cables exceeding 1% of rated output power.

The required conductor cross-section depends on the inverter rating, ambient temperature, routing method, cable type, cable losses, valid installation requirements of installation side.

Residual current protection

The product is equipped with an integrated universal current-sensitive residual current monitoring unit inside. The inverter will disconnect immediately from the mains power as soon as fault current with a value exceeding the limit.

If an external residual-current protection device is required, please install a type B residual-current protection device with a protection limit of not less than 300mA.

Overvoltage category

i

The inverter can be used in grids of overvoltage category III or lower in accordance with IEC 60664-1. This means that it can be permanently connected at the grid-connection point in a building. In installations involving long outdoor cable routing, additional measures to reduce overvoltage category IV to overvoltage category III are required.

AC circuit breaker

In PV systems with multiple inverters, protect each inverter with a separate circuit breaker. This will prevent residual voltage being present at the corresponding cable after disconnection. No consumer load should be applied between AC circuit breaker and the inverter. The selection of the AC circuit breaker rating depends on the wiring design (wire cross-section area), cable type, wiring method, ambient temperature, inverter current rating, etc. Derating of the AC circuit breaker rating may be necessary due to self-heating or if exposed to heat.

The maximum output current and the maximum output overcurrent protection of the inverters can be found in section 10 "Technical data".

Grounding conductor monitoring

1

The inverter is equipped with a grounding conductor monitoring device. This grounding conductor monitoring device detects when there is no grounding conductor connected and disconnects the inverter from the utility grid if this is the case. Depending on the installation site and grid configuration, it may be advisable to deactivate the grounding conductor monitoring. This is necessary, for example, in an IT system if there is no neutral conductor present and you intend to install the inverter between two line conductors. If you are uncertain about this, contact your grid operator or Solplanet.

Safety in accordance with IEC 62109 when the grounding conductor monitoring is deactivated. In order to guarantee safety in accordance with IEC 62109 when the grounding conductor monitoring is deactivated, carry out one of the following measures:

- Connect a copper-wire grounding conductor with a cross-section of at least 10 mm² to the AC connector bush insert.
- Connect an additional grounding that has at least the same cross-section as the connected grounding conductor to the AC connector bush insert. This prevents touch current in the event of the grounding conductor on the AC connector bush insert failing.

Procedure:

DANGER

Danger to life due to high voltages in the inverter.

Touching the live components can lead to lethal electric shocks.

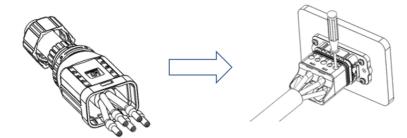
- Before performing the electrical connection, ensure that the AC circuit-breaker is switched off and cannot be reactivated.
- 1. Switch off the AC circuit breaker and secure it against reconnection.
- 2. Insert the copper wire into a suitable terminal and crimp it.

NOTICE

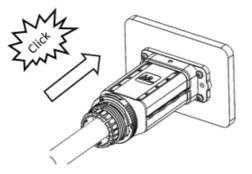
Damage to the inverter due to wrong wiring.

If the phase line was connected to PE terminal, the inverter will not function properly.

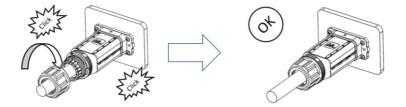
- Please ensure that the type of the conductors matches the signs of the terminals on the socket element.
- 3. Thread the stripped wire into the lock nut and the main body in turn (the flexible wire needs to be riveted to the insulated terminal). Insert the cable into the rubber core according to the line sequence, make the insulating terminal flush with the rubber core surface, and the torque of the crimping screwdriver is 5.0 ± 0.1N. m



4. Insert the main body into the rubber core and hear the "click" sound.



 Tighten the nut with an open-ended wrench and complete the installation with a "click, click, click", then complete the installation.

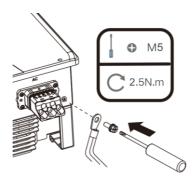


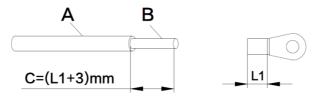
If additional grounding or equipotential bonding is required locally, you can connect additional grounding

to the inverter. This prevents touch current if the grounding conductor on the AC connector fails.

Procedure:

- 1. Align the terminal lug with protective conductor.
- Insert the screw through the hole located at the housing and tighten it firmly (screw driver type: PH2, torque: 2.5Nm).





Grounding parts information:

Object	Explanation
1	M5 screw
2	M5 OT terminal
3	Yellow-green grounding wire

5.5 DC connection

DANGER

Danger to life due to high voltages in the inverter.

Touching the live components can lead to lethal electric shocks.

- Before connecting the PV generator, ensure that the DC-switch is switched off and that it cannot be reactivated.
- Do not disconnect the DC connectors under load.

5.5.1 Requirements for the DC connetion

Requirements for the PV modules of a string:

- 1. PV modules of the connected string must be the same type, Identical alignment and Identical tilt.
- The thresholds for the input voltage and the input current of the inverter must be adhered to (see Section 10.1 "DC input data").
- On the coldest day based on statistical records, the open-circuit voltage of the PV array must never exceed the maximum input voltage of the inverter.
- 4. The connection cables of the PV modules must be provided with the connectors
- The positive connection cables of the PV modules must be fitted with the positive DC connectors.
 The negative connection cables of the PV modules must be provided with the negative DC connectors.

5.5.2 Assembling the DC connectors

1 DANGER

Danger to life due to high voltages on DC conductors.

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors. Touching the DC conductors can lead to lethal electric shocks.

- Cover the PV modules.
- Do not touch the DC conductors.

Assemble the DC connectors as described below. Be sure to observe the correct polarity. The DC

connectors are marked with the symbols "+" and " - ".



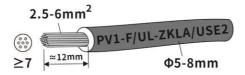
Cable requirements:

The cable must be of type PV1-F, UL-ZKLA or USE2 and comply with the following properties:

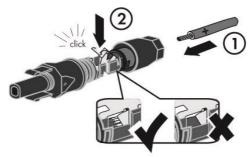
- 1. External diameter: 5-8mm
- 2. Conductor cross-section: 2.5-6mm²
- 3. Qty single wires: minimum 7
- 4. Nominal voltage: minimum 1100V

Procedure:

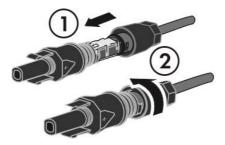
1. Strip about 12 mm of the cable insulation.



2. Route the stripped cable all the way into the DC connector. Ensure that the stripped cable and the DC connector have the same polarity.



3. Push the swivel nut up to the thread and tighten the swivel nut. (SW15, Torque: 2.0Nm).



5.5.3 Disassembling the DC connectors

DANGER

Danger to life due to high voltages on DC conductors.

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC

conductors. Touching the DC conductors can lead to lethal electric shocks.

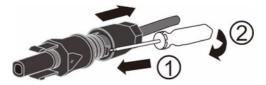
- Cover the PV modules.
- Do not touch the DC conductors.

Procedure:

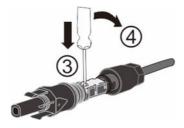
- 1. Make sure DC power is cut off.
- 2. Unscrew the swivel nut.



3. To release the DC connector, insert a flat-blade screwdriver (blade width: 3.5 mm) into the side catch mechanism and lever open.



- 4. Carefully pull the DC connector apart.
- Release the clamping bracket. To do so, insert a flat-blade screwdriver (blade width: 3.5 mm) into the clamping bracket and lever it open.



6. Remove the cable.



NOTICE

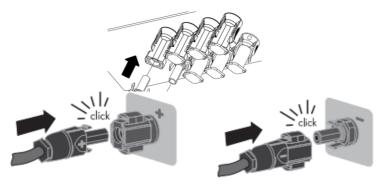
Destruction of the inverter due to overvoltage.

If the voltage of the strings exceeds the maximum DC input voltage of the inverter, it can be destroyed due to overvoltage. All warranty claims become void.

- Do not connect strings with an open-circuit voltage greater than the maximum DC input voltage of the inverter.
- Check the design of the PV system .

Procedure:

- 1. Ensure that the individual AC circuit breaker is switched off and secure it against reconnection.
- 2. Ensure that the DC-switch is switched off and secure it against reconnection.
- 3. Ensure that there is no ground fault in the PV strings.
- 4. Check whether the DC connector has the correct polarity. If the DC connector fits with a DC cable having the wrong polarity, the DC connector must be reassembled again. The DC cable must always have the same polarity as the DC connector.
- Ensure that the open-circuit voltage of the PV strings does not exceed the maximum DC input voltage of the inverter.
- Unplug the sealing plug on the input end of the DC connector and connect the assembled DC connectors to the inverter until they audibly snap into place. Do not unplug the sealing plug from the input end of unused DC connector.



NOTICE

Damage to the inverter due to moisture and dust penetration.

Seal the unused DC inputs with sealing plugs so that moisture and dust cannot penetrate the

Inverter.

• Make sure all DC connectors are securely sealed.

5.6.1 Connect the communication line with RJ45 socket

NOTICE

Damage to the inverter due to electrostatic discharge.

Internal components of the inverter can be irreparably damaged by electrostatic discharge.

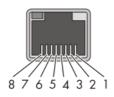
• Ground yourself before touching any component.

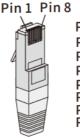
NOTICE

The inverter can be destroyed by wrong communication wiring.

- Internal components of the inverter can be irreparably damaged due to incorrect wiring between the power wire and signal wire. All the warranty claim will be invalid.
- Please check the wiring of the RJ45 connector before crimping the contact.

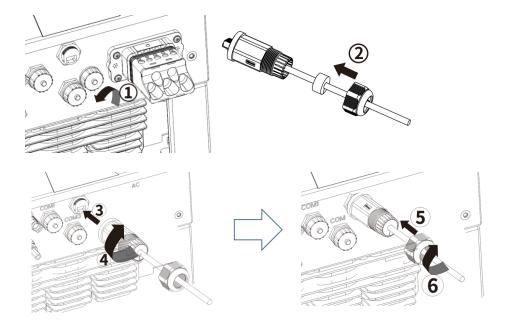
RS485 cable pin assignment as below, strip the wire as shown in the figure, and crimp the copper wire to the appropriate OT terminal (according to DIN 46228-4, provided by the customer).



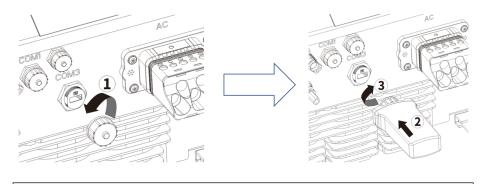


Pin 1=TX_RS485A Pin 2=TX_RS485B Pin 3=NC Pin 4=GND Pin 5=NC Pin 6=NC Pin 7=NC Pin 8=NC Procedure:

- Unscrew the communication port cover cap in the following arrow sequence and insert the network cable into the RS485 communication client attached.
- 2. Insert the network cable into the corresponding communication terminal of the machine according to the arrow sequence, tighten the thread sleeve, and then tighten the forcing nut at the tail.



5.6.2 Mounting the COM3: WiFi/4G

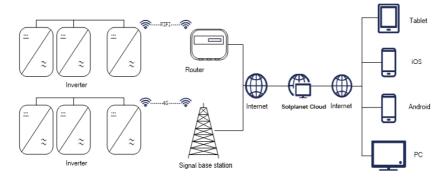


i

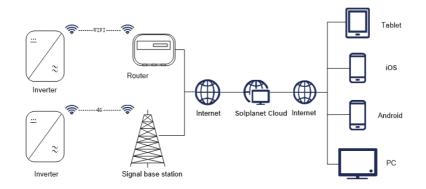
The communication stick interface COM3 is only applicable to Solplanet products and can not be connected to any other USB devices.

6.1 System monitoring via WLAN or 4G

User can monitor the inverter through the external 4G/WiFi stick module. The connection diagram between the inverter and internet is shown as following two pictures, both two methods are available. Please note that each 4G/WiFi stick can only connect to 5 inverters in method1.



Method 1 only one inverter with the 4G/WiFi Stick, the other inverter be connected through the RS 485 cable.



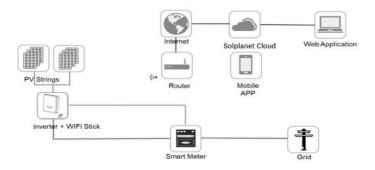
Mehod 2 every inverter with 4G/WiFi Stick, every inverter can connect to internet.

As shown above, we offer a remote monitoring platform called "Solplanet cloud". You can also install the "Solplanet APP" on a smart phone using Android or an iOS operating system. You can visit the website (https://solplanet.net/installer-area/#monitoring)for system information. And download the user manual

for the Solplanet Cloud Web or Solplanet APP.

6.2 Active power control with Smart meter

The inverter can control activepower output via connecting smart meter, following picture is the system connection mode through WiFi stick.



The smart meter should support the MODBUS protocol with a baud rate of 9600 and address set 1. Smart meter as above SDM630-Modbus connecting method and seting baud rate method for modbus please refer to it's user manual.



Possible reason of communication failure due to incorrect connection.

- WiFi stick only support single inverter to do active power control.
- The overall length of the cable from inverter to smart meter is 100m.

The active power limit can be set on "Solplanet APP" application, the details can be found in the user manual for the Solplanet APP.

6.3 Remote firmware update

ASW LT-G3 series inverters can update the firmware through 4G/WiFi stick, no need to open the cover for maintenance. For more information, please contact the Service.

6.4 Active power control via demand response enabling device (DRED)



DRMs application description.

- Only applicable to AS/NZS4777.2:2020.
- DRM0 are available.

The product shall detect and initiate a response to all supported demand response commands according to the standard AS/NZS 4777.2.

If DRMs support is required, the inverter should be used in conjunction with Ai-Logger. The Demand Response Enabling Device (DRED) can be conneted to the DRED port on Ai-Logger via RS- 485 cable. You can vist the website (www.solplanet.net) for more information and download the user manual for the Ai-Logger.

6.5 Communication with the third party device

Solplanet inverters can also connect with one third party device instead of RS485 or WiFi stick, the communication protocol is modbus. For more information, please contact the Service.

6.6 Earth fault alarm

This inverter complies with IEC 62109-2 clause 13.9 for earth fault alarm monitoring. If an Earth Fault Alarm occurs, the red color LED indicator will light up. At the same time, the error code 38 will be sent to the Solplanet Cloud. (This function is only available in Australia and New Zealand).

7.1 Electrical check

Carry out the main electrical checks as follows:

1. Check the PE connection with a multimeter: check that the inverter's exposed metal surface has a

grounding connection.

WARNING

Danger to life due to the presence of DC-Voltage.

Touching the live conductors can lead to lethal electric shocks.

- Only touch the insulation of the PV array cables.
- Do not touch parts of the sub-structure and frame of the PV array which isn't grouned.
- Wear personal protective equipment such as insulating gloves.
- Check the DC voltage values: make sure that the DC voltage of the strings does not exceed the permitted limits.
- 3. Check the polarity of the DC voltage: make sure the DC voltage has the correct polarity.
- 4. Check the PV generator's insulation to ground with a multimeter: make sure that insulation

resistance to ground is greater than 1MOhm.

WARNING

Danger to life due to the presence of AC-Voltage.

Touching the live conductors can lead to lethal electric shocks.

- Only touch the insulation of the AC cables.
- Wear personal protective equipment such as insulating gloves.
- Check the grid voltage: check that the grid voltage at the point of connection of the inverter is within the permitted range.

7.2 Mechanical check

Carry out the main mechanical checks to ensure the inverter is waterproof as follows:

- 1. Make sure the inverter has been correctly mounted with wall bracket.
- 2. Make sure the cover has been correctly mounted.
- 3. Make sure the communication cable and AC connector have been correctly wired and tightened.

7.3 Safety code check

Choose suitable safety code according to the location of installation. please visit website (https://solplanet.net/installer-area/#monitoring) and download the Solplanet APP manual for detailed information, you can find the Safety Code Setting Guide in an event where an installer needs to set the country code manually.

The Solplanet's inverters comply with local safety code when leaving the factory.

7.4 Start-up

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After finishing the electrical and mechanical checks, switch on the miniature circuit-breaker and DC-switch in turn. Once the DC input voltage is sufficiently high and the grid-connection conditions are met, the inverter will start operation automatically. Usually, there are three states during operation:

- Waiting: When the initial voltage of the strings is greater than the minimum DC input voltage but lower than the start-up DC input voltage, the inverter is waiting for sufficient DC input voltage and cannot feed power into the grid.
- Checking: When the initial voltage of the strings exceeds the start-up DC input voltage, the inverter will check feeding conditions at once. If there is anything wrong during checking, the inverter will switch to the "Fault" mode.
- 3. Normal: After checking, the inverter will switch to "Normal" state and feed power into the grid.

During periods of low radiation, the inverter may continuously start up and shut down. This is due to

insufficient power generated by the PV array.

If this fault occurs often, please call service.



If the inverter is in "Fault" mode, refer to chapter 11 "Troubleshooting".

8 Solplanet app

8.1 Brief introduction

The Solplanet App can establish communication connection to the inverter via WLAN, there by allowing local maintenance on the inverter. Users can view inverter information and set parameters through the App.

8.2 Download and install

Scan the following QR code to download and install the App.



Android

iOS

If you do not have an account, register a new account first.

Procedure:

Step 1: Open Solplanet App to enter the login screen, and tap "Don't have an account" to enter the next screen.

Step 2: The user groups "Business users" and "End user" need to be selected according to your identity, and tap "Next step".

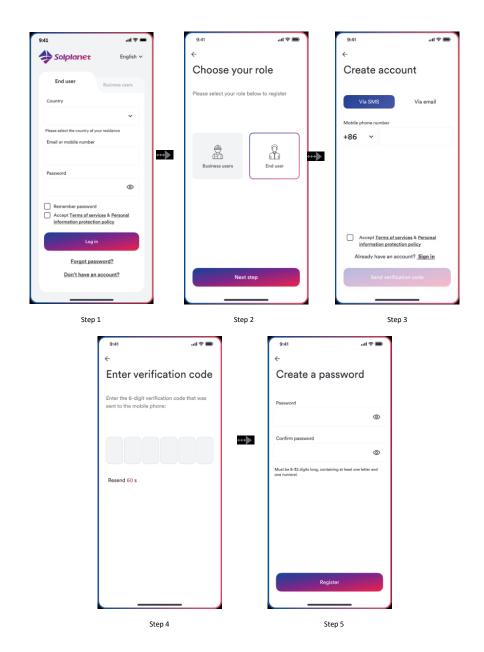
The end user and the business user have the different permissions for setting parameters. The end user only can set the parameters only once during commissioning. Business users have more permissions, submission of identity authentication documents are required.

Note: For end users, parameters can only be set by professionals during commissioning. After debugging is completed, exit the APP and you will not have permission to edit for the second time. Parameter settings can only be viewed after initial setting of parameters using the same steps.

Step 3: Enter a mobile phone number (Via SMS) or E-mail address (Via mail). And tap the "Send verification code".

Step 4: Enter the correct verification code to automatically enter the next page.

Step 5: Set the password and click "Register" to complete the registration.



Procedure:

- **Step 1:** Open Solplanet App to enter the login screen, enter the account name and password, and tap "Log in" to enter the next screen.
- Step 2: Tap the symbol "+" to enter the next screen, and tap "Create or Modify Plant", then the camera of the smart device automatically turns on, and scan the QR code of the Wi-Fi stick to enter the next screen, tap "Create new plant" to the next screen.
- **Step 3:** Enter the PV plant information in all fields marked with a red asterix, and tap "Create" to enter the next screen.

Step 4: After the planet is created, tap "Add dongle to the plant", and tap "Add to plant" to the next screen.

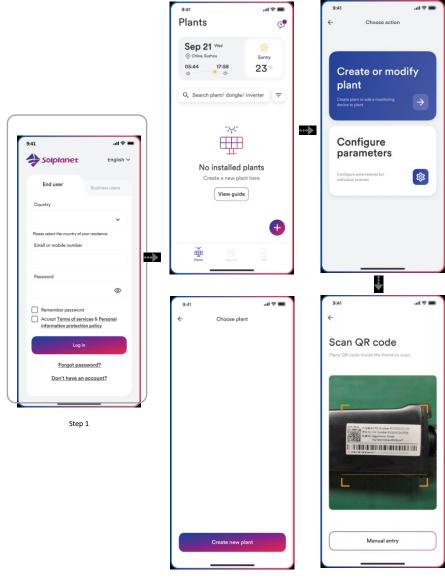
- Step 5: Tap "Connect to dongle access point", the smart device will connect to Wi-Fi stick hotsport automatically. The inverter list can be found after the connection successful. Please note that the green LED on the Wi-Fi stick should be Solid ON and the blue LED should be OFF. This LED status indicates that the Wi-Fi stick is not connected or has not been previously connected to a router.
- Step 6:Tap the inverter serial number that matches your inverter to set the parameters.The detail description can be found at section 8.5.

The grid code should be chosen at this step. The standard parameters can be adjusted if the grid company has the different requirements.

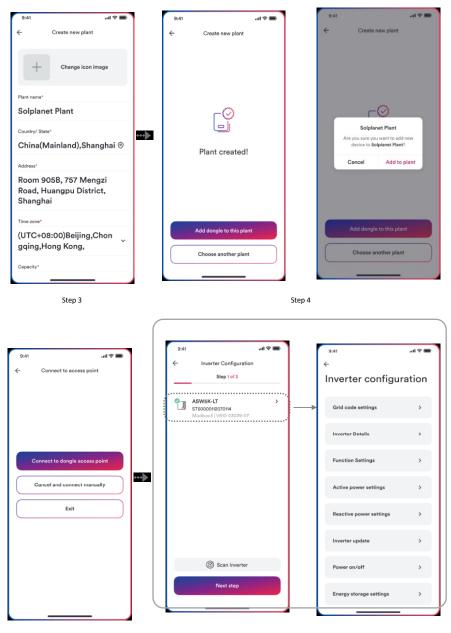
- **Step 7:** After the parameter configuration, tap the left arrow to go back the inverter list page. Then tap "Next step" to enter the next page.
- Step 8: The parameter of the "Export Power Control" can be set, and tap "Save" after

If "Export Power Control" is not required, tap "Next step" to skip this step.

- Step 9: Tap "Continue", and choose Wi-Fi network from the list, and enter Wi-Fi network password. Then tap "Continue" to enter the next step.
- Step 10: Observe whether the Led blue light of the dongle turns to solid ON. If it is solid ON, it means that the network configuration is successful, and you can tap "complete" to complete the configuration. Otherwise, go back to the previous step and reenter the Wi-Fi password.
- **Step 11:** Now the new plant has been created. Tap the plant to review the information of the plant.

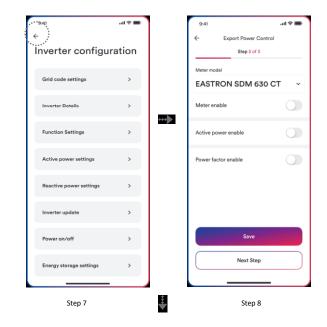


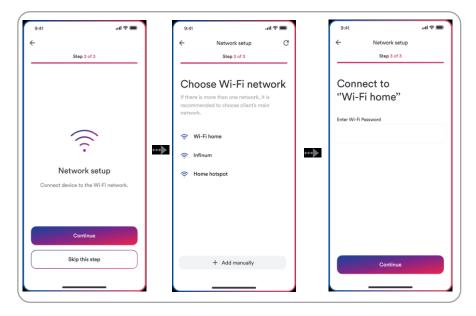
Step 2

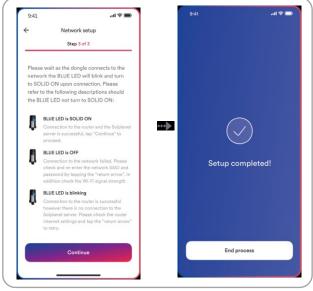


Step 5

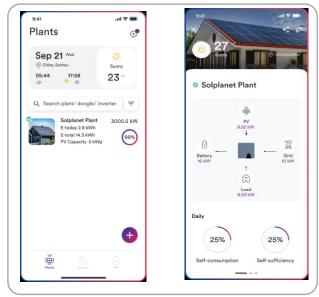
Step 6







Step 10



Step 11

8.5.1 Inverter configuration

Solplanet's products comply with local grid codes when leaving the factory. The grid code and the parameters according to the requirements of the installation site should still be checked and confirmed. Once configuration of the product is completed, the product will start operating automatically.

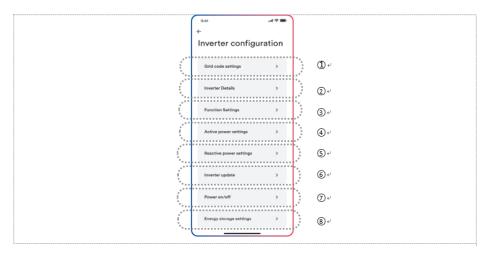


Table description

No.	Function	Description
1		Choose a grid code. Allows the configuration of protection parameters, start operation parameters and auotomatic reconnection parameters.
2	Inverter Details	Displays the general information of the inverter. Displays the present operation value of the inverter.
3	Function settings	Activate general inverter functions.
4	Active power settings	Allows the configuration of the P(U) curve, P(f) curve, active power limit and active power ramp rate.
5	Reactive power settings	Allows the configuration the Q (U) curve, cos ϕ (P) curve, fixed Q value or fix cos ϕ value.

6	Inverter update	Update the firmware of the inverter and monitoring device e.g. Wi-Fi stick.
0	Power on/off	Remote turn ON/OFF of the inverter on the App.
8	Energy storage	Configure the parameters of the hybrid inverter.
settings		Configure the parameters of the battery.

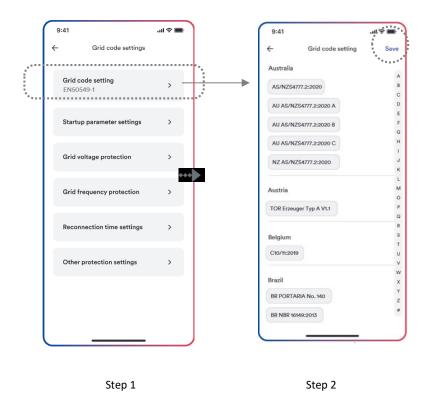
8.5.2 Grid code settings

For the Australia market, the inverter cannot be connected to the grid before the safety related area is set. Please select from Australia Region A/B/C to comply with AS/NZS 4777.2:2020, and contact your local electricity grid operator on which Region to select.

Normally you only need choose the grid code from the support grid code list. The product has fully complied with the standards that are added in the list. If required, the parameters can be adjusted to meet grid operator requirements.

Procedure:

- **Step 1:** Tap "Grid code setting" to enter to the next page.
- Step 2: Swipe the smart device screen to choose the correct grid code, then tap "Save" and go ba

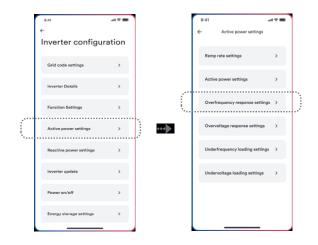


8.5.3 Active power reduction at overfrequency P(f)

There are four modes(Please refer to the following images)which can be chosen for this function and certain parameters can be configured according to the requirement of the local grid company.

Procedure:

- **Step 1:** Tap "Active power settings" to enter to the next page.
- **Step 2:** Tap "Overfrequency response settings" to enter to the next page.
- **Step 3:** Tap the drop-down menu to choose the mode of this function.
- Step 4: Configure the parameters and tap "Save".



Step 1





Step 3

Step 4

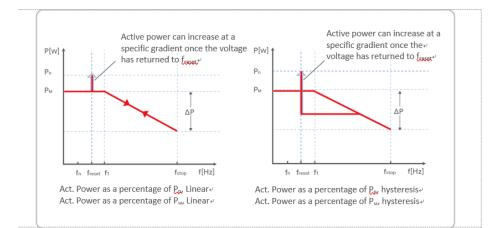


Table description

No.	Name	Description
1	Act. Power as a percentage of P _n , Linear	Droop is defined as the active power as a percentage of P_n . The active power will continuously move along the frequency characteristic curve in the frequency range of f_1 to f_{stop} .
2	Act. Power as a percentage of Pn, hysteresis	Droop is defined as the active power as a percentage of P _n . The active power shall remain at or below the lowest power output level reached in response to the increase in frequency between f_1 to f_{stop} .
3	Act. Power as a percentage of P _M , Linear	Droop is defined as the active power as a percentage of P_M . The active power will continuously move along the frequency characteristic curve in the frequency range of f_1 to f_{stop} .
4	Act. Power as a percentage of P _M , hysteresis	Droop is defined as the active power as a percentage of P _M . The active power shall remain at or below the lowest power output level reached in response to the increase in frequency between f1 to f _{stop} .
5	Threshold	The threshold frequency for activating active power

	frequency f_1	response to overfrequency.
6	threshold f _{stop}	The threshold frequency for deactivating the active power response to overfrequency or disconnecting the inverter from the grid.
7	Reset frequency f _{reset}	The threshold frequency for deactivating the active power response to overfrequency after the frequency reducing.
8	Droop ΔP	Reducing the active power in percentage of P_n or P_M when the frequency rise to $f_{\text{stop}}.$
9	time	The delay time for activating active power response to overfrequency after the frequency over f ₁ . An intentional delay shall be programmable to adjust the dead time to a value between the intrinsic dead time and 2s.
10	Deactivation time t_{stop}	The delay time that the active power can increase after the frequency below f_{reset} .
11	Active power	The active power increasing gradient as a percent of P_n per minutes after the frequency reducing to f_{reset} .

Here, the Droop is different from the Droop S in section 3.7.2 of the standard EN 50549–1.

The formula below should be used to manually configure the Droop S.

 $\Delta P = \frac{(fstop - f1)/fn}{\text{Droop S}} \times 100$

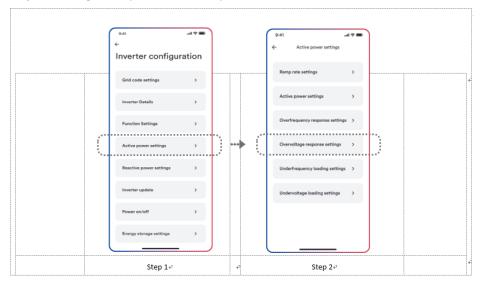
8.5.4 Active power reduction at overvoltage P(U)

There are five modes(Please refer to the following images)which can be chosen for this function and certain parameters can be configured according to the requirement of the local grid company.

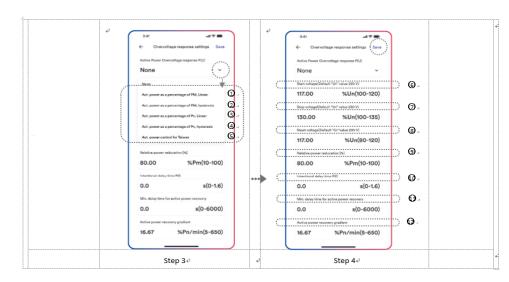
Procedure:

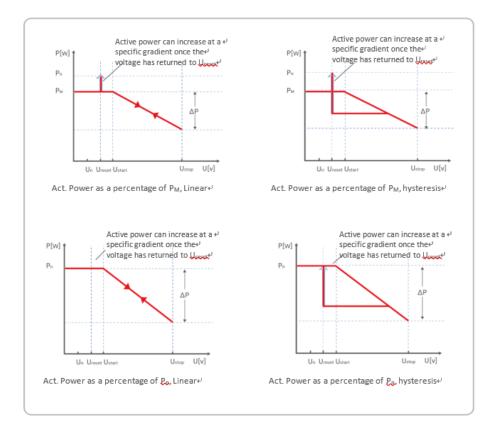
- **Step 1:** Tap "Active power settings" to enter to the next page.
- **Step 2:** Tap "Overvoltage response settings" to enter to the next page.

Step 3: Tap the drop-down menu to choose the mode of this function.









No.	Parameter	Description
1	nercentage of PM	voltage characteristic curve in the voltage range of Ustart to
Ŭ	percentage of P _M , hysteresis	Droop is defined as the active power as a percentage of P _M . The active power shall remain at or below the lowest power output level reached in response to the increase in voltage between U _{start} to U _{stop} .

		The active power will reduce from the P_M which is the instantaneous active power at the time of exceeding Start voltage U_{start} .
-	Act. Power as a percentage of P _n , Linear	Droop is defined as the active power as a percentage of P _n . The active power will continuously move along the voltage characteristic curve in the voltage range of U _{start} to U _{stop} . The active power will reduce from the rated active power P _n at all time. The active power may not reduce if the value of the curve is lower than the instantaneous active power at the time of exceeding Start voltage U _{start} .
-	Act. Power as a percentage of P _n , hysteresis	Droop is defined as the active power as a percentage of P _n . The active power shall remain at or below the lowest power output level reached in response to the increase in the voltage range of U _{start} to U _{stop} . The active power reduce from the rated active power P _n at all time. The active power maybe don't reduce if the limited value of the curve is lower than the instantaneous active power at the time of exceeding Start voltage U _{start} .
5	Act. Power control for Taiwan	Special control mode for Chinese Taiwan market.
6	Start voltage U _{start}	The threshold voltage for activating active power response to overvoltage.
0	Stop voltage U _{stop}	The threshold voltage for deactivating the active power response to overvoltage or disconnecting the inverter from the grid.
8	U _{reset}	The threshold voltage for deactivating the active power response to overvoltage after the voltage reducing. Reset voltage does not function in the mode "Act. Power as a percentage of P _n , Linear".
9	Droop ΔP	Reducing the active power in percentage of P_n or P_M when the voltage rise to $U_{stop}.$
10	Intentional delay	The delay time for activating active power response to

	time	overvoltage after the voltage over U _{start} . An intentional
		delay shall be programmable to adjust the dead time to a
		value between the intrinsic dead time and 2s.
Ð	Deactivation time t_{stop}	The delay time that the active power can increase after the voltage below $U_{reset}.$
12	Active power gradient	The active power increasing gradient as a percent of P_n per minutes after the frequency reducing to $f_{\rm reset}$.

8.5.5 Cos ϕ (P) curve configuration

The power related control mode $\cos\phi(P)$ controls the $\cos\phi$ of the output as a function of the active power output.

There are four coordinate points that can be configured. The coordinate points are the active power as a percentage of Pn and the displacement factor $\cos \varphi$.

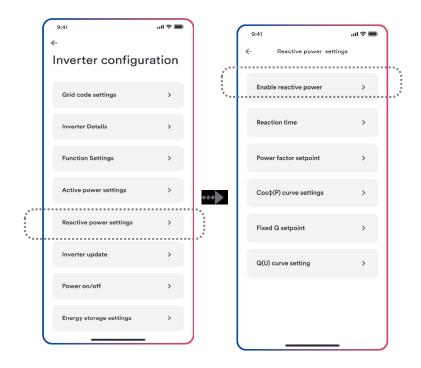
Procedure:

Step 1: Tap "Reactive power settings" to enter to the next page.

Step 2: Tap "Enable reactive power to choose the reactive power control mode and tap the left arrow to go back.

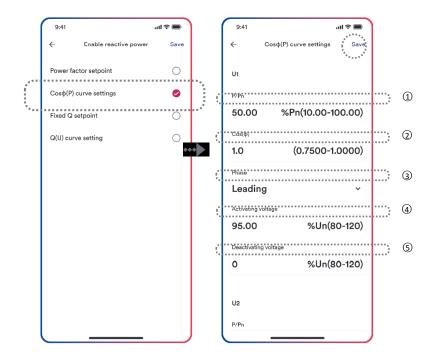
Step 3: Tap " $Cos\phi(P)$ curve settings" to enter to the next page.

Step 4: Configure the parameters and tap "Save".











Step 4

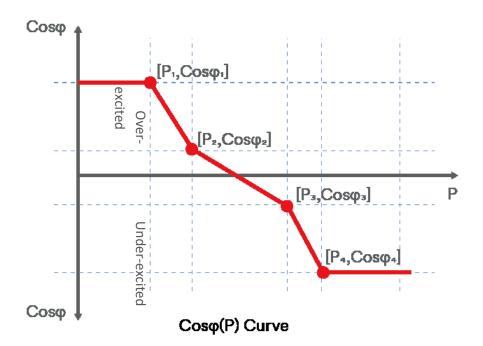


Table description

No.	Parameter	Description
1	P/Pn	The active power as a percentage of P _n .
2		The displacement factor that is cosine of the phase angle between the fundamental components of the line to neutral point voltage and the respective current.
3	Phase	Choose the over-excited or under-excited.
4	Activating voltage	The lock-in voltage value that enables the automatic reactive power delivery mode. Activation threshold as a percentage of U _n corresponds to 'lock-in' voltage.
5	voltage	The lock-out voltage value that disables the automatic reactive power delivery mode. Deactivation threshold as a percentage of U _n corresponds to 'lock-out' voltage.

Grid operators may require two voltage thresholds as a percentage of Un to activate or deactivate the function. The voltage thresholds are usually referred to as 'lock-in' and 'lock-out' voltage.

8.5.6 Q(U) curve configuration

The voltage related control mode Q(U) controls the reactive power output as a function of the voltage.

There are four coordinate points that can be configured. The coordinate points are the voltage as a percentage of Un and the reactive power as a percentage of Pn.

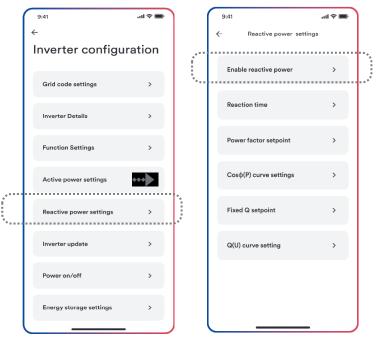
Procedure:

Step 1: Tap "Reactive power settings" to enter to the next page.

Step 2: Ttap "Enable reactive power" to choose the reactive power control mode and tap the left arrow to go back.

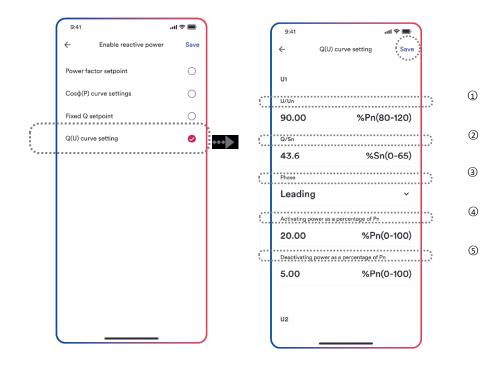
Step 3: Tap "Q(U) curve settings" to enter to the next page.

Step 4: Configure the parameters and tap "Save".



Step 1







Step 4

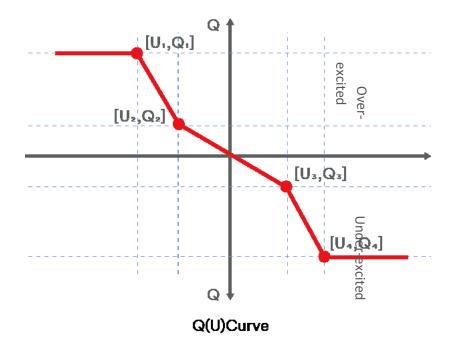


Table description

No.	Parameter	Description
1	U/Un	The voltage as a percentage of U _n .
2	Q/P _n	The reactive power as a percentage of P _n .
3	Phase	Choose the over-excited or under-excited.
4	as a percentage of P _n	The lock-in active power value that enables the automatic reactive power delivery mode. Activation threshold as a percentage of P _n corresponds to 'lock-in' power.
5	power as a percentage of P _n	The lock-out active power value that disables the automatic reactive power delivery mode. Deactivation threshold as a percentage of P _n corresponds to 'lock-out' power.

Some grid companies maybe requires two active power thresholds as a percentage of Pn to activate or deactivate the function. The active power thresholds normally call 'lock-in' and 'lock-out' active power.

9 Decommissioning the product

9.1 Shut down

WARNING

Danger to life due to electric shock from destruction of the measuring device due to overvoltage.

Overvoltage can damage a measuring device and result in voltage being present in the enclosure of the measuring device. Touching the live enclosure of the measuring device results in death or lethal injuries due to electric shock.

• Only use measuring devices with a DC input voltage range of 1100 Vdc or higher.

Prior to performing any work on the product, always isolate it from all voltage sources as described in this section. Always adhere to the prescribed sequence.

Procedure:

Procedure:

- 1. Disconnect the miniature circuit- breaker and secure against reconnection.
- 2. Disconnect the DC switch and secure against reconnection.
- 3. Wait until the LEDs are OFF.

9.2 Disconnection

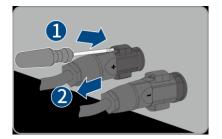
Only authorized professionals should remove the inverter electrical connections. Please follow the steps below:

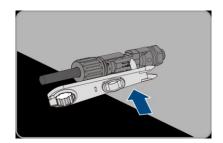
1. Use a current clamp meter to ensure that no current is present in the DC cables.

Type 1 DC connector "Sunclix"

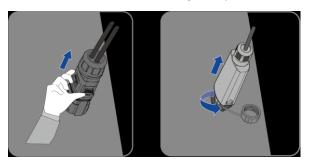
Type 2 DC connector

Release and remove the DC connectors. To do so, insert a flat-blade screwdriver or an angled screwdriver (blade width: 3.5 mm) into one of the side slots and pull the DC connectors out. To remove DC plug connectors, insert the appropriate tool into the slots and press the tool with an appropriate force.





- Ensure that no voltage is present between the positive terminal and negative terminal at the DC inputs using a suitable measuring device.
- Open the AC/COM cover junction box and use a multimeter to ensure that the AC wiring terminals isolated from an AC power source.
- Remove the AC cables in reverse order by referring to "6.3.2 AC cable connection" and "6.5 RS485 cable connection".
- 5. Hold down the buckle on the side of the RS485 terminal and pull out the RS485 terminal.
- 6. Hold down the buckle on the side of the Ai-Dongle and pull out the Ai-Dongle terminal.



10.1 DC input data

Туре	ASW25K-LT-G3	ASW27K-LT-G3	ASW30K-LT-G3
Max. PV modules ower(STC)	37500 W	40500 W	45000 W
Max. input voltage/ Rated input		1100V/630V	
voltage		11000/0300	
MPP voltage range		180 - 1000 V	
Full load MPP voltage range		450 V - 850 V	
Intitial feed-in voltage	160 V		
Min input voltage	200 V		
Max. DC input current	32A / 32 A / 32A		
I _{sc} PV, absolute max.	48A / 48A / 48A		
Maximum reverse current from			
the inverter in the system for	0 A		
max. 1 ms			
Number of MPP trackers	3		
Strings per MPP tracker	2		
Overvoltage category in			
accordance with IEC60664-1	11		

Туре	ASW33K-LT-G3	ASW36K-LT-G3	ASW40K-LT-G3
Max. PV modules ower(STC)	49500 W	54000 W	60000 W
Max. input voltage/ Rated input voltage		1100V/630V	
MPP voltage range		180 - 1000 V	
Full load MPP voltage range		450 V - 850 V	
Intitial feed-in voltage	160 V		
Min input voltage	200 V		
Max. DC input current	32A / 32A / 40A		
Isc PV, absolute max.	48A / 48A / 60A		
Maximum reverse current from			
the inverter in the system for	0 A		
max. 1 ms			
Number of MPP trackers	3		
Strings per MPP tracker	2		
Overvoltage category in accordance with IEC60664-1	П		

1. When the DC input voltage is greater than 1070V, the inverter will alarm an error.

2. When the DC input voltage is lower than 995V, the inverter starts self-checking.

 The full-load MPP voltage range of the inverter is the value measured under the rated AC voltage. If you have any questions, please consult local service personnel.

10.2 AC output data

Туре	ASW25K-LT-G3	ASW27K-LT-G3	ASW30K-LT-G3
Rated output power	25000W	27000W	29900W
Max. output apparent power	25000VA	27000VA	29900VA
Rated AC Voltage (1)		3/N/PE,230/400V	
AC voltage range		180V-305V/312V-528\	/
Rated AC Frequency (2)		50Hz/60Hz	
Operating range at AC power frequency 50 Hz		45Hz to 55Hz	
Operating range at AC power frequency 60 Hz	55Hz to 65Hz		
AC Nominal output current	36.2A	39.1A	43.5A
Max. continuous output current	39.9A	43.0A	47.8A
Maximum output current under fault conditions	110A		
Maximum output overcurrent protection	63A		
Adjustable displacement power factor	0.80 ind - 0.80 cap		
Inrush current (peak and duration)		<13A @250us	
Harmonic distortion (THD) at the rated power	< 3%		
Night-time power loss	<1 W		
Standby power loss	<12 W		
Overvoltage category in accordance with IEC60664-1	Ш		

Туре	ASW33K-LT-G3 ASW36K-LT-G3 ASW40		ASW40K-LT-G3
Rated output power	33000W	36000W	40000W
Max. output apparent power	33000VA	36000VA	40000VA
Rated AC Voltage (1)		3/N/PE , 230/400V	
AC voltage range		180V-305V/312V-528V	,
Rated AC Frequency (2)		50Hz/60Hz	
Operating range at AC power frequency 50 Hz		45Hz to 55Hz	
Operating range at AC power frequency 60 Hz	55Hz to 65Hz		
AC Nominal output current	47.8 A 52.2 A 58.0A		58.0A
Max. continuous output current	52.6A	57.4A	63.8A
Maximum output current under fault conditions	135A		
Maximum output overcurrent protection	100A		
Adjustable displacement power factor	0.80 ind - 0.80 cap		
Inrush current (peak and duration)	<13A @250us		
Harmonic distortion (THD) at the rated power	< 3%		
Night-time power loss	<1 W		
Standby power loss	<12 W		
Overvoltage category in accordance with IEC60664-1			

- 1. The AC voltage range depends on the local safety standards and rules.
- 2. The AC frequency range depends on the local safety standards and rules.

10.3 General data

Type ASW25K-LT-G3 ASW27K-LT-G3 ASW			ASW30K-LT-G3	
Net weight		29Kg		
Dimensions(L×W×D)		543×520×235mm		
Mounting environment		Indoor and Outdooi	·	
Mounting recommendation		Wall bracket		
Operating temperature range		-25+60 ℃		
Max. permissible value for relative humidity (non-condensing)	100%			
Max. operating altitude above mean sea level	3000m			
Ingress protection	IP66 according to IEC60529			
Climatic category	4K4H			
Protection class	I according to IEC 62103			
Topology	Transformerless			
Feed-in phases		3		
Cooling concept		Fan cooling		
Display	LED			
Communication interfaces	●/●/○/○			
	(RS485 /Wi-Fi/ LAN /4G)			
Radio technology	WLAN 802.11 b / g / n		n	
Radio spectrum	WLAN 2.4 GH	z with 2412MHz – 2	472MHz band	
Antenna gain		2dB		

• Standard features / O optional features

Туре	ASW33K-LT-G3	ASW36K-LT-G3	ASW40K-LT-G3
Net weight	30Kg		
Dimensions(L×W×D)		463X543X225mm	
Mounting environment	I	ndoor and Outdoor	
Mounting recommendation		Wall bracket	
Operating temperature range		-25+60 ℃	
Max. permissible value for relative humidity (non-condensing)	100%		
Max. operating altitude above mean sea level	3000m		
Ingress protection	IP66 according to IEC60529		
Climatic category	4К4Н		
Protection class	I according to IEC 62103		
Topology	Transformerless		
Feed-in phases	3		
Cooling concept	Fan cooling		
Display	LED		
Communication interfaces	●/●/○/○		
Communication interfaces	(RS485 /Wi-Fi/ LAN /4G)		
Radio technology	WLAN 802.11 b / g / n		
Radio spectrum	WLAN 2.4 GHz with 2412MHz – 2472MHz band		472MHz band
Antenna gain	2dB		

• Standard features / O optional features

10.4 Safety regulations

Туре	ASW LT-G3 Series inverter
Internal overvoltage	Integrated
DC insulation monitoring	Integrated
DC injection monitoring	Integrated
Grid monitoring	Integrated
Residual current monitoring	Integrated
Islanding protection	Integrated (Frequency shift)
EMC immunity	EN61000-6-1 EN61000-6-2
EMC emission	EN61000-6-3 EN61000-6-4
Utility interference	EN61000-3-11, EN61000-3-12

10.5 Tools and torque

Tools and torque required for installation and electrical connections.

Tools, model		Object	Torque
Torque screwdriver SW10	r,	Screws for wall bracket screws	3N.m
Hexagon screwdriv T3	er	Screws for AC terminal	2N.m
Torque screwdriver Cross head	r, PH2	Screw for second protective grounding connection	2.5Nm
/		Stick	Hand-tight
RS485 sleeve	Open end of 29	Swivel nut of M28 cable gland	1.6 Nm
RS485 nut	Open end of 25	Swivel nut of M25 cable gland	1.2 Nm
AC connector nut	Open end of 50	Swivel nut of sunclix connector	10 Nm
Wire stripper		Peel cable jackets	/
Crimping tools		Crimp power cables	/
Hammer drill, drill bit of Ø10		Drill holes on the wall	/
Rubber mallet		Hammer wall plugs into holes	/
Cable cutter		Cut power cables	/
Multimeter		Check electrical connection	/
Marker		Mark the positions of drill holes	/
ESD glove		Wear ESD glove when opening the inverter	/
Safety goggle		Wear safety goggle during drilling holes.	/
Anti-dust respirator		Wear anti-dust respirator during drilling holes.	/

11 Troubleshooting

When the PV system does not operate normally, we recommend the following solutions for quick troubleshooting. If an error occurs, the red LED will light up. There will have "Event Messages" display in the monitor tools. The corresponding corrective measures are as follows:

Object	Error code	Corrective measures	
	E33	 Check the grid frequency and observe how often major fluctuations occur. If this fault is caused by frequent fluctuations, try to modify the operating parameters after informing the grid operator first. 	
Presumable Fault	E34	 Check the grid voltage and grid connection on inverter. Check the grid voltage at the point of connection of inverter. If the grid voltage is outside the permissible range due to local grid conditions, try to modify the values of the monitored operational limits after informing the electric utility company first. If the grid voltage lies within the permitted range and this fault still occurs, please call service. 	
	E35 E36	 Check the fuse and the triggering of the circuit breaker in the distribution box. Check the grid voltage, grid usability. Check the AC cable, grid connection on the inverter. If this fault is still being shown, contact the service. Make sure the grounding connection of the inverter is reliable. Make a visual inspection of all PV cables and modules. If this fault is still above, contact the service. 	
	E37	 If this fault is still shown, contact the service. Check the open-circuit voltages of the strings and make sure it is below the maximum DC input voltage of the inverter. If the input voltage lies within the permitted range and the fault still occurs, please call service. 	
	E38	 Check the PV array's insulation to ground and make sure that the insulation resistance to ground is greater than 1 MOhm. Otherwise, make a visual inspection of all PV cables and modules. Make sure the grounding connection of the inverter is reliable. 	

		• If this fault occurs often, contact the service.
	E40	 Check whether the airflow to the heat sink is obstructed. Check whether the ambient temperature around the inverter is too high.
	E46	 Check whether the open circuit voltage of each photovoltaic group is ≥1020V. If the open circuit voltage of each pv group is less than 995V and this fault still exists, please contact the service personnel.
Presumable Fault	E48	 Check whether the electric supply is abnormal. If the electric supply is normal and this fault still exists, please contact the service personnel.
Tuur	E56	• Disconnect the inverter from the grid and the PV array and
	E57	reconnect after 3 minutes.
	E58	• If this fault is still being shown, contact the service.
	E61,62	Check the DRED device communication or operation.
	E01,03 E05,07 E08,09 E10	 Disconnect the inverter from the utility grid and the PV array and reconnect it after LED turn off. If this fault is still being displayed, contact the service.

Warning code	Warning message
31	PV1 input over voltage
32	PV2 input over voltage
34	PV1 input over current-software
35	PV1 input over current-hardware
36	PV2 input over current-software
37	PV2 input over current-hardware
40	BUS over voltage-software
42	BUS voltage unbalance (for three phase inverter)
44	Grid voltage over instant
45	Output over current-software
46	Output over current-hardware
47	Anti-islanding
150	PV1-SPD Fault
156	Inter Fan abnormal
157	External Fan abnormal
163	GFCI Redundancy check
165	Ground connect warning
166	CPU self-testregister abnormal
167	CPU self-testRAM abnormal
174	Low Air Temperature

12 Maintenance

Normally, the inverter needs no maintenance or calibration. Regularly inspect the inverter and the cables for visible damage. Disconnect the inverter from all power sources before cleaning. Clean the housing, cover and display with a soft cloth. Ensure the heatsink at the rear of the inverter cover is not covered.

12.1 Cleaning the contacts of the DC-switch

DANGER

High voltage of PV string may cause life danger!

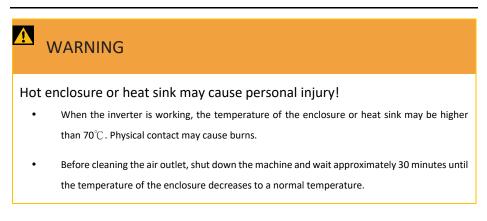
- If the DC connector is disconnected while the PV inverter is working, an electric arc may occur causing electric shock and burns. Wear appropriately insulated gloves and use appropriately insulated tools when working on the DC connectors.
- Please disconnect the circuit breaker on the AC side first, and then disconnect the DC switch.

To ensure the normal operation of the DC input switch, it is necessary to clean the DC switch contacts every year.

Procedure:

- **Step 1:** Turn OFF the AC circuit breaker downstream of the inverter AC output and lock and secure it to avoid inadvertent reconnection.
- **Step 2:** Rotate the DC switch handle from the ON" position to the "OFF" position and repeat five times.

12.2 Cleaning air inlet and outlet



A considerable amount of heat is generated as the inverter is feeding power into the grid. The inverter adopts a controlled forced-air cooling method. In order to maintain good ventilation, please check to make sure the air inlet and outlet are not blocked.

Procedure:

- **Step 1:** Turn OFF the AC circuit breaker downstream of the AC output of the inverter and ensure that it cannot be inadvertently reconnected.
- **Step 2:** Turn OFF the DC switch, rotate the DC switch handle from the "ON" position to the "OFF" position.
- **Step 3:** Clean the air inlet and outlet of the inverter with a soft brush.

13 Recycling and disposal

Dispose of the packaging and replaced parts according to the rules at the installation site where the device is installed.



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Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.

14 EU Declaration of Conformity

within the scope of the EU directives

- Electromagnetic compatibility 2014/30/EU(L 96/79-106, March 29,2014) (EMC).
- Low Voltage Directive 2014/35/EU(L 96/357-374, March 29, 2014)(LVD).
- Radio Equipment Directive 2014/53/EU(L 153/62-106. May 22. 2014) (RED).

AISWEI Technology Co., Ltd. confirms herewith that the inverters described in this manual are in

compliance with the fundamental requirements and other relevant provisions of the above mentioned

directives. The entire EU Declaration of Conformity can be found at www.solplanet.net.

15 Warranty

The factory warranty card is enclosed with the package, please keep well the factory warranty card.

Warranty terms and conditions can be downloaded at http://www.solplanet.net, if required.

When the customer needs warranty service during the warranty period, the customer must provide a copy of the invoice, factory warranty card, and ensure the type label of the inverter is legible. If these conditions are not met, Solplanet has the right to refuse to provide with the relevant warranty service.

16 Contact

If you have any technical problems concerning our products, please contact solplanet service. We require the following information in order to provide you with the necessary assistance:

- Inverter device type
- Inverter serial number
- Type and number of connected PV modules
- Error code
- Mounting location
- Warranty card

EMEA

Service email: service.EMEA@solplanet.net

APAC

Service email: service.APAC@solplanet.net

LATAM

Service email: service.LATAM@solplanet.net

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