

# Single phase hybrid inverters

ASW H-S SERIE

User Manual

ASW3000H-S / 3680H-S / 4000H-S / 5000H-S



# Solplanet inverterTable of Contents

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# 1 Notes on this Manual

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## 1.1 General Notes

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Solplanet hybrid inverter is a high-quality inverter which can convert solar energy to AC energy and store energy into battery. The energy produced from the inverter shall be used to optimize self-consumption, then charge battery, exceed power could export to grid. Loads will be supported in priority by the system, then battery power, exceed consumption power will be drained from grid inverter. It can provide power for emergency use during the grid lost by using the energy from battery and inverter(generated from PV).

## 1.2 Area of validity

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This manual describes mounting, installation, commissioning and maintenance of the following Solplanet hybrid inverters:

ASW3000H-S

ASW3680H-S

ASW4000H-S

ASW5000H-S

Observe all documentation that accompanies the inverter. Keep them in a convenient place and available at all times.

## 1.3 Target group

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This manual is for qualified electricians only, who must perform the tasks exactly as described.

All persons installing inverters must be trained and experienced in general safety which must be observed when working on electrical equipments. Installation personnel should also be familiar with local requirements, rules and regulations.

Qualified persons must have the following skills:

- Knowledge of how an inverter works and is operated
- Training in how to deal with the dangers and risks associated with installing, repairing and using electrical devices and installations
- Training in the installation and commissioning of electrical devices.
- Knowledge of all applicable laws, standards and directives
- Knowledge of and compliance with this document and all safety information.

## 1.4 Symbols used in this manual

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Safety instructions will be highlighted with the following symbols:



DANGER indicates a hazardous situation which, if not be avoided, will result in death or serious injury.

 **WARNING**

WARNING indicates a hazardous situation which, if not be avoided, can result in death or serious injury.

 **CAUTION**

CAUTION indicates a hazardous situation which, if not be avoided, can result in minor or moderate injury.

**NOTICE**

NOTICE indicates a situation which, if not be avoided, can



INFORMATION that is important for a specific topic or goal, but is not safety-relevant.



## 2 Safety

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### 2.1 Intended use

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1. The inverter converts the direct current from PV array into grid-compliant alternating current.
2. The inverter is suitable for indoor and outdoor use.
3. The inverter must only be operated with PV arrays (PV modules and cabling) of protection class II, in accordance with IEC 61730, application class A. Do not connect any sources of energy other than PV modules to the inverter.
4. PV modules with a high capacitance to ground must only be used if their coupling capacitance is less than  $1.5\mu\text{F}$ .
5. When the PV modules are exposed to sunlight, a DC voltage is supplied to this inverter.
6. When designing the PV system, ensure that the values comply with the permitted operating range of all components at all times.
7. Battery negative(BAT-) on inveter side is not grounded as default design. Connecting BAT- to EARTH are strictly forbidden.
8. The battery used together with the inverter must only be that is approved or released by AISWEI.
9. The inverter must only be used in countries for which it is approved or released by AISWEI and the grid operator.
10. Use this inverter only in accordance with the information provided in this documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.

11. The type label must remain permanently attached to the product.

## 2.2 Important safety information

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### **DANGER**

#### **Danger to life due to electric shock when live components or cables are touched**

- All work on the inverter must only be carried out by qualified personnel who have read and fully understood all safety information contained in this manual.
- Do not open the product.
- Children must be supervised to ensure that they do not play with this device.

## **DANGER**

### **Danger to life due to high voltages of the PV array**

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors and the live components of the inverter. Touching the DC conductors or the live components can lead to lethal electric shocks. If you disconnect the DC connectors from the inverter under load, an electric arc may occur leading to electric shock and burns.

- Do not touch non-insulated cable ends.
- Do not touch the DC conductors.
- Do not touch any live components of the inverter.
- Have the inverter mounted, installed and commissioned only by qualified persons with the appropriate skills.
- If an error occurs, have it rectified by qualified persons only.
- Prior to performing any work on the inverter, disconnect it from all voltage sources as described in this document (see Section 9 "Disconnecting the Inverter from Voltage Sources").

## **WARNING**

### **Risk of injury due to electric shock**

Touching an ungrounded PV module or array frame can cause a lethal electric shock.

- connect and ground the PV modules, array frame and electrically conductive surfaces so that there is continuous conduction.



## WARNING

### **Risk of fire due to the electric power**

Batteries deliver electric power, resulting in burns or a fire hazard when they are short circuited, or wrongly installed.

- Do not wear watches, rings or similar metallic items during battery replacement.
- Use insulated tools.
- Put on rubber shoes and gloves.
- Do not place metallic tools and similar metallic parts on the batteries.
- Switch off load connected to the batteries before dismantling battery connection terminals.



## CAUTION

### **Risk of burns due to hot enclosure parts**

Some parts of the enclosure can get hot during operation.

- During operation, do not touch any parts except the enclosure lid of the inverter.








## NOTICE



### **Damage to the inverter due to electrostatic discharge**

Internal components of the inverter can be irreparably damaged by electrostatic discharge.

- Ground yourself before touching any component.

## 2.3 Symbols on the label

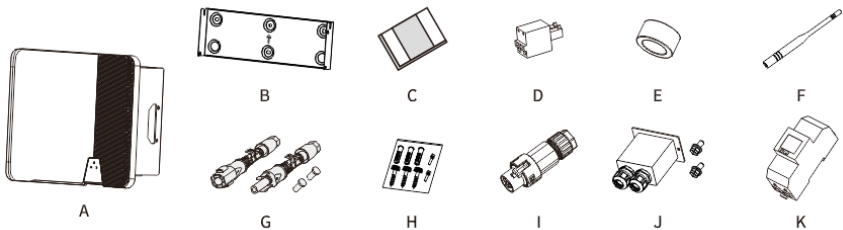
Symbol	Explanation
	<p>Beware of a danger zone</p> <p>This symbol indicates that the product must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.</p>
	<p>Beware of high voltage and operating current</p> <p>The inverter operates at high voltage and current. Work on the inverter must only be carried out by skilled and authorized electricians.</p>
	<p>Beware of hot surfaces</p> <p>The inverter can get hot during operation. Avoid contact during operation.</p>
	<p>WEEE designation</p> <p>Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.</p>
	<p>CE marking</p> <p>The product complies with the requirements of the applicable EU directives.</p>
	<p>Certification mark</p> <p>The product has been tested by TUV and got the quality certification mark.</p>
	<p>RCM Mark</p>

	<p>The product complies with the requirements of the applicable Australian standards.</p>
	<p>Capacitors discharge  Before opening the covers, the inverter must be disconnected from the grid and PV array. Wait at least 5 minutes to allow the energy storage capacitors to fully discharge.</p>
	<p>Observe the documentation  Observev all documentation supplied with the product</p>

## 3 Unpacking

### 3.1 Scope of delivery

Object	Description	Quantity
A	Inverter	1 piece
B	Wall mounting bracket	1 piece
C	Documentation	1 set
D	Smart meter terminal	1 piece
E	Magnetic ring	1 piece
F	Antenna	1 piece
G	DC connector	2 pairs
H	Screw accessory	1 set
I	AC connector	2 pieces
J	Battery terminal cover	1 set
K	Smart meter	1 piece



Carefully check all of the components in the carton. If anything is missing, contact your dealer.

## 3.2 Checking for transport damage

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Thoroughly inspect the packaging upon delivery. If you detect any damage to the packaging which indicates the inverter may have been damaged, inform the responsible shipping company immediately. We will be glad to assist you if required.

## 4 Mounting

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### 4.1 Requirements for mounting

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**DANGER**

#### **Danger to life due to fire or explosion**

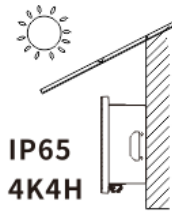
Despite careful construction, electrical devices can cause fires.

- Do not mount the inverter on flammable construction materials.
- Do not mount the inverter in areas where flammable materials are stored.
- Do not mount the inverter in areas where there is a risk of explosion.

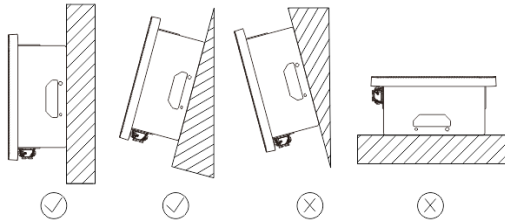
1. Ensure that the inverter is installed out of the reach of children.
2. To ensure best operating status and prolonged service life, the mounting ambient temperature of the inverter should be  $\leq 45^{\circ}\text{C}$ .
3. To avoid direct sunlight, rain, snow, ponding on the inverter, it is suggested to mount the inverter in places with a top



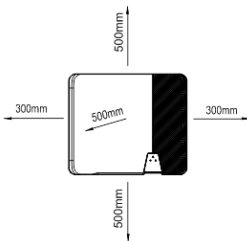
protective roof. Do not completely cover the top of the inverter.



4. The mounting condition must be suitable for the weight and size of the inverter. The inverter is suitable to be mounted on solid wall that is vertical or tilted backwards (Max. 15°). It is not recommended to install the inverter on the wall made of plasterboards or similar materials. The inverter may make noise when working.

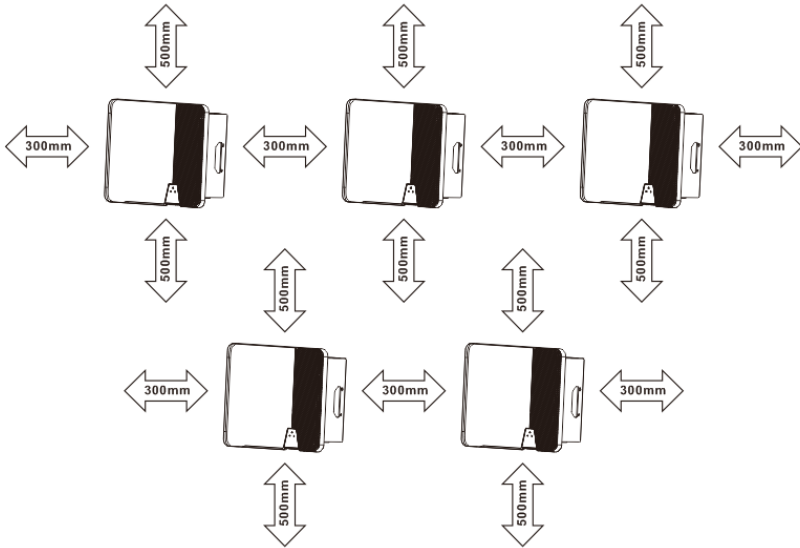


5. To ensure adequate heat dissipation, the clearances between the inverter and other objects are recommended as follows:



Direction	Min. clearance (mm)
above	500
below	500
sides	300

Clearances for one inverter



Clearances for multiple inverters

## 4.2 Mounting the inverter

### **⚠ CAUTION**

#### **Risk of injury when lifting the inverter, or if it is dropped**

The weight of Solplanet inverter is max. 21.5 kg. There is risk of injury if the inverter is lifted incorrectly or dropped while being transported or when attaching it to or removing it from the wall bracket.

- Transport and lift the inverter carefully.

Mounting procedure:

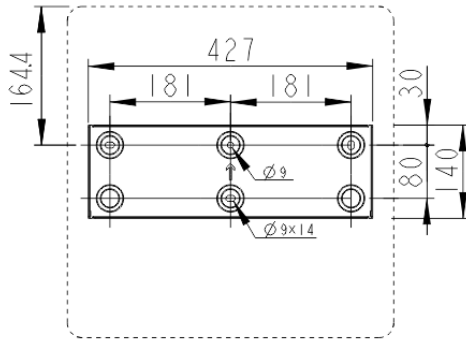
**! CAUTION**

**Risk of injury due to damaged cables**

There may be power cables or other supply lines (e.g. gas or water) routed in the wall.

- Ensure that no lines are laid in the wall which could be damaged when drilling holes.

1. Use a  $\Phi 10\text{mm}$  bit to drill 3 holes at a depth of about 70mm according to the location of the wall mounting bracket.



**! CAUTION**

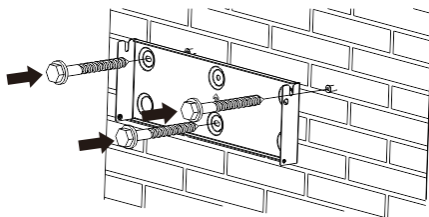
**Risk of injury due to the inverter falls down**

If the depth and distance of the holes is not correct, the inverter may fall down from the wall.

- Before inserting the wall anchors, measure the depth and distance of the holes.

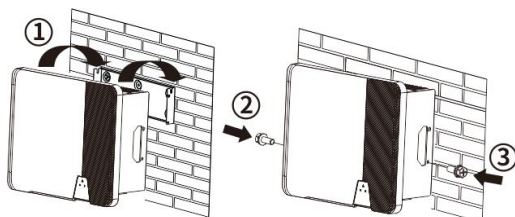
2. Insert wall plugs into the wall and fix the wall mounting bracket

to the wall by screwing three self-tapping screws (SW10).

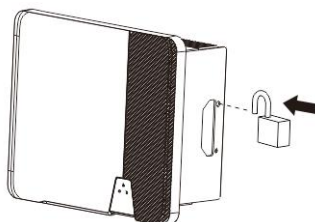


3. Hang the inverter to the wall mounting bracket. Secure the inverter to the wall mounting bracket on both sides using M5 screws.

Screwdriver type: PH2, torque: 2.5Nm.



4. To protect the inverter from theft, attach the padlock provided by customer through the wall mounting bracket and the inverter.



## 5 system solution

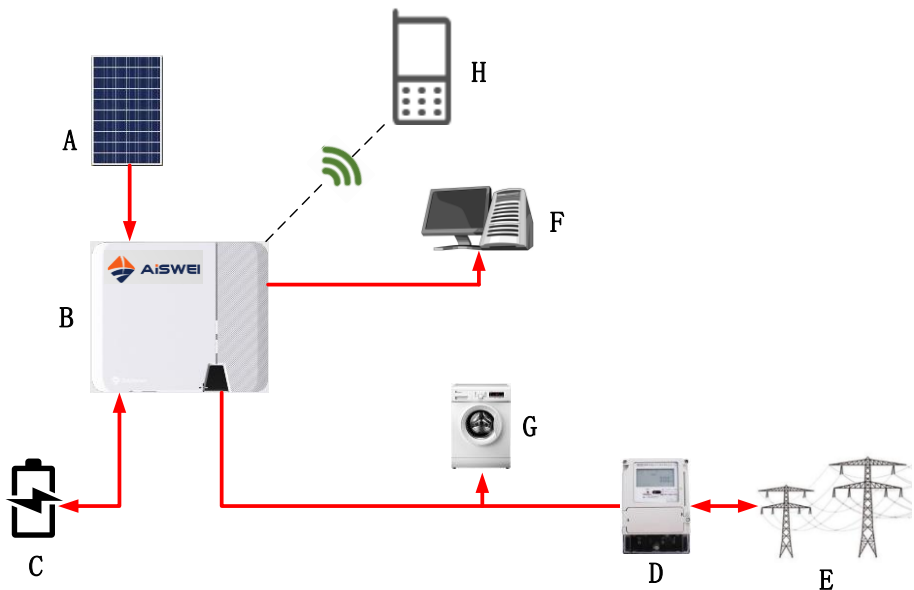
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ASW3000H-S/ ASW3680H-S/ ASW4000H-S/ ASW5000H-S is a single-phase hybrid inverter applicable to on-grid PV systems. With the integrated Energy Management System (EMS), they can control and optimize the energy flow in order to increase the self-consumption of the system.

### 5.1 system solution

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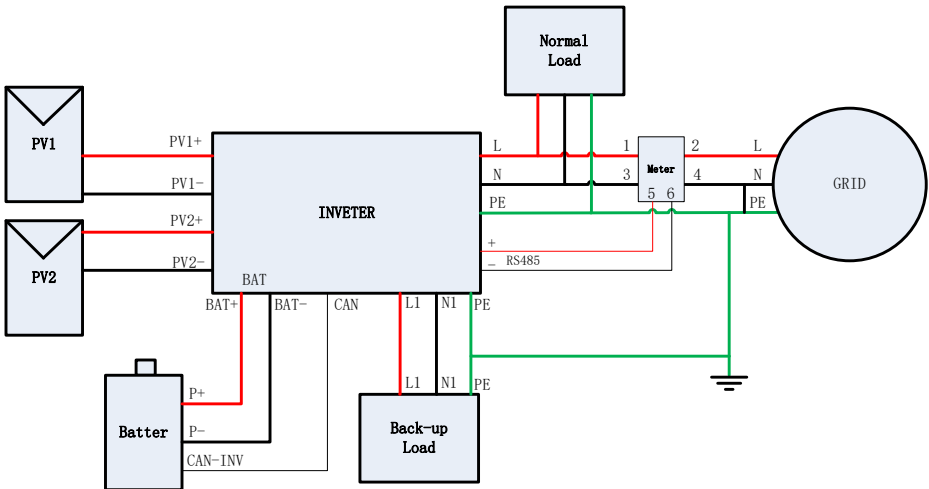
The photovoltaic energy storage power generation system is composed of the following parts.



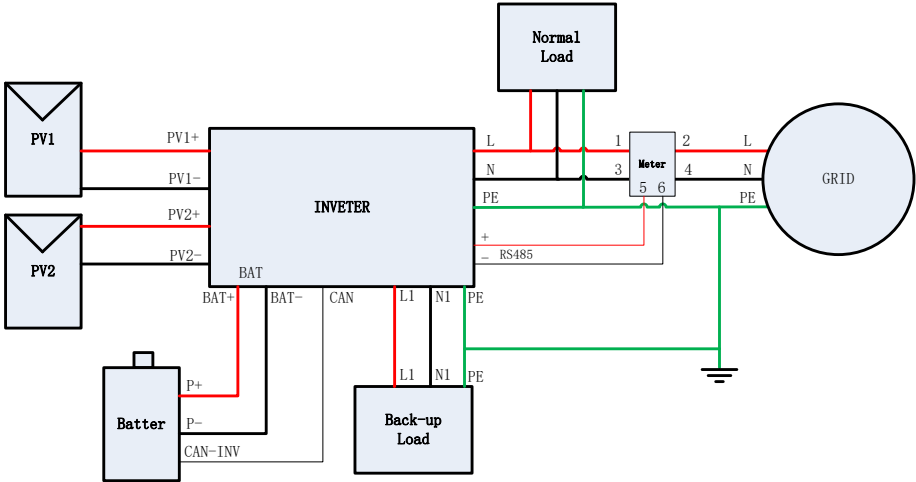
Item	part	function
A	Photovoltaic panel	Photovoltaic power generation
B	inveter	energy conversion
C	batter	Energy storage
D	meter	Grid energy control
E	GRID	Public power grid
F	Back-up load	Uninterrupted power equipment
G	Normal load	General electrical equipment
H	APP	Inverter setting and display

## 5.2 System wiring diagram

### Australia



# Europe



## 5.3 Working mode

There are four working modes of energy storage inverter, Self-Consumption, Backup, Force time use Custom, Off-grid. If mode switching is in operation, please stop the inverter first.

### 5.3.1 Self-Consumption

The photovoltaic energy is preferentially used by local load to improve the self-consumption rate and self-sufficiency rate.

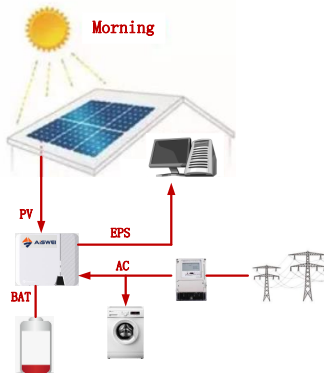
Load priority: load>batter>GRID

When the photovoltaic energy is enough, first supply power to the load, then charge the battery, and finally go online.

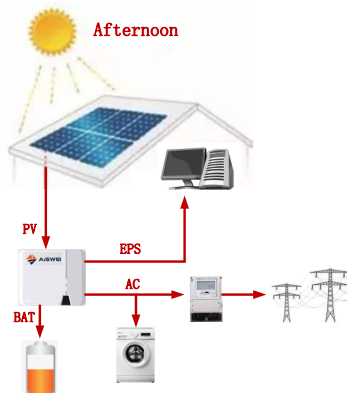
Power priority:PV>batter>GRID

When the load power is too large, first from the photovoltaic energy, and then battery discharge, and finally use the power grid.

- 1) In the morning, the photovoltaic energy is insufficient, and the load is powered by PV, battery and power grid.



- 2) In the afternoon, the photovoltaic energy is sufficient, the load is powered by photovoltaic, the battery is charged, and the excess energy is connected to the Internet.

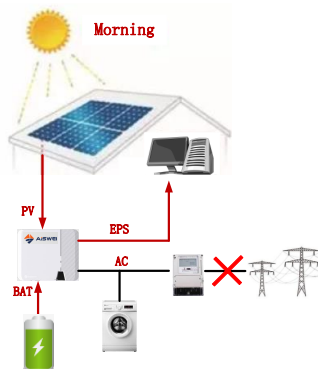




- 3) At night, there is no photovoltaic, and the battery supplies power to the load.



- 4) In case of power failure, switch to off grid, and off grid load can still work normally



### 5.3.2 Back-up

Battery as a backup power supply, always keep sufficient energy, power supply to the load when GRID failure.

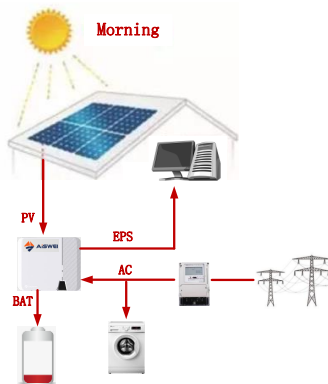
Load priority: batter>load> GRID

When the photovoltaic energy is enough, first charge the battery, then supply power to the load, and finally go online.

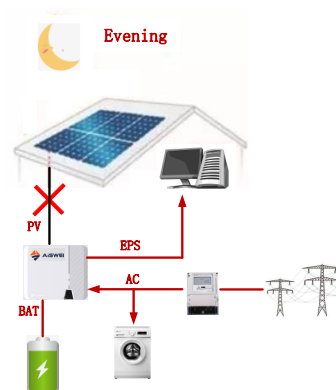
## Power priority: PV > GRID

When the load power is too large, first from the photovoltaic energy, and then use the power grid. Under normal conditions, the battery does not discharge, only in the event of GRID failure as a backup power supply to the load.

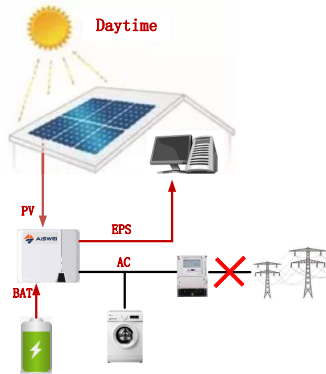
### 1) Photovoltaic priority to charge the battery



### 2) Under normal conditions, the battery does not discharge, Even at night.



### 3) When there is a GRID failure, the battery supplies power to the load.

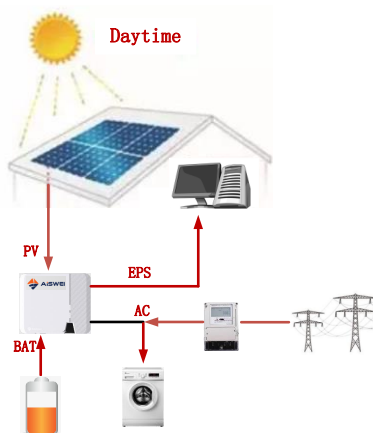


### 5.3.3 Force time use custom

Users can manage the energy according to their own needs, and set the daily regular charging and discharging on the app. Other time follow the Self-Consumption mode

### 5.3.4 Off-GRID

The inverter operates off the grid, no matter whether the grid has power or not.



## 6 Electrical Connection

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### 6.1 Safety

---

#### **DANGER**

#### **Danger to life due to high voltages of the PV array**

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors and the live components of the inverter. Touching the DC conductors or the live components can lead to lethal electric shocks. If you disconnect the DC connectors from the inverter under load, an electric arc may occur leading to electric shock and burns.

- Do not touch non-insulated cable ends.
- Do not touch the DC conductors.
- Do not touch any live components of the inverter.
- Have the inverter mounted, installed and commissioned only by qualified persons with the appropriate skills.
- If an error occurs, have it rectified by qualified persons only.
- Prior to performing any work on the inverter, disconnect it from all voltage sources as described in this document (see Section 9 "Disconnecting the Inverter from Voltage Sources").



## **WARNING**

### **Risk of injury due to electric shock**

- The inverter must be installed only by trained and authorized electricians.
- All electrical installations must be done in accordance with the National Wiring Rules standards and all locally applicable standards and directives.

## **NOTICE**

### **Damage to the inverter due to electrostatic discharge**

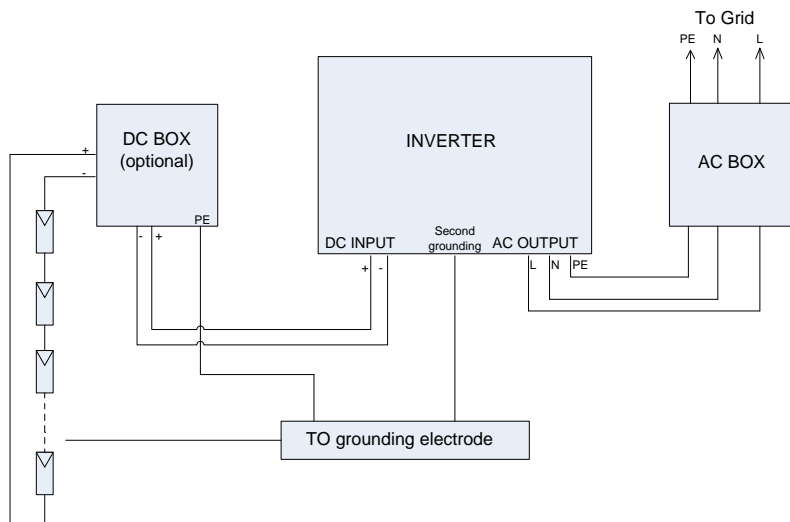
- Touching electronic components can cause damage to or destroy the inverter through electrostatic discharge.
- Ground yourself before touching any component.

## 6.2 System layout of units without integrated DC switch

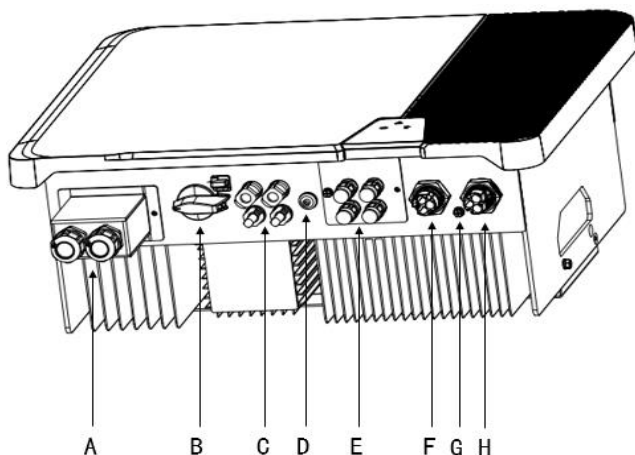
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Local standards or codes may require that PV systems are fitted with an external DC switch on the DC side. The DC switch must be able to safely disconnect the open-circuit voltage of the PV array plus a safety reserve of 20%.

Install a DC switch to each PV string to isolate the DC side of the inverter. We recommend the following electrical connection:



### 6.3 Overview of the connection area



Object	Description
A	Battery terminal cover
B	DC-switch
C	DC input
D	Antenna
E	Communication ports
F	AC connector
G	Additional grounding screw
H	EPS connector

## 6.4 AC connection

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**DANGER**

### **Danger to life due to high voltages in the inverter**

- Before establishing the electrical connection, ensure that the miniature circuit-breaker is switched off and cannot be reactivated.

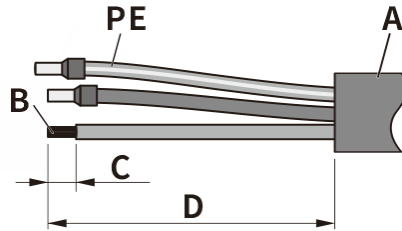
### 6.4.1 Conditions for the AC connection

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#### **Cable Requirements**

The grid connection is established using three conductors (L, N, and PE).

We recommend the following specifications for stranded copper wire.



### ASW3000H-S/3680H-S/4000H-S/5000H-S

Object	Description	Value
A	External diameter	10 to 16 mm
B	Conductor cross-section	4 to 6 mm <sup>2</sup>
C	Stripping length of the insulated conductors	approx. 13 mm
D	Stripping length of the outer sheath of AC cable	approx. 53 mm
The PE conductor must be 2mm longer than the L and N conductors		

Larger cross-sections should be used for longer cables.

#### Cable design

The conductor cross-section should be dimensioned to avoid power loss in cables exceeding 1% of rated output power.

The higher grid impedance of the AC cable makes it easier to disconnect from the grid due to excessive voltage at the feed-in point.

The maximum cable lengths depend on the conductor cross-section as follows:



Conductor cross-section	Maximum cable length			
	ASW3000 H-S	ASW3680 H-S	ASW4000 H-S	ASW5000 H-S
2.5 mm <sup>2</sup>	46m	37 m	28 m	17 m
4 mm <sup>2</sup>	74 m	59 m	44 m	28 m
6 mm <sup>2</sup>	110 m	89 m	67 m	42 m

The required conductor cross-section depends on the inverter rating, ambient temperature, routing method, cable type, cable losses, applicable installation requirements of the country of installation, etc.

### Residual current protection

The product is equipped with an integrated universal current-sensitive residual current monitoring unit inside. The inverter will disconnect immediately from the mains power as soon as fault current with a value exceeding the limit.



If an external residual-current device is required, install a residual-current device which trips at a residual current of 100 mA or higher.

### Overvoltage category

The inverter can be used in grids of overvoltage category III or lower in accordance with IEC 60664-1. This means that it can be permanently connected at the grid-connection point in a building. In installations involving long outdoor cable routing, additional measures to reduce overvoltage category IV to overvoltage category III are required.

### AC circuit breaker

In PV systems with multiple inverters, protect each inverter with a separate circuit breaker. This will prevent residual voltage being present at the corresponding cable after disconnection.

No consumer load should be applied between AC circuit breaker and the inverter.

The selection of the AC circuit breaker rating depends on the wiring design (wire cross-section area), cable type, wiring method, ambient temperature, inverter current rating, etc.

Derating of the AC circuit breaker rating may be necessary due to self-heating or if exposed to heat.

The maximum output current and the maximum output overcurrent protection of the inverters can be found in section 10 "Technical data".

### **Grounding conductor monitoring**

The inverter is equipped with a grounding conductor monitoring device. This grounding conductor monitoring device detects when there is no grounding conductor connected and disconnects the inverter from the utility grid if this is the case.

Depending on the installation site and grid configuration, it may be advisable to deactivate the grounding conductor monitoring.

This is necessary, for example, in an IT system if there is no neutral conductor present and you intend to install the inverter between two line conductors. If you are uncertain about this, contact your grid operator or AISWEI.



Safety in accordance with IEC 62109 when the grounding conductor monitoring is deactivated.

In order to guarantee safety in accordance with IEC 62109 when the grounding conductor monitoring is deactivated, carry out one of the following measures:

- Connect a copper-wire grounding conductor with a cross-section of at least 10 mm<sup>2</sup> to the AC connector bush insert.
- Connect an additional grounding that has at least the same cross-section as the connected grounding conductor to the AC connector bush insert. This prevents touch current in the event of the grounding conductor on the AC connector bush insert failing.

#### 6.4.2 Grid connection

---

##### **Procedure:**



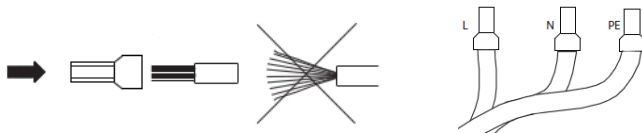
##### **Danger to life due to high voltages in the inverter**

Touching the live components can lead to lethal electric shocks.

- Before performing the electrical connection, ensure that the AC circuit-breaker is switched off and cannot be reactivated.

1. Switch off the miniature circuit-breaker and secure it against being inadvertently switched back on.

2. Insert the conductor into a suitable ferrule acc. to DIN 46228-4 and crimp the contact.



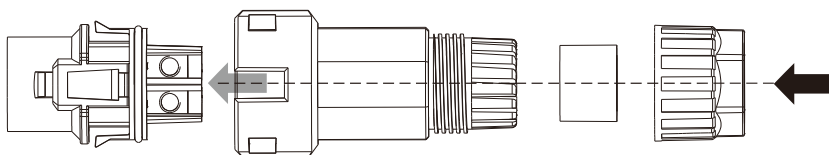
### **NOTICE**

Damage to the inverter due to wrong wiring

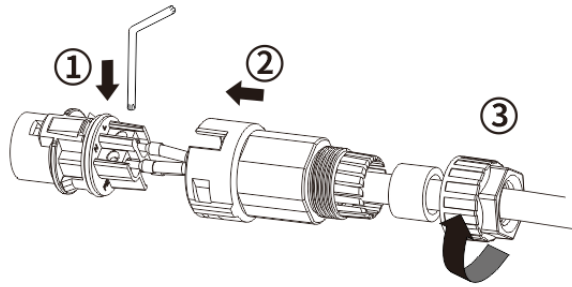
If the phase line was connected to PE terminal, the inverter will not function properly.

- Please ensure that the type of the conductors matches the signs of the terminals on the socket element.

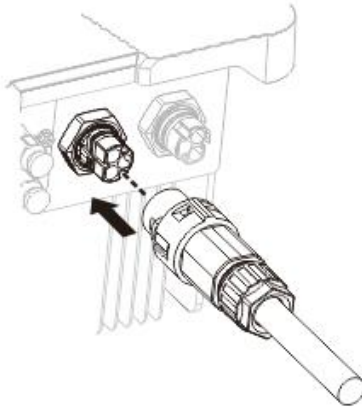
3. Unscrew the swivel nut from the threaded sleeve, then thread the swivel nut and threaded sleeve over the AC cable.



4. Insert the crimped conductors L, N and PE into the corresponding terminals and tighten the screw with a accompanied Torx screwdriver(TX 8, torque: 1.4Nm). Ensure that all conductors are securely in place in the screw terminals on the bush insert. Assemble the locking cap, threaded sleeve and swivel nut together.



5. Plug the AC connector into the jack for the AC connection and screw tight.



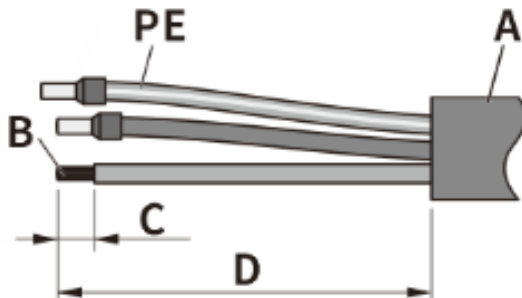
## 6.5 EPS connection

### **⚠ DANGER**

- All electrical installations must be done in accordance with all local and national rules.
- Make sure that all DC switches and AC circuit breakers have been disconnected before establishing electrical connection. Otherwise, the high voltage within the inverter may lead to electrical shock.
- In accordance with safety regulations, the inverter need be grounded firmly. When poor ground connection (PE) occurs, the inverter will report PE grounding error. Please check and ensure that the inverter is grounded firmly or contact AISWEI service.

Procedure:

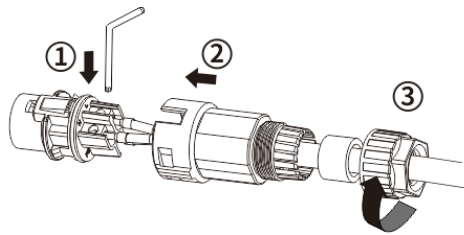
1. AC cable requirements are as follows. Insert the conductor into a suitable ferrule acc. to DIN 46228-4 and crimp the contact.



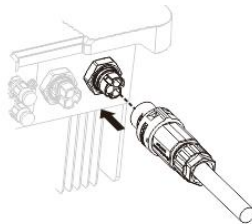
Object	Description	Value
A	External diameter	10-16mm
B	Copper conductor cross-section	2.5-6mm <sup>2</sup>
C	Stripping length of the insulated conductors	13mm
D	Stripping length of the cable outer sheath	53mm

The PE conductor must be 2 mm longer than the L and N conductors.

2. Loosen the swivel nut of AC connector. Insert the crimped conductors into corresponding terminals and tighten screws with the accompanied wrench tool (Torque: 1.4Nm). Insert the adapter to the socket element, stuff the sealing sleeve into the adapter and tighten the swivel nut.



3. Plug the AC connector into the socket for the EPS connection.



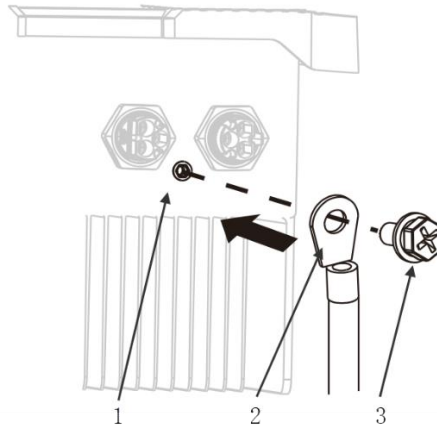
## 6.6 Second protective grounding connection

---

If additional grounding or equipotential bonding is required locally, you can connect additional grounding to the inverter. This prevents touch current if the grounding conductor on the AC connector fails.

### Procedure:

1. Insert the grounding conductor into the suitable terminal lug and crimp the contact.
2. Align the terminal lug with the grounding conductor.
3. Insert the screw through the hole located at the housing and tighten it firmly (screwdriver type: PH2, torque: 1.6Nm).



### Grounding parts information:

No.	Description
1	Housing
2	Terminal lug (M4) with protective conductor (customer prepared)
3	M4×10 screw



### **DANGER**

#### **Danger to life due to high voltages in the inverter**

Touching the live components can lead to lethal electric shocks.

- Before connecting the PV array, ensure that the DC switch is switched off and that it cannot be reactivated.
- Do not disconnect the DC connectors under load.

### 6.7.1 Requirements for the DC Connection

---

Requirements for the PV modules of a string:

- PV modules of the connected strings must be of: the same type, identical alignment and identical tilt.
- The thresholds for the input voltage and the input current of the inverter must be adhered to (see Section 10.1 "Technical DC input data").
- On the coldest day based on statistical records, the open-circuit voltage of the PV array must never exceed the maximum input voltage of the inverter.
- The connection cables of the PV modules must be equipped with the connectors included in the scope of delivery.
- The positive connection cables of the PV modules must be equipped with the positive DC connectors. The negative connection cables of the PV modules must be equipped with the negative DC connectors.

## 6.7.2 Assembling the DC connectors

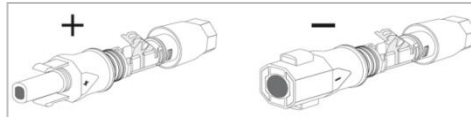
### **DANGER**

#### **Danger to life due to high voltages on DC conductors**

When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors. Touching the DC conductors can lead to lethal electric shocks.

- Cover the PV modules.
- Do not touch the DC conductors.

Assemble the DC connectors as described below. Be sure to observe the correct polarity. The DC connectors are marked with the symbols "+" and "-".



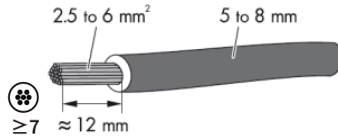
Cable requirements:

The cable must be of type PV1-F, UL-ZKLA or USE2 and comply with the following properties:

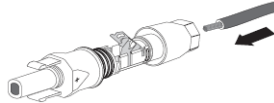
External diameter: 5-8mm

- Conductor cross-section: 2.5-6mm<sup>2</sup>
- Qty single wires: minimum 7
- Nominal voltage: minimum 1000V

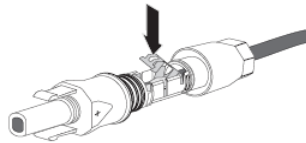
1. DC cable requirements as follows:



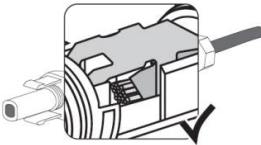
- Route the stripped cable all the way into the DC connector. Ensure that the stripped cable and the DC connector have the same polarity.



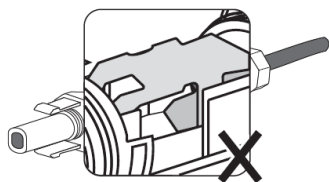
- Press the clamping bracket down until it audibly snaps into place.



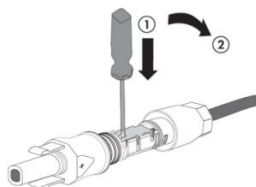
- Ensure that the cable is correctly positioned:

Result	Measure
<p>If the stranded wires are visible in the chamber of the clamping bracket, the cable is correctly positioned.</p> 	<ul style="list-style-type: none"> <li>Proceed to step 5.</li> </ul>
<p>If the stranded wires are not visible in the chamber, the cable is not correctly</p>	<ul style="list-style-type: none"> <li>Release the clamping bracket. To do so, insert a flat-blade screwdriver (blade width: 3.5</li> </ul>

positioned.



mm) into the clamping bracket and lever it open.

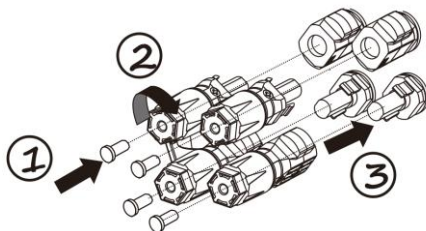


- Remove the cable and go back to step 2.

5. Push the swivel nut up to the thread and tighten (torque: 2 Nm).



6. Insert DC plug connectors into corresponding DC input connectors on the inverter.  
Don't pull out dustproof caps from unused DC input connectors.



### **NOTICE**

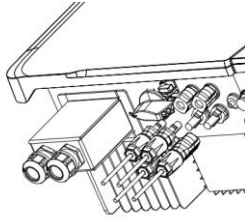
#### **The inverter can be destroyed by overvoltage**

If the voltage of the strings exceeds the maximum DC input voltage of the inverter, it can be destroyed due to overvoltage. All warranty claims become void.

- Do not connect strings with an open-circuit voltage greater than the maximum DC input voltage of the inverter.
- Check the design of the PV system.

#### Procedure:

1. Ensure that the individual AC circuit breaker is switched off and secure it against reconnection.
2. Ensure that the DC-switch is switched off and secure it against reconnection.
3. Ensure that there is no ground fault in the PV strings.
4. Check whether the DC connector has the correct polarity. If the DC connector fits with a DC cable having the wrong polarity, the DC connector must be reassembled again. The DC cable must always have the same polarity as the DC connector.
5. Ensure that the open-circuit voltage of the PV strings does not exceed the maximum DC input voltage of the inverter.
6. Connect the assembled DC connectors to the inverter until they audibly snap into place.



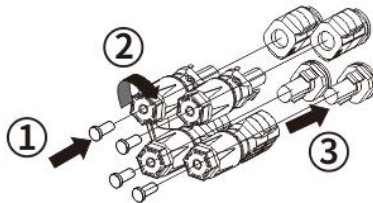
## **NOTICE**

### **Damage to the inverter due to moisture and dust penetration**

Seal the unused DC inputs with sealing plugs so that moisture and dust cannot penetrate the Inverter.

- Make sure all DC connectors are securely sealed.

7. Before DC connection, insert the DC plug connectors with sealing plugs into DC input connectors of the inverter to ensure protection degree.



## 6.7.4 Disassembling the DC connectors

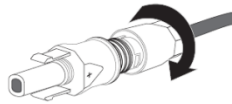
### DANGER

#### **Danger to life due to high voltages on DC conductors**

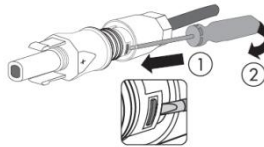
When exposed to sunlight, the PV array generates dangerous DC voltage which is present in the DC conductors. Touching the DC conductors can lead to lethal electric shocks.

- Cover the PV modules.
- Do not touch the DC conductors.

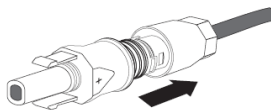
1. Unscrew the swivel nut.



2. To release the DC connector, insert a flat-blade screwdriver (blade width: 3.5 mm) into the side catch mechanism and lever open.

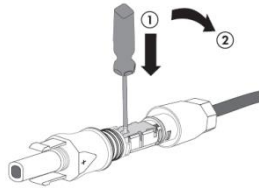


3. Carefully pull the DC connector apart.

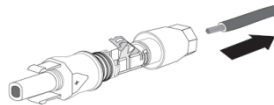


4. Release the clamping bracket. To do so, insert a flat-blade

screwdriver (blade width: 3.5 mm) into the clamping bracket and lever it open.



5. Remove the cable.



## 6.8 Battery connection

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Procedure:

### **! WARNING**

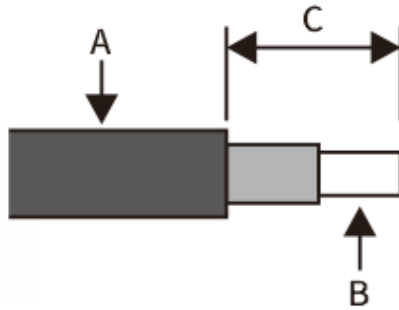
#### **Risk of fire due to the electric power**

Batteries deliver electric power, resulting in burns or a fire hazard when they are short circuited, or wrongly installed.

- Lead acid batteries are not allowed.
- The lithium battery (pack) must be approved by AISWEI.

1. Cable requirements are as follows. Insert the conductor into a suitable terminal lug and crimp the contact.

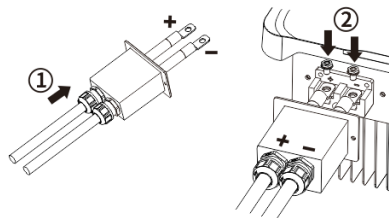




Object	Description	Value
A	External diameter	10-12mm
B	Copper conductor cross-section	20-25mm <sup>2</sup>
C	Stripping length of the cable outer sheath	≤55mm

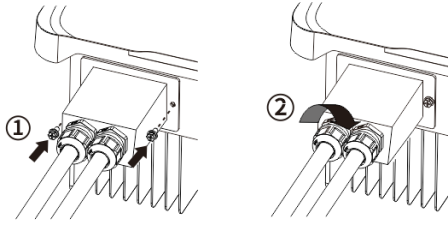
2. Screw the cable terminal lugs to the socket through the battery terminal cover.

Screwdriver type: T30 or SW10, torque: 4.0Nm



3. Tighten the battery terminal cover and cable gland nuts.

Screwdriver type: PH2, torque: 1.6Nm



## 6.9 Communication equipment connection

### **⚠ DANGER**

Danger to life due to electric shock when live components are touched.

- Disconnect the inverter from all voltage sources before connect the network cable.

### **NOTICE**

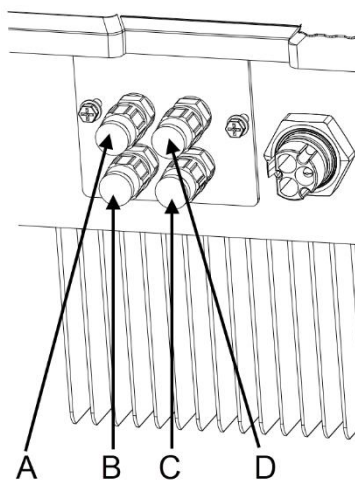
Damage to the inverter due to electrostatic discharge  
Internal components of the inverter can be irreparably damaged by electrostatic discharge.

- Ground yourself before touching any component.

### 6.9.1 Communication

The communication is divided into four ports, each of which has different functions and can not be connected to the wrong port.

The port distribution is as follows:

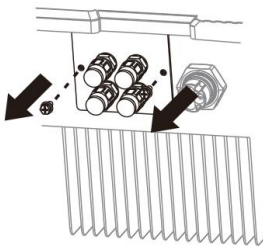


Object	Description
A	Smart meter: system monitoring
B	DRED: control the power to grid
C	RS485: communication
D	BMS: CAN communicate to battery

## 6.9.2 BMS CAN cable connection

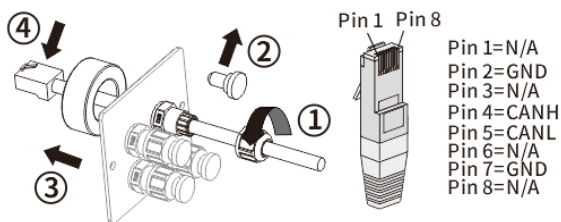
Procedure:

1) Remove the communication plate.

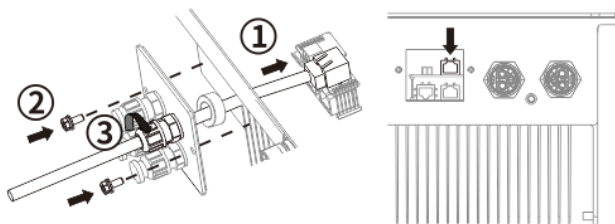


2) Loosen the swivel nut of the cable gland on the

communication plate, remove the sealing plug and lead the stripped cable through the swivel nut, sealing sleeve, communication plate and magnetic ring, crimp the crystal as below pin assignment.



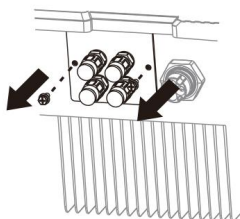
- 3) Insert the crystal to the socket, screw communication plate to the inverter and tighten the swivel nut. Screwdriver type: PH2, torque: 1.6Nm



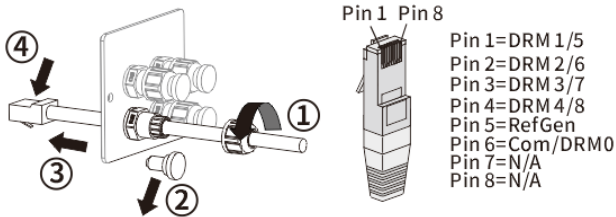
### 6.9.3 DRED cable connection

Procedure:

- 1) Remove the communication plate.

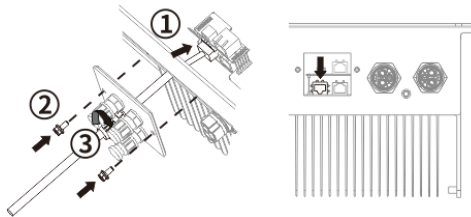


- 2) Loosen the swivel nut of the cable gland on the communication plate, remove the sealing plug and lead the cable through the swivel nut, sealing sleeve, communication plate, crimp the crystal as below pin assignment.



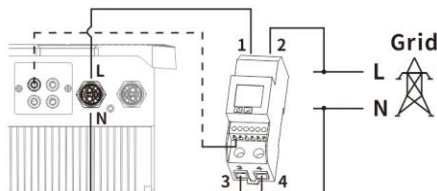
- 3) Insert the crystal to the socket, screw communication plate to the inverter and tighten the swivel nut.

Screwdriver type: PH2, torque: 1.6Nm



#### 6.9.4 Smart meter cable connection

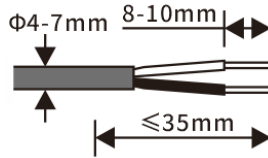
##### Connection diagram



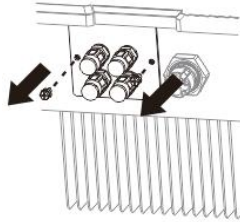
##### Procedure:

## 1. Smart meter communication

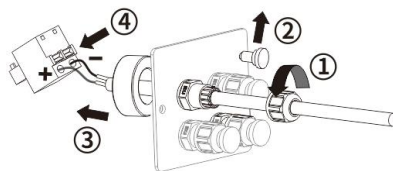
- 1) Cable requirements are as follows. Insert the conductor into a suitable ferrule acc. to DIN 46228-4 and crimp the contact.



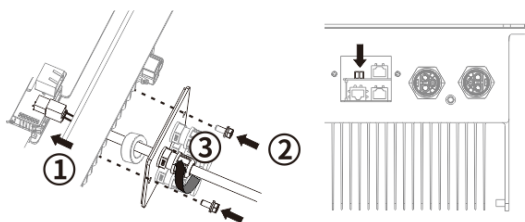
- 2) Remove the communication plate.



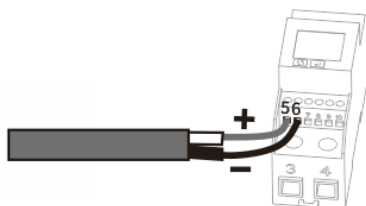
- 3) Loosen the swivel nut of the cable gland on the communication plate, remove the sealing plug and lead the stripped cable through the swivel nut, sealing sleeve, communication plate and magnetic ring, press the latch of the smart meter terminal and insert the conductors accordingly. Make sure the cable is connected firmly.



- 4) Insert the smart meter terminal to the socket, screw communication plate to the inverter and tighten the swivel nut. Screwdriver type: PH2, torque: 1.6Nm.

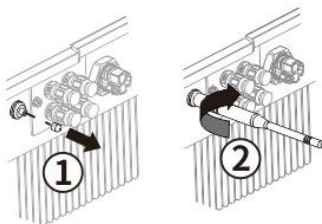


- 5) Insert the other end cable conductors into the slots of smart meter and tighten them. Screwdriver type: PH0, torque: 0.7Nm.



### 6.9.5 WiFi antenna connection

Take off the sealing cap and tighten the antenna to inverter.



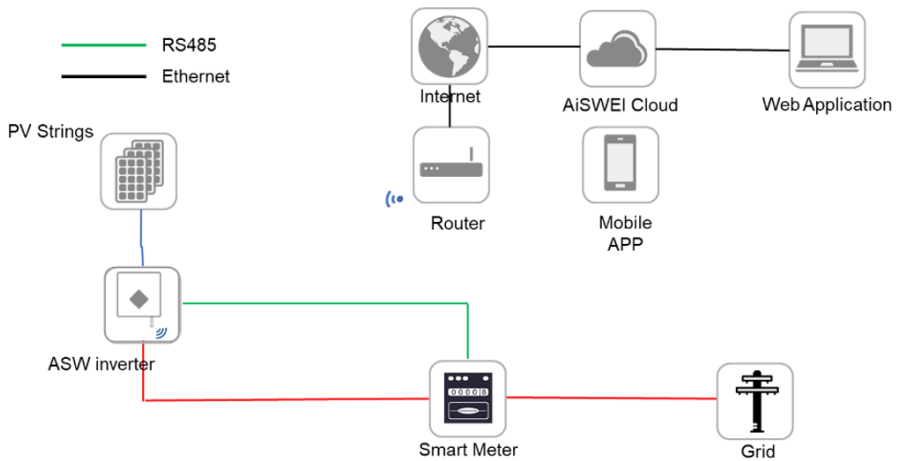
## 7 Communication

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### 7.1 System monitoring via WLAN

---

User can monitor the inverter through the Internal WiFi integration. The connection diagram between the inverter and internet with a WLAN connection is shown as follows.



We offer a remote monitoring app called “AiHome”. You can install the “AiHome” application on a smart phone using Android or an iOS operating systems.

You can also visit the website ( <http://www.aisweicloud.com> ) for system information. And download the user manual for the AIHOME.



## 7.2 Inverter demand response modes (DRED)



### **DRMS application description**

- Only applicable to AS/NZS4777.2:2015.
- DRM0, DRM5, DRM6, DRM7, DRM8 are available.

The inverter shall detect and initiate a response to all supported demand response commands , demand response modes are described as follows:

<b>Mode</b>	<b>Requirement</b>
DRM 0	Operate the disconnection device
DRM 1	Do not consume power
DRM 2	Do not consume at more than 50% of rated power
DRM 3	Do not consume at more than 75% of rated power AND Source reactive power if capable
DRM 4	Increase power consumption (subject to constraints from other active DRMs)
DRM 5	Do not generate power
DRM 6	Do not generate at more than 50% of rated power
DRM 7	Do not generate at more than 75% of rated power AND Sink reactive power if capable
DRM 8	Increase power generation (subject to constraints from other active DRMs)

The RJ45 socket pin assignments for demand response modes as follows:

Pin1----- DRM 1/5	
Pin2----- DRM 2/6	
Pin3----- DRM 3/7	
Pin4----- DRM 4/8	
Pin5----- RefGen	
Pin6----- Com/DRM0	
Pin7-----N/A	
Pin8----- N/A	

### 7.3 Earth Fault Alarm

This inverter complies with IEC 62109-2 clause 13.9 for earth fault alarm monitoring. If an Earth Fault Alarm occurs, the red color LED indicator will light up and the buzzer of the inverter will keep ringing. At the same time, the error code 38 will be sent to the AIHOME. (This function is only available in Australia and New Zealand).

## 8 Commissioning

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### 8.1 Electrical checks

---

Carry out the main electrical tests as follows:

- ① Check the PE connection with a multimeter: make sure that the inverter's exposed metal surface has a ground connection.

#### **WARNING**

Danger to life due to the presence of DC Voltage  
Touching the live conductors can lead to lethal electric shocks.

- Only touch the insulation of the PV array cables.
- Do not touch parts of the sub-structure and frame of the PV array which isn't grounded.
- Wear personal protective equipment such as insulating gloves.

- ② Check the DC voltage values: check that the DC voltage of the strings does not exceed the permitted limits. Refer to the Section 2.1 "Intended use" about designing the PV system for the maximum allowed DC voltage.
- ③ Check the polarity of the DC voltage: make sure the DC voltage has the correct polarity.
- ④ Check the PV array's insulation to ground with a multimeter: make sure that the insulation resistance to ground is greater than 1 MOhm.



## WARNING

Danger to life due to the presence of AC Voltage  
Touching the live conductors can lead to lethal electric shocks.

- Only touch the insulation of the AC cables.
  - Wear personal protective equipment such as insulating gloves.

- ⑤ Check the grid voltage: check that the grid voltage at the point of connection of the inverter complies with the permitted value.
- ⑥ Check the batter voltage: check that the batter voltage at the point of connection of the inverter complies with the permitted value.
- ⑦ Check the polarity of the batter voltage: make sure the batter voltage has the correct polarity.
- ⑧ Check the battery communication connection : Check the battery BMS communication cable connection is normal.
- ⑨ Check the meter connection : Ensure that the meter is connected according to the meter connection diagram, and the wiring sequence and direction are correct.
- ⑩ Check the meter communication connection : Make sure the meter communication connection is correct.

## 8.2 Mechanical checks

---

Carry out the main mechanical checks to ensure the inverter is waterproof:

- ① Make sure the inverter has been correctly mounted with wall bracket.
- ② Make sure the cover has been correctly mounted.
- ③ Make sure the communication cable and AC connector have been correctly wired and tightened.

## 8.3 Safety code check

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Choose suitable safety code according to the location of installation. please visit website (<http://www.aisweicloud.com>) and download the AISWEI Cloud APP manual for detailed information, you can find the Safety Code Setting Guide in an event where an installer needs to set the country code manually.



The Solplanet's inverters comply with local safety code when leaving the factory.

## 8.4 Start-Up

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After finishing the electrical and mechanical checks, switch on the miniature circuit-breaker, DC-switch and batter-switch in turn. Once the DC input voltage is sufficiently high, the batter voltage is within the operation range and the grid-connection conditions are met, The inverter will enter the waiting state.

### 8.4.1 Smart meter set-up

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It is necessary to set the communication format of smart meter to 8N1 and baud rate to 9600. For smart meter settings, please refer to the smart meter manual.

### 8.4.2 AIHOME initialization set-up

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Open AIHOME for WiFi connection, then you need to set the battery model, working mode, electricity meter and safety regulation on the app. After setting, click the start device button. The inverter will enter the working. For AIHOME operation, please refer to the AIHOME manual.

You can also visit the website ( <http://www.aisweicloud.com> ) and download the user manual for the AIHOME.

### 8.4.3 Starting conditions of different modes

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#### Starting conditions of different modes

Mode	PV	BATTER	GRID	METER
Self-Consumption	need	need	need	need
Backup	need	need	Not need	Not need
Force time use Custom	need	need	Not need	Not need
Off-grid	Not need	need	Not need	Not need

### 8.4.4 Description of working state

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Usually, there are three states during operation:

**Waiting:** when the inverter does not meet the requirements of each mode (When the initial voltage of the strings is greater than the minimum DC input voltage but lower than the start-up DC input voltage, batter voltage lower than the start-up batter input voltage or BMS communication not connect) the inverter is waiting for sufficient DC input voltage and cannot feed power into the grid.

**Checking:** When the inverter meets the start-up conditions of each mode. the inverter will check feeding conditions at once. If there is anything wrong during checking, the inverter will switch to the “Fault” mode.

**Normal:** After checking, the inverter will switch to “Normal” state and feed power into the grid.

During periods of low radiation, the inverter may continuously start up and shut down. This is due to insufficient power generated by the PV array.

If this fault occurs often, please call service.



If the inverter is in "Fault" mode, refer to Section 11 "**Troubleshooting**".

## 9 Display

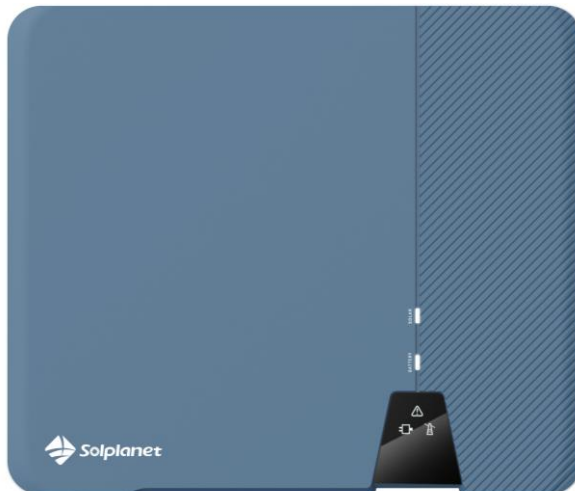
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The information provided here covers the LED indicators.


















### 9.1 Overview of the panel



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The inverter is equipped with five LEDs indicators.





Object	Function	Diagram	LED	Description
A	SOLAR		ON	PV ACTIVE
			BLINK	SELF-CHECK/SOFT UPGRADE
			OFF	PV NOT ACTIVE
B	BAT		ON	BATTERY ACTIVE
			BLINK	SELF-CHECK/SOFT UPGRADE/SOC LOW
			OFF	BATTERY NOT ACTIVE
C	ERR		YELLOW ON	COMMUNICATION FAULT
			YELLOW BLINK	WARNING
			RED ON	FUALT
			OFF	NORMAL WORK
D	EPS		WHITE ON	EPS OUTPUT WITH LOAD
			WHITE BLINK	EPS OUTPUT WITHOUT LOAD
			RED ON	EPS OUTPUT FAULT
			RED BLINK	EPS OUTPUT OVERLOAD
			OFF	EPS WITHOUT OUTPUT
E	GRID		WHITE ON	GRID IS ACTIVE AND CONNECTED
			WHITE BLINK	GRID IS ACTIVE, FORCED OFF-GRID

		RED ON	GRID FAULT
		OFF	INVERTER SHUTDOWN

### 9.1.1 LEDs

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The inverter is equipped with five LED indicators “white”, “white”, “yellow/red”, “white/red” and “white/red” which provide information about the various operating states.

#### **solar LED:**

The white LED is lit when the PV is operating normally at least one. The white LED is flashes The inveter is self-check or software update. The white LED is off The PV is not working.

#### **BAT LED:**

The white LED is lit when the BAT is operating normally at least one. The white LED is flashes The inveter is self-check or software update or batter SOC lower. The white LED is off The BAT is not working.

#### **ERR LED:**

The yellow LED is lit When the communication between combox and cloud is abnormal. The yellow LED is flashes When the inverter is warning . The red LED is lit When the inverter is faluty . The ERR LED always off when the inverter is operating normally

### **EPS LED:**

The white LED is lit when the EPS is operating normally on-load.

The white LED is flashes The EPS is operating normally no-load.

The red LED is lit The EPS is faulty.

The red LED is flashes The EPS is over load.The EPS LED always off when EPS no output voltage.

### **GRID LED:**

The white LED is lit when the GRID is operating normally. The

white LED is flashes The inveter is operating forced off grid. The

red LED is lit when the GRID is faulty. The GRID LED is off The

inverter is not working.

## **10 Disconnecting the Inverter from Voltage Sources**

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Before performing any work on the inverter, disconnect it from all voltage sources as described in this section. Always adhere strictly to the given sequence.

1. Disconnect AC circuit breaker and secure against reconnection.
2. Disconnect the DC-switch and secure against reconnection.
3. Turn off the battery switch or button to stop the battery output.
4. Use a current probe to ensure that no current is present in the DC cables.

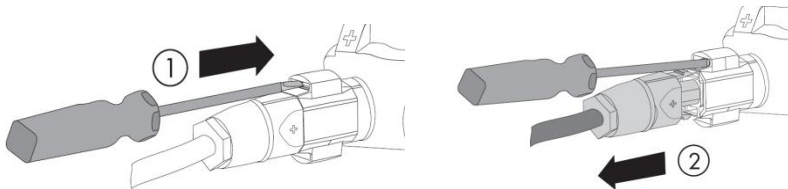
## DANGER

Danger to life due to electric shock when touching exposed DC conductors or DC plug contacts if the DC connectors are damaged or loose

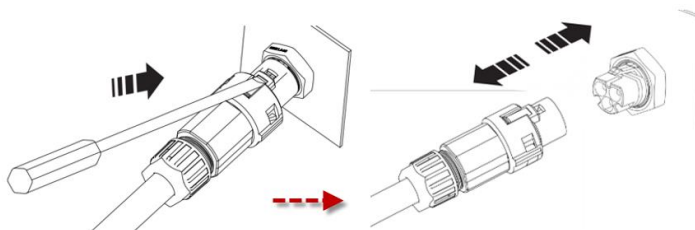
The DC connectors can break or become damaged, become free of the DC cables, or no longer be connected correctly if the DC connectors are released and disconnected incorrectly. This can result in the DC conductors or DC plug contacts being exposed. Touching live DC conductors or DC plug connectors will result in death or serious injury due to electric shock.

- Wear insulated gloves and use insulated tools when working on the DC connectors.
- Ensure that the DC connectors are in perfect condition and that none of the DC conductors or DC plug contacts are exposed.
- Carefully release and remove the DC connectors as described in the following.

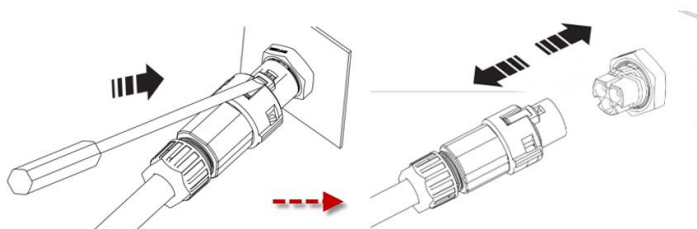
5. Release and remove all DC connectors. Insert a flat-blade screwdriver or an angled screwdriver (blade width: 3.5 mm) into one of the slide slots and pull the DC connectors out downwards. Do not pull on the cable.



6. Release and disconnect the AC connector. Rotate the socket element counter-clockwise to open.



7. Release and disconnect the EPS connector. Rotate the socket element counter-clockwise to open.



8. Wait until all LEDs and the display have gone out.

## 11 Technical Data

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### 11.1 DC input data

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Type	ASW300 0H-S	ASW368 0H-S	ASW4000 H-S	ASW500 0H-S
Max. PV array power(STC)	5500Wp	6180Wp	6500Wp	7500Wp
Max. input voltage	550V			
MPP voltage range	100V-530V			

Rated input voltage	380V
Initial feeding-in voltage	125V
Min. feed-in power	20W
Max. input current per MPP input	12A
Isc PV(absolute maximum)	18A
Number of independent MPP inputs	2
Strings per MPP input	1
Max. inverter backfeed current to the array	0A

## 11.2 Batter input data

<b>Type</b>	<b>ASW300 0H-S</b>	<b>ASW368 0H-S</b>	<b>ASW400 0H-S</b>	<b>ASW500 0H-S</b>
Nominal battery voltage	48V			
Battery voltage range	40V-60V			
Max charging power	2500W			
Max discharging power	2500W			
Max charging current	50A			
Max discharging current	50A			

### 11.3 AC output data

Type	ASW3000 H-S	ASW3680 H-S	ASW4000 H-S	ASW5000 H-S
Rated active power	3000W	3680W	4000W	5000W
Max. apparent AC power	3000VA	3680VA	4000VA	5000VA
Nominal AC voltage/ range	220V,230V /180V-280V			
AC power frequency/ range	50, 60/±5Hz			
Rated power frequency/rat ed grid voltage	50Hz/230V			
Max. output current	13.6A	16A	18.2A	22.7A
Max. output fault current	36A	36A	36A	36A
Max. output overcurrent protection	48A	48A	48A	48A



Inrush current	10A/250us
Power factor (@rated power)	1
Adjustable displacement power factor	0.95 inductive ... 0.95 capacitive (only for VDE-AR-N 4105)
	0.8 inductive.... 0.8 capacitive (for others)
Feed-in phase / connection phase	1/1
Harmonic distortion (THD) at rated output	<3%

## 11.4 EPS output data

<b>Type</b>	<b>ASW300 0H-S</b>	<b>ASW368 0H-S</b>	<b>ASW400 0H-S</b>	<b>ASW500 0H-S</b>
Max output apparent power	2500VA			
Peak output apparent power	3500VA/10s			
Nominal output voltage	230V			
Nominal output frequency	50Hz/60Hz			
Max output current	12A			
Max switch time	100ms			
Output THDv (@ Linear load)	<3%			

## 11.5 General data

<b>General data</b>	<b>ASW3000H-S/ 3680H-S / 4000H-S / 5000H-S</b>
communication: WIFI/Meter/RS485/ GPRS	● / ● / ○ / ○
Display	LED
Earth Fault Alarm	cloud based, audible and visible(AU)
Zero power output	Via connecting Smart meter
Dimensions (W x H x D mm)	494 x 420x 195
Weight	21.5Kg
Cooling concept	convection
Noise emission (typical)	< 25 dB(A)@1m
Installation	indoor & outdoor
Mounting information	wall mounting bracket
DC connection technology	SUNCLIX
AC connection technology	Plug-in Connector
Operating temperature range	-25°C...+60°C / -13°F...+140°F
Relative humidity (non-condensing)	0% ... 100%
Max. operating altitude	4000m(>3000m derating)

Degree of protection (according to IEC 60529)	IP65
Climatic category (according to IEC 60721-3-4)	4K4H
Topology	No-Isolated
Self-consumption (night)	<10W
Communication interfaces	WiFi
Radio technology	WLAN 802.11 b / g / n
Radio spectrum	WLAN 2.4 GHz with 2412MHz – 2472MHz band
Antenna gain	2dBi
Standby power	<20W

## 11.6 Safety regulations

<b>Protective devices</b>	<b>ASW3000H-S/ 3680H-S / 4000H-S / 5000H-S</b>
DC isolator	●
PV iso / Grid monitoring	● / ●
DC reverse polarity protection / AC short-circuit current capability	● / ●
Residual current monitoring(GFCI) function	●
Earth Fault Alarm	cloud based, audible and visible(AU)
Protection class (according to IEC 62103) / overvoltage category (according to IEC 60664-1)	II(DC), III(AC)
Internal overvoltage protection	Integrated
DC feed-in monitoring	Integrated
Islanding protection	Integrated
EMC immunity	EN61000-6-1, EN61000-6-2, ETSI EN301489-17
EMC emission	EN61000-6-3, EN61000-6-4, ETSI EN301489-1
Utility interference	EN61000-3-2, EN61000-3-3

●—Standard

○—Optional

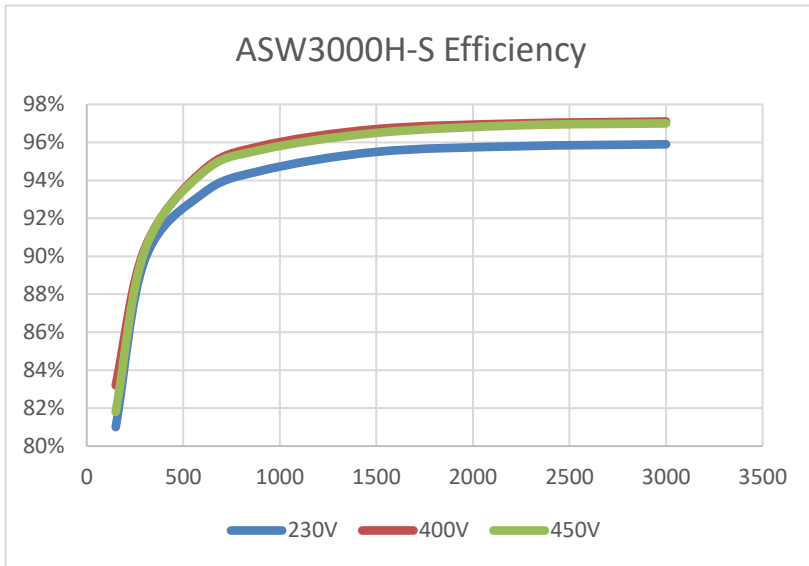
—N/A

## 11.7 Efficiency

The operating efficiency is shown for the three input voltages ( $V_{mpphigh}$ ,  $V_{dc,r}$  and  $V_{mpplow}$ ) graphically. In all cases the efficiency refers to the standardized power output ( $P_{ac}/P_{ac,r}$ ). (according to EN 50524 (VDE 0126-13): 2008-10, cl. 4.5.3).

Notes: Values are based on rated grid voltage,  $\cos(\phi) = 1$  and an ambient temperature of 25°C.

### Efficiency curve ASW3000H-S



Efficiency	
Max. efficiency / European weighted efficiency	97.1% / 95.6%
MPPT efficiency	99.9%

## Efficiency curve ASW3680H-S



<b>Efficiency</b>	
Max. efficiency / European weighted efficiency	97.3% / 96.6%
MPPT efficiency	99.9%

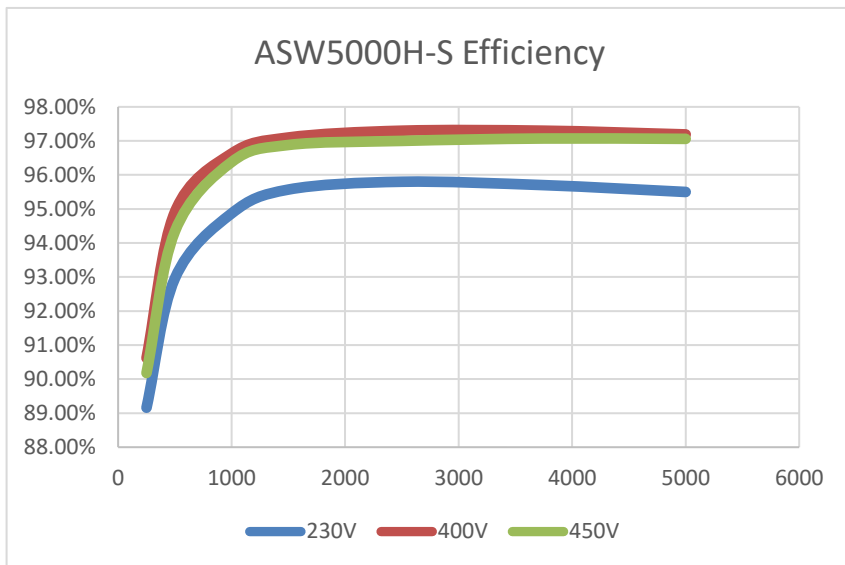
## Efficiency curve ASW4000H-S



<b>Efficiency</b>	
Max. efficiency / European weighted efficiency	97.2% / 96.4%
MPPT efficiency	99.9%

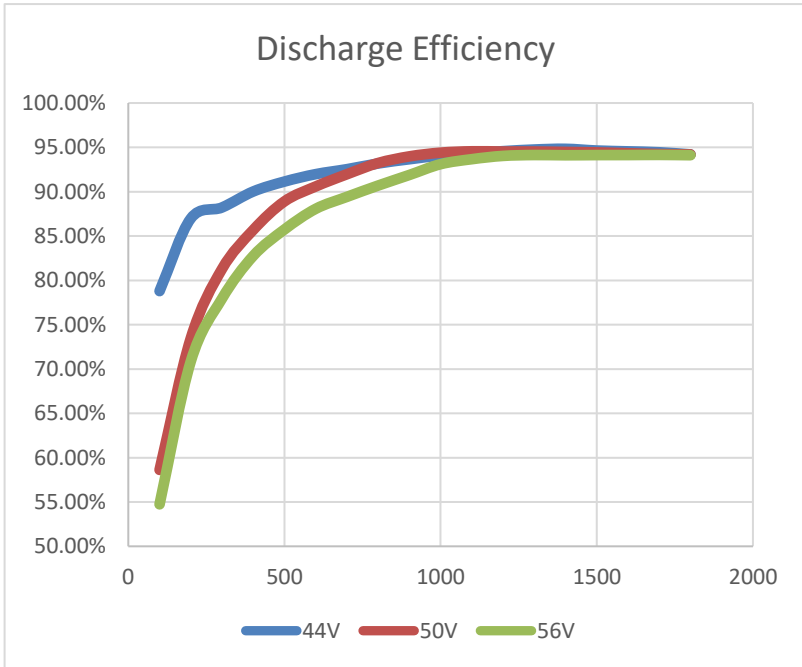


## Efficiency curve ASW5000H-S



<b>Efficiency</b>	
Max. efficiency / European weighted efficiency	97.3% / 96.8%
MPPT efficiency	99.9%

Discharge Efficiency curve ASW3000H-S/ ASW3680H-S/  
ASW4000H-S/ ASW5000H-S



<b>Efficiency</b>	
MAX efficiency	<b>94.83%</b>

## 11.8 Power reduction

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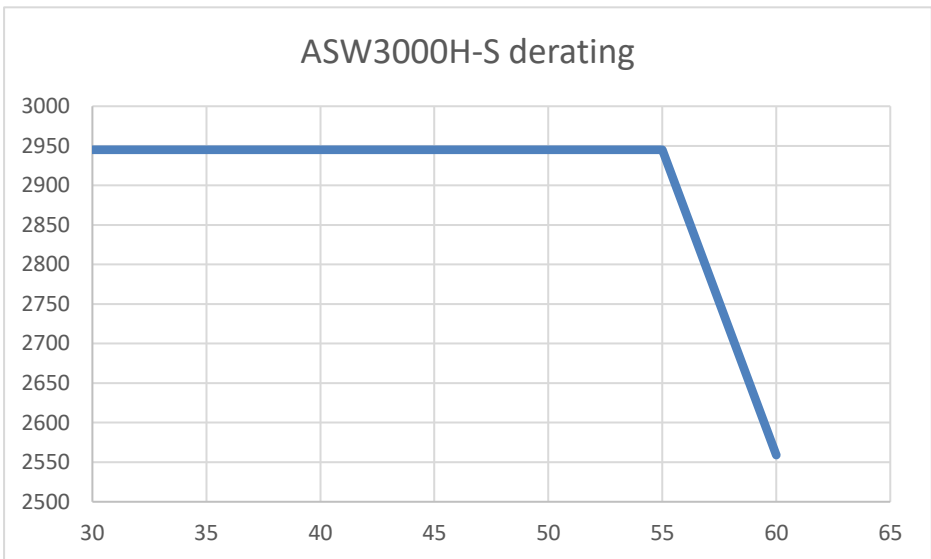
In order to ensure inverter operation under safe conditions, the device may automatically decrease power output.

Power reduction depends on many operating parameters including ambient temperature and input voltage, grid voltage, grid frequency and power available from the PV modules. This device can decrease power output during certain periods of the day according to these parameters.

Notes: Values are based on rated grid voltage and  $\cos(\phi) = 1$ .

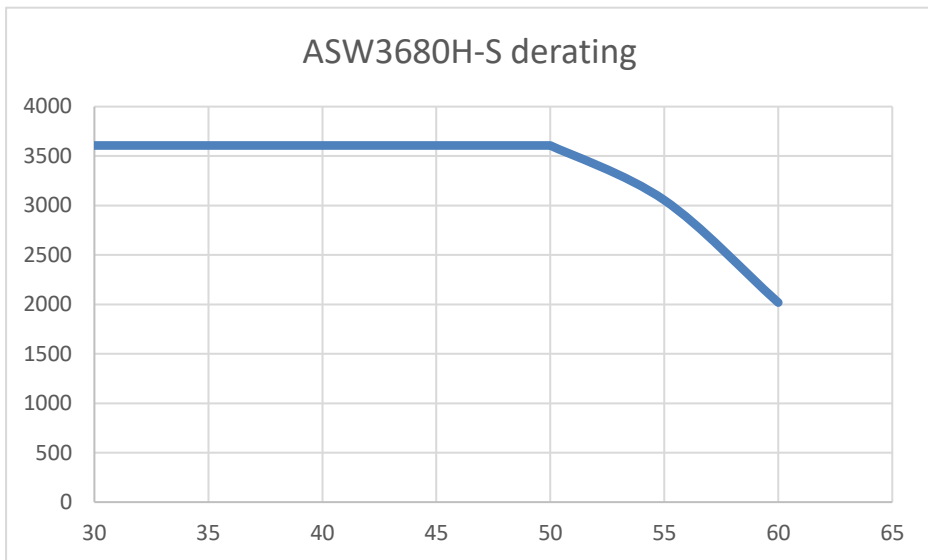
### 11.8.1 Power reduction with increased ambient temperature (ASW3000H-S)

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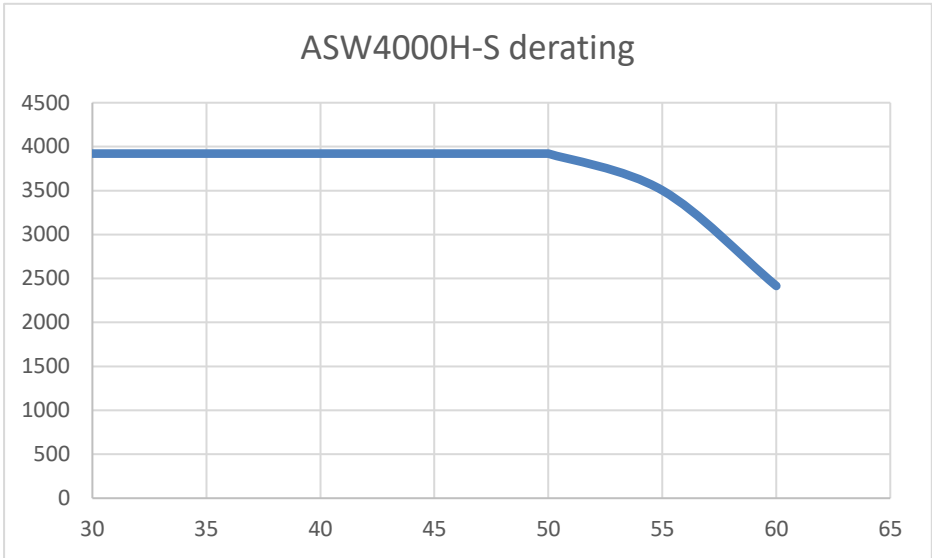
## 11.8. 2 Power reduction with increased ambient temperature (ASW3680H-S)

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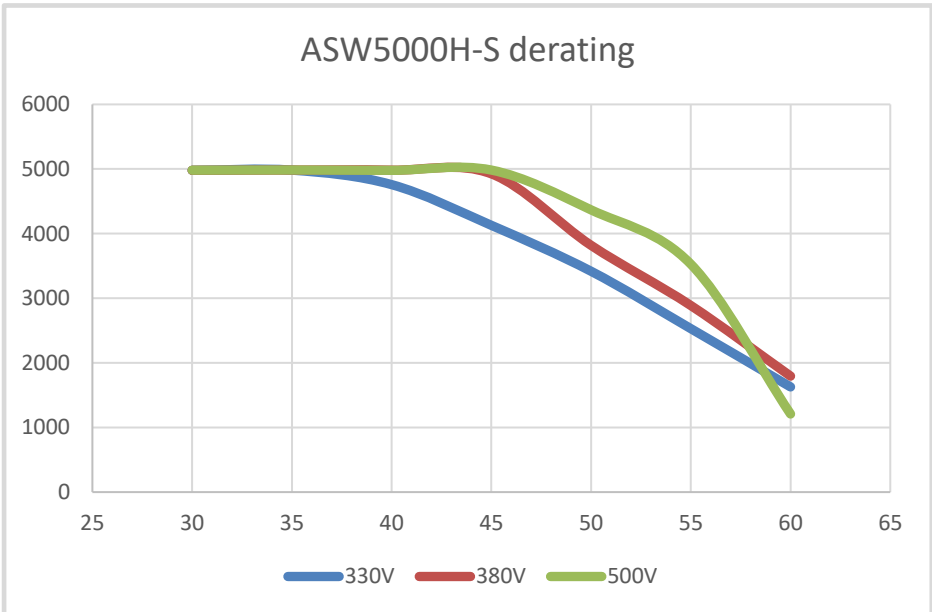


### 11.8.3 Power reduction with increased ambient temperature (ASW4000H-S)

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## 11.8.4 Power reduction with increased ambient temperature (ASW5000H-S)



The power reduction curve is tested at normal air pressure!  
Different air pressure condition will cause different test result.

## 11.9 Tools and torque

Tools and torque required for installation and electrical connections.

Tools, model		Object	Torque
Torque screwdriver, T25		Screws for the cover	2.5Nm
Torque screwdriver, T20		Screw for second protective grounding connection	1.6Nm
		Screws for connecting the inverter and wall bracket	
Flat-head screwdriver, blade with 3.5mm		Sunclix DC connector	/
Flat-head screwdriver, blade 0.4x2.5		Smart meter connector	/
/		Stick	Hand-tight
Socket wrench	Open end of 33	Swivel nut of M25 cable gland	Hand-tight
	Open end of 15	Swivel nut of sunclix connector	2.0Nm
Wire stripper		Peel cable jackets	/
Crimping tools		Crimp power cables	/
Hammer drill, drill bit of Ø10		Drill holes on the wall	/

Rubber mallet	Hammer wall plugs into holes	/
Cable cutter	Cut power cables	/
Multimeter	Check electrical connection	/
Marker	Mark the positions of drill holes	/
ESD glove	Wear ESD glove when opening the inverter	/
Safety goggle	Wear safety goggle during drilling holes.	/
Anti-dust respirator	Wear anti-dust respirator during drilling holes.	/

## 12 Troubleshooting

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When the PV system does not operate normally, we recommend the following solutions for quick troubleshooting. If an error occurs, the red LED will light up. There will have "Event Messages" display in the monitor tools. The corresponding corrective measures are as follows:

Object	Error code	Corrective measures
	6	<ul style="list-style-type: none"> <li>• Check the open-circuit voltages of the strings and make sure it is below the maximum DC input voltage of the inverter.</li> <li>• If the input voltage is within the permitted range and the fault still occurs, it might be that the internal circuit has broken. Contact the service.</li> </ul>



Presumable Fault	33	<ul style="list-style-type: none"> <li>• Check the grid frequency and observe how often major fluctuations occur.</li> </ul> <p>If this fault is caused by frequent fluctuations, try to modify the operating parameters after informing the grid operator first.</p>
	34	<ul style="list-style-type: none"> <li>• Check the grid voltage and grid connection on inverter.</li> <li>• Check the grid voltage at the point of connection of inverter.</li> </ul> <p>If the grid voltage is outside the permissible range due to local grid conditions, try to modify the values of the monitored operational limits after informing the electric utility company first.</p> <p>If the grid voltage lies within the permitted range and this fault still occurs, please call service.</p>
	35	<ul style="list-style-type: none"> <li>• Check the fuse and the triggering of the circuit breaker in the distribution box.</li> <li>• Check the grid voltage, grid usability.</li> <li>• Check the AC cable, grid connection on the inverter.</li> </ul> <p>If this fault is still being shown, contact the service.</p>
	36	<ul style="list-style-type: none"> <li>• Make sure the grounding connection of the inverter is reliable.</li> <li>• Make a visual inspection of all PV cables</li> </ul>

Presumable Fault		and modules. If this fault is still shown, contact the service.
	37	<ul style="list-style-type: none"> <li>• Check the open-circuit voltages of the strings and make sure it is below the maximum DC input voltage of the inverter. If the input voltage lies within the permitted range and the fault still occurs, please call service.</li> </ul>
	38	<ul style="list-style-type: none"> <li>• Check the PV array's insulation to ground and make sure that the insulation resistance to ground is greater than 1 MOhm. Otherwise, make a visual inspection of all PV cables and modules.</li> <li>• Make sure the grounding connection of the inverter is reliable.</li> </ul> <p>If this fault occurs often, contact the service.</p>
	40	<ul style="list-style-type: none"> <li>• Check whether the airflow to the heat sink is obstructed.</li> <li>• Check whether the ambient temperature around the inverter is too high.</li> </ul>
	41, 42 43, 44 45 47	<ul style="list-style-type: none"> <li>• Disconnect the inverter from the grid and the PV array and reconnect after 3 minutes.</li> </ul> <p>If this fault is still being shown, contact the service.</p>

	61 62	Check the DRED device communication or operation
	65	<ul style="list-style-type: none"> <li>• Check if the ground line is connected with the inverter ;</li> <li>• Make sure the grounding connection of the inverter is connected and reliable.</li> </ul> <p>If this fault occurs often, contact the service.</p>
Permanent Fault	1, 2,3, 4,5, 6, 8,9	<ul style="list-style-type: none"> <li>• Disconnect the inverter from the utility grid and the PV array and reconnect it after LCD and LED turn off. If this fault is still being displayed, contact the service.</li> </ul>

Contact the service if you meet other problems not in the table.

## 13 Maintenance

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Normally, the inverter needs no maintenance or calibration. Regularly inspect the inverter and the cables for visible damage. Disconnect the inverter from all power sources before cleaning. Clean the enclosure with a soft cloth. Ensure the heat sink at the rear of the inverter is not covered.

### 13.1 Cleaning the contacts of the DC switch

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Clean the contacts of the DC switch annually. Perform cleaning by cycling the switch to on and off positions 5 times. The DC switch is located at the lower left of the enclosure.

### 13.2 Cleaning the heat sink

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#### CAUTION

Risk of injury due to hot heat sink

The heat sink may exceed 70°C during operation. Do not touch the heat sink during operation.

- Wait approx. 30 minutes before cleaning until the heat sink has cooled down.

Clean the heat sink with compressed air or a soft brush. Do not use aggressive chemicals, cleaning solvents or strong detergents.

For proper function and long service life, ensure free air circulation around the heat sink.

## 14 Recycling and disposal

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Dispose of the packaging and replaced parts according to the rules applicable in the country where the device is installed.



Do not dispose the Solplanet inverter with normal domestic waste.



Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.

## 15 EU Declaration of Conformity

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within the scope of the EU directives

- Electromagnetic compatibility 2014/30/EU (L 96/79-29, 2014) (EMC).
- Low Voltage Directive 2014/35/EU.(L 96/357-374, March 29, 2014)(LVD).
- Radio Equipment Directive 2014/53/EU (L 153/62-106. May 22. 2014) (RED)



AISWEI New Energy Technology (Jiangsu) Co., Ltd. confirms herewith that the inverters described in this document are in compliance with the fundamental requirements and other

relevant provisions of the above mentioned directives. The entire EU Declaration of Conformity can be found at [www.solplanet.net](http://www.solplanet.net).

## **16 Warranty**

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The factory warranty card is enclosed with the package, please keep well the factory warranty card. Warranty terms and conditions can be downloaded at [www.solplanet.net](http://www.solplanet.net) ,if required. When the customer needs warranty service during the warranty period, the customer must provide a copy of the invoice, factory warranty card, and ensure the electrical label of the inverter is legible. If these conditions are not met, AISWEI has the right to refuse to provide with the relevant warranty service.

## **17 Contact**

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If you have any technical problems concerning our products, please contact AISWEI service. We require the following information in order to provide you with the necessary assistance:

- Inverter device type
- Inverter serial number
- Type and number of connected PV modules
- Error code
- Mounting location
- Installation date
- Warranty card

AISWEI New Energy Technology(Jiangsu)Co., Ltd.

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+886 809 089 212 (Taiwan)

Service email: [service.china@aiswei-tech.com](mailto:service.china@aiswei-tech.com)

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